



April 29, 2011

MR. ROBERT BABCOCK
SENIOR MANAGER, REGULATION
AND CERTIFICATION DEPARTMENT
HYUNDAI-KIA AMERICA TECHNICAL CENTER, INC.
6800 GEDDES RD
SUPERIOR TOWNSHIP, MI 48198

NVS-215dgl 11V-261

SUBJECT: INTERMEDIATE DRIVESHAFT

DEAR MR. BABCOCK:

This letter serves to acknowledge Hyundai-Kia America Technical Center, Inc.'s (Hyundai Motor Company) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SANTA FE/2010

NHTSA Campaign Number: 11V-261

Mfg's Report Date: April 27, 2011

Components: POWER TRAIN: DRIVELINE: DRIVESHAFT

Potential Number of Units Affected: 6,169

Summary:

HYUNDAI IS RECALLING CERTAIN MODEL YEAR 2010 SANTA FE 2WD VEHICLES EQUIPPED WITH AUTOMATIC TRANSMISSIONS AND 2.4L ENGINES MANUFACTURED FROM OCTOBER 15, 2009 THROUGH MARCH 5, 2010. THE INTERMEDIATE SHAFT MAY SUFFER FROM NOISE AND EXCESSIVE WEAR DUE TO A MISALIGNMENT OF THE INTERMEDIATE SHAFT WITH THE RIGHT SIDE OUTPUT GEAR. CONTINUING TO DRIVE THE VEHICLE IN THIS CONDITION LEADS TO THE DEVELOPMENT OF A WHIRRING/WHINING NOISE AND CAN EVENTUALLY CAUSE DAMAGE TO THE AUTOMATIC TRANSMISSION.

Consequence:

DAMAGE TO THE TRANSMISSION MAY CAUSE LOSS OF MOTIVE POWER, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE RIGHT SIDE OUTPUT GEAR AND INTERMEDIATE SHAFT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT HYUNDAI'S CUSTOMER ASSISTANCE CENTER AT 1-800-633-5151.

Notes:

HYUNDAI'S SAFETY RECALL CAMPAIGN NUMBER IS 102. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TOHTTP://WWW.SAFERCAR.GOV.

This recall was the subject of a Preliminary Evaluation, PE11-010, conducted by the Office of Defects Investigation.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigation

Enforcement