



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 14, 2011

MR. BILL NICOLLE
PRODUCT SAFETY AND COMPLIANCE OFFICER
DAIMLER BUSES NORTH AMERICA
SETRA OF NORTH AMERICA
6012B HIGH POINT ROAD
GREENSBORO, NC 27407

NVS-215dgl
11V-220

SUBJECT: DOT MARKINGS/FMVSS 205

DEAR MR. NICOLLE:

This letter serves to acknowledge Setra of North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 205, "Glazing Material," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S417/2003-2010
SETRA/S417TC/2011

NHTSA Campaign Number: 11V-220

Mfg's Report Date: April 6, 2011

Components: VISIBILITY: GLASS, SIDE/REAR

Potential Number of Units Affected: 171

Summary:

SETRA IS RECALLING CERTAIN MODEL YEAR 2003-2010 S417 AND MODEL YEAR 2011 S417 TC MOTOR COACHES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 205, "GLAZING MATERIALS." THE PARTITION GLASS BEHIND THE DRIVER OF EACH AFFECTED BUS DOES NOT HAVE THE NECESSARY DOT MARKINGS AS SPECIFIED AND WAS NOT MARKED CORRECTLY.

Consequence:

COMPLIANCE TO FMVSS 205 IS REQUIRED FOR ANY AND ALL VEHICLES IN THE UNITED STATES TO ASSURE MINIMUM SAFETY REQUIREMENTS.

Remedy:

DEALERS WILL REPLACE THE PARTITION GLASS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED BEGIN DURING MAY 2011. OWNERS MAY CONTACT SETRA AT 1-800-882-8054.

Notes:

THIS RECALL CAMPAIGN IS AN EXPANSION TO 10V-625. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement