



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 27, 2011

MR. JAMES VONDALE  
DIRECTOR, AUTOMOTIVE SAFETY OFFICE  
ENVIRONMENTAL & SAFETY ENGINEERING  
FORD MOTOR COMPANY  
330 TOWN CENTER DRIVE SUITE 400  
DEARBORN, MI 48126-2738

NVS-215dgl  
11V-246

**SUBJECT: DRIVER POWER SEAT TRACK ASSEMBLY**

**DEAR MR. VONDALE:**

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 207, "Seating Systems," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/E-150/2011  
FORD/E-250/2011  
FORD/E-350/2011  
FORD/E-450/2011

**NHTSA Campaign Number:** 11V-246

**Mfg's Report Date:** April 18, 2011

**Components:** SEATS: FRONT ASSEMBLY: POWER ADJUST

**Potential Number of Units Affected:** 192

**Summary:**

FORD IS RECALLING CERTAIN MODEL YEAR 2011 E-150, E-250, E-350 AND E-450 TRUCKS FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 207, "SEATING SYSTEMS." IT MAY BE POSSIBLE THAT UNDER UNUSUALLY HIGH LOADS, SUCH AS DURING A CRASH, THE DRIVER POWER SEAT TRACK WORM GEAR MAY FRACTURE.

**Consequence:**

IN THE EVENT OF A CRASH OR OTHER CIRCUMSTANCES OF SEVERE LOADING, THE WORM GEAR COULD FRACTURE AND ALLOW THE SEAT TO SHIFT UNRESTRAINED FORWARD OR BACKWARD INCREASING THE RISK AND/OR SEVERITY OF INJURIES TO THE DRIVER.

**Remedy:**

DEALERS WILL INSPECT THE DRIVER'S SEAT TRACK ASSEMBLY, AND IF NECESSARY, REPLACE IT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT MAY 2, 2011. OWNERS MAY CONTACT FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

**Notes:**

FORD'S RECALL CAMPAIGN NUMBER IS 11C16. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

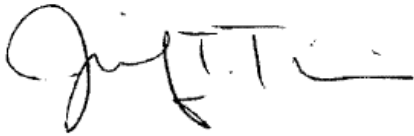
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement