



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 17, 2011

MR. JAY JOSEPH  
SENIOR MANAGER,  
PRODUCT REGULATORY OFFICE  
AMERICAN HONDA MOTOR CO.  
1919 TORRANCE BLVD.  
TORRANCE, CA 90501

NVS-215dgl  
11V-180

**SUBJECT: WINDSHIELD WIPER FAILURES**

DEAR MR. JOSEPH:

This letter serves to acknowledge American Honda Motor Company's (Honda) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
HONDA/ODYSSEY2011

**NHTSA Campaign Number:** 11V-180

**Mfg's Report Date:** March 15, 2011

**Components:** VISIBILITY WINDSHIELD WIPER/WASHER

**Potential Number of Units Affected:** 33,341

**Summary:**

HONDA IS RECALLING CERTAIN MODEL YEAR 2011 HONDA ODYSSEY VEHICLES. IF THE FRONT WINDSHIELD WIPER BLADES BECOME FROZEN TO THE WINDSHIELD AND THE WIPER MOTOR IS SWITCHED ON, ONE OF THE FRONT WINDSHIELD WIPER LINKAGE RODS MAY BEND OR SEPARATE FROM THE MOTOR DUE TO INSUFFICIENT STIFFNESS OF THE ROD.

**Consequence:**

THE WINDSHIELD WIPERS MAY FAIL TO OPERATE, DECREASING THE DRIVER'S VISIBILITY IN ADVERSE WEATHER CONDITIONS INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL REPLACE THE FRONT WINDSHIELD WIPER ROD FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE APRIL 14, 2011. OWNERS MAY CONTACT HONDA CUSTOMER SERVICE AT 1-800-999-1009.

**Notes:**

HONDA'S SAFETY RECALL NO. R72. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

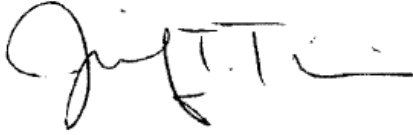
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement