



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 14, 2011

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE IN 46850-0088

NVS-215kjs
11V-167

SUBJECT: AUTOMATIC SLACK ADJUSTER

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INTERNATIONAL/DURASTAR/2011-2012
INTERNATIONAL/WORKSTAR/2011-2012

NHTSA Campaign Number: 11V-167 **Mfg's Report Date:** March 11, 2011

Components: SERVICE BRAKES, AIR:SLACK ADJUSTERS:AUTOMATIC

Potential Number of Units Affected: 33

Summary:

NAVISTAR IS RECALL CERTAIN MODEL YEAR 2011 AND 2012 INTERNATIONAL DURASTAR AND WORKSTAR COMMERCIAL TRUCKS MANUFACTURED FROM OCTOBER 19, 2010, THROUGH FEBRUARY 3, 2011, EQUIPPED WITH GUNITE AUTOMATIC SLACK ADJUSTERS. DUE TO AN INCOMPLETE "KNITTING" OF THE IRON AT THE TIME OF CASTING, INADEQUATE STRUCTURAL INTEGRITY OF THE SLACK ADJUSTER HOUSING CAN OCCUR, WHICH COULD CAUSE THE HOUSING TO BREAK AT THE HANDLE UNDER NORMAL OPERATING LOADS.

Consequence:

IF THE SLACK ADJUSTER HOUSING WERE TO BREAK, THE WHEEL BRAKE TO WHICH THE SLACK ADJUSTER IS ATTACHED WOULD NO LONGER FUNCTION, REDUCING BRAKING CAPACITY AND, IN SOME CASES, CAUSING THE VEHICLE TO PULL TO ONE SIDE. REDUCED BRAKING PERFORMANCE AND/OR LOSS OF STEERING CONTROL INCREASES THE RISK OF A CRASH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE SUBJECT SLACK ADJUSTERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT APRIL 1, 2011. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 11504. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Navistar's proposed owner notification letter and it meets the requirements of Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement