



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 4, 2011

MR. DAVID M. MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES  
419 WEST PIKE STREET  
P.O. BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
11V-141

**SUBJECT: GEN EM-1 EVAPORATORS/CARRIER**

**DEAR MR. MIHALICK:**

This letter serves to acknowledge Champion Bus' notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHAMPION/AMERICAN COACH/2009  
CHAMPION/AMERICAN CRUSADER/2010  
CHAMPION/CHALLENGER/2007-2011  
CHAMPION/CRUSADER/2008-2011  
CHAMPION/CTS/2008-2009  
CHAMPION/DEFENDER/2008-2011  
CHAMPION/EZ-TRANS/2010

**NHTSA Campaign Number:** 11V-141

**Mfg's Report Date:** March 1, 2011

**Components:** EQUIPMENT ELECTRICAL AIR CONDITIONER

**Potential Number of Units Affected:** 974

**Summary:**

CHAMPION BUS IS RECALLING CERTAIN VEHICLES EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS. DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

**Consequence:**

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND MAY BE ACCOMPANIED BY FLAME, SMOKE AND POTENTIAL FIRE.

**Remedy:**

CHAMPION BUS WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MARCH 2011. OWNER MAY CONTACT CARRIER AT 1-800-793-4741 OR CHAMPION AT 1-810-724-6474.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Carrier will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "Kelly Schuber" followed by a stylized flourish.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement