



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 1, 2011

MR. DAVID M. MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES  
419 WEST PIKE STREET  
P.O. BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
11V-206

SUBJECT: BRACKETS WATER TANKS

DEAR MR. MIHALICK:

This letter serves to acknowledge Thor Industries' on behalf of Thor Motor Coach (TMC) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
THOR/FREEDOM ELITE/2012

**NHTSA Campaign Number:** 11V-206

**Mfg's Report Date:** March 25, 2011

**Components:** EQUIPMENT: RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 50

**Summary:**

THOR MOTOR COACH (TMC) IS RECALLING CERTAIN MODEL YEAR 2012 FREEDOM ELITE MOTOR HOMES MANUFACTURED FROM FEBRUARY 1, 2011, THROUGH FEBRUARY 16, 2011. THE BRACKETS ATTACHING THE GRAY WATER TANK TO THE VEHICLE IS NOT PROPERLY ATTACHED TO THE TANK.

**Consequence:**

THE TANK CAN LOOSEN AND POTENTIALLY FALL OFF OF THE VEHICLE CREATING A ROAD HAZARD INCREASING THE RISK OF PERSONAL INJURY OR PROPERTY DAMAGE.

**Remedy:**

DEALERS WILL INSTALL NEW TANK SUPPORT BRACKETS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2011. OWNERS MAY CONTACT TMC WARRANTY SERVICE DEPARTMENT AT 1-877-500-1020.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide a chronology that meets the minimum requirements of 573.6(c)(6) including, dates of when the rental car company notified TMC of the failures, as well as the beginning and ending dates of your investigation.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement