



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 9, 2011

MR. CHRISTOPHER T. SANDVIG
PRODUCT COMPLIANCE/TREAD OFFICER
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
11V-151

SUBJECT: IGNITION SWITCH

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/ROUTAN/2010

NHTSA Campaign Number: 11V-151

Mfg's Report Date: March 1, 2011

Components: ELECTRICAL SYSTEM: IGNITION: SWITCH

Potential Number of Units Affected: 12,612

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2010 ROUTAN VEHICLES MANUFACTURED FROM OCTOBER 2009 THROUGH JUNE 2010. SOME VEHICLES MAY EXPERIENCE INADVERTENT IGNITION KEY DISPLACEMENT FROM THE RUN TO ACCESSORY POSITION WHILE DRIVING CAUSING THE ENGINE TO SHUT OFF.

Consequence:

AN ENGINE SHUTTING OFF SUDDENLY WHILE DRIVING COULD INCREASE THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE WIN MODULE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2011. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN SAFETY RECALL NO. 28G1/U8. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

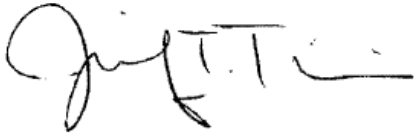
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement