



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2011

MR. DAVID PARTIN
HEARTLAND RECREATIONAL VEHICLES LLC
1001 ALL PRO DRIVE
ELKHART, IN 46514

NVS-215dgl
11V-159

SUBJECT: LIQUID PROPANE PIPE

DEAR MR. PARTIN:

This letter serves to acknowledge Heartland Recreational Vehicles LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HEARTLAND/NORTH TRAIL/2010-2011

NHTSA Campaign Number: 11V-159

Mfg's Report Date: March 8, 2011

Components: EQUIPMENT: RECREATIONAL VEHICLE: LPG SYSTEMS

Potential Number of Units Affected: 589

Summary:

HEARTLAND IS RECALLING CERTAIN MODEL YEAR 2010-2011 NORTH TRAIL TRAVEL TRAILERS. THE SUSPENSION CAN COME IN CONTACT WITH THE LP PIPE MOUNTED ON THE FRAME UNDER THE TRAILER ABOVE THE EQUALIZER ARM. CONTINUED CONTACT COULD CAUSE A LEAK TO DEVELOP.

Consequence:

THIS OCCURRENCE COULD HAVE A POTENTIAL FOR A FIRE WHICH COULD RESULT IN SERIOUS BODILY INJURY AND/OR PROPERTY DAMAGE.

Remedy:

DEALERS WILL CORRECT THE VEHICLES AS NECESSARY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MARCH 2011. OWNERS MAY CONTACT HEARTLAND AT 1-877-262-8032.

Notes:

HEARTLAND SAFETY RECALL NO. 99-01-07. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The chronology of principal events in your defect report does not satisfy the requirements of 49 CFR 573.6. Please provide a chronology that meets the minimum requirements of 573.6(c)(6) including, but not limited to, a summary of the complaints and field information referenced, with dates of receipt, as well as the date when the production process modification was made.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "Kelly Schuber" followed by a horizontal line and the word "for".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement