



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 19, 2011

MR. RYAN A. LEHMAN
NEWMAR CORPORATION
CODES AND COMPLIANCE MANAGER
355 N DELAWARE ST
NAPPANEE, IN 46550-0030

NVS-215dgl
11V-235

SUBJECT: REFRIGERATORS/POSSIBLE FIRE/NORCOLD

DEAR MR. LEHMAN:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA), of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/ALL STAR ME/2007-2009
NEWMAR/BAY STAR CA/2007
NEWMAR/CANYON STAR CA/2007-2011
NEWMAR/CYPRESS FW/2006-2010
NEWMAR/DUTCH AIRE DP/2009-2010
NEWMAR/DUTCH STAR DP/2003-2011
NEWMAR/ESSEX DP/2003-2008
NEWMAR/GRAND STAR CA/2008-2009
NEWMAR/KOUNTRY AIRE FW/2003-2011
NEWMAR/KOUNTRY STAR CA/2003-2007
NEWMAR/KOUNTRY STAR DP/2003-2008
NEWMAR/KOUNTRY STAR FW/2005
NEWMAR/MOUNTAIN AIRE CA/2003-2007
NEWMAR/MOUNTAIN AIRE DP/2003-2011
NEWMAR/MOUNTAIN AIRE FW/2003-2005
NEWMAR/NORTHERN STAR DP/2004-2005
NEWMAR/SCOTTSDALE CA/2003-2004
NEWMAR/TORREY PINE FW/2006-2010
NEWMAR/VENTANA DP/2006-2011
NEWMAR/X-AIRE FW/2008-2010

NHTSA Campaign Number: 11V-235

Mfg's Report Date: April 11, 2011

Components: EQUIPMENT RECREATIONAL VEHICLE

Potential Number of Units Affected: 5,486

Summary:

NEWMAR IS RECALLING CERTAIN RECREATIONAL VEHICLES EQUIPPED WITH 1200 SERIES NORCOLD REFRIGERATORS. THE POPULATION OF REFRIGERATORS BEING ADDRESSED CONTAINS EITHER A SENSING ALGORITHM OR THERMAL SWITCH TO SHUT OFF POWER TO THE REFRIGERATOR WHEN HIGH TEMPERATURES ARE DETECTED IN ORDER TO PREVENT A POTENTIAL FIRE. THE RESPONSE TIMES OF THE SENSOR ALGORITHM AND THERMAL SWITCH DEVICES TO STOP POWER ARE NOT SUFFICIENT.

Consequence:

THE SENSING ALGORITHM OR THERMAL SWITCH INSTALLED TO SHUT OFF POWER TO THE REFRIGERATOR WHEN HIGH TEMPERATURES ARE DETECTED DUE TO A POSSIBLE HYDROGEN GAS LEAK MAY NOT SHUT OFF IN SUFFICIENT TIME TO PREVENT A FIRE.

Remedy:

NEWMAR IS WORKING WITH NORCOLD TO IDENTIFY AND NOTIFY ANY AFFECTED OWNERS. OWNERS WILL BE INSTRUCTED TO CONTACT NORCOLD DEALERS TO RECEIVE THE REMEDY FREE OF CHARGE. PLEASE SEE NORCOLD'S DEFECT REPORT 10E-049 FOR ADDITIONAL INFORMATION. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT NORCOLD AT 1-800-767-9101.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

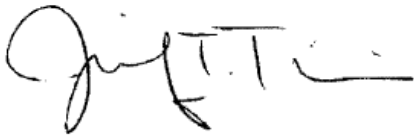
Please provide the following additional information and be reminded of the following requirements:

Notification to owners as required by 49 CFR Part 577 must be sent by the vehicle manufacturer(s). Therefore, you are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Norcold will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Norcold's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement