



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 16, 2011

DAVID M MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215dgl
11V-161

SUBJECT: CERTIFICATION LABEL/PART 567

DEAR MR. MIHALICK:

This letter serves to acknowledge Crossroads RV's notification, through Thor Industries, Inc., to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Part 567, "Certification," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS/ZINGER/2011-2012

NHTSA Campaign Number: 11V-161

Mfg's Report Date: March 11, 2011

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 106

Summary:

CROSSROADS RV IS RECALLING CERTAIN MODEL YEAR 2011-2012 ZINGER RECREATIONAL VEHICLES. THE FEDERAL IDENTIFICATION TAG ON THE VEHICLES CONTAINS INCORRECT, GROSS AXLE WEIGHT RATING (GAWR) AND GROSS VEHICLE WEIGHT RATING (GVWR) INFORMATION. ACCORDINGLY, THE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF PART 567, "CERTIFICATION."

Consequence:

SHOULD A CONSUMER RELY ON THE INCORRECT AXLE AND WEIGHT RATING INFORMATION, THE VEHICLE COULD BE OVERLOADED, CAUSING A TIRE FAILURE THAT COULD RESULT IN A CRASH CAUSING PERSONAL OR PROPERTY DAMAGE.

Remedy:

CROSSROADS WILL REPLACE THE FEDERAL IDENTIFICATION TAG WITH ONE CONTAINING THE CORRECT WEIGHT RATINGS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MARCH 21, 2011. OWNERS MAY CONTACT CROSSROADS AT 888-226-7496.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement