



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2011

MR. ADAM KOPSTEIN
MANAGER AUTOMOTIVE SAFETY AND COMPLIANCE
VOLVO CARS OF NORTH AMERICA, LLC
1 VOLVO DRIVE
P.O. BOX 914
ROCKLEIGH, NJ 07647

NVS-215dgl
11V-186

SUBJECT: COMPONENT SUPPORT MEMBER

DEAR MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/S40/2011

NHTSA Campaign Number: 11V-186

Mfg's Report Date: March 18, 2011

Components: STRUCTURE: FRAME AND MEMBERS

Potential Number of Units Affected: 7

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2011 S40 PASSENGER VEHICLES. A CRACK ON THE TOP SIDE OF THE PASSENGER SIDE SUPPORT MEMBER IN THE ENGINE COMPARTMENT MAY HAVE DEVELOPED DURING THE FORMING PROCESS IN COMPONENT PRODUCTION.

Consequence:

THE CRACK COULD HAVE AN EFFECT ON THE FRONT STRUCTURE AND MAY REDUCE THE CRASH PERFORMANCE OF THE VEHICLE.

Remedy:

DEALERS WILL INSPECT FOR CRACKS ON THE TOP SIDE OF THE PASSENGER SIDE SUPPORT MEMBER IN THE ENGINE COMPARTMENT. IF NO CRACK IS FOUND, NO FURTHER ACTION IS NEEDED. IF THE INSPECTION REVEALS THAT A VEHICLE HAS A CRACK IN THE SIDE SUPPORT MEMBER, THE VEHICLE WILL IMMEDIATELY BE TAKEN OUT OF SERVICE. A NEW REPLACEMENT VEHICLE OF EQUAL SPECIFICATION WILL BE PROVIDED BY VOLVO. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE APRIL 15, 2011. OWNERS MAY CONTACT VOLVO CUSTOMER CARE CENTER AT 1-800-458-1552, MONDAY THROUGH FRIDAY, 8:30 A.M. TO 5:00 P.M. EST. OR E-MAIL AT CUSTOMERCARE@VOLVOFORLIFE.COM.

Notes:

VOLVO SAFETY RECALL NO. R241. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

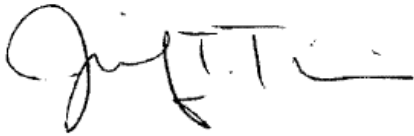
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement