



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 29, 2011

MR. ROBERT BABCOCK
SENIOR MANAGER, REGULATION
AND CERTIFICATION DEPARTMENT
HYUNDAI-KIA AMERICA TECHNICAL CENTER, INC.
6800 GEDDES RD
SUPERIOR TOWNSHIP, MI 48198

NVS-215dgl
11V-258

SUBJECT: INTERMEDIATE DRIVESHAFT

DEAR MR. BABCOCK:

This letter serves to acknowledge Hyundai-Kia America Technical Center, Inc.'s (Kia Motors Corporation) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KIA/SORENTO/2011

NHTSA Campaign Number: 11V-258

Mfg's Report Date: April 25, 2011

Components: POWER TRAIN: DRIVELINE: DRIVESHAFT

Potential Number of Units Affected: 12,690

Summary:

KIA IS RECALLING CERTAIN MODEL YEAR 2011 SORENTO 2WD VEHICLES EQUIPPED WITH AUTOMATIC TRANSMISSIONS AND 2.4L ENGINES MANUFACTURED FROM THE START OF PRODUCTION THROUGH MAY 22, 2010. THE INTERMEDIATE SHAFT MAY SUFFER FROM NOISE AND EXCESSIVE WEAR DUE TO A MISALIGNMENT OF THE INTERMEDIATE SHAFT WITH THE RIGHT SIDE OUTPUT GEAR. CONTINUING TO DRIVE THE VEHICLE IN THIS CONDITION LEADS TO THE DEVELOPMENT OF A WHIRRING/WHINING NOISE AND CAN EVENTUALLY CAUSE DAMAGE TO THE AUTOMATIC TRANSMISSION.

Consequence:

DAMAGE TO THE TRANSMISSION MAY CAUSE LOSS OF MOTIVE POWER, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE RIGHT SIDE OUTPUT GEAR AND INTERMEDIATE SHAFT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2011. OWNERS MAY CONTACT KIA AT 1-800-333-4542.

Notes:

KIA'S SAFETY RECALL CAMPAIGN NUMBER IS SC089. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of a Preliminary Evaluation, PE11-010, conducted by the Office of Defects Investigation.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

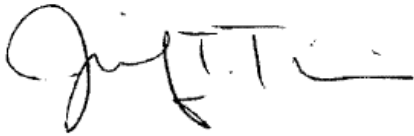
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement