



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 25, 2011

MR. JAMES VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215dgl
11V-128

SUBJECT: BODY CONTROL MODULE

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/EDGE/2011
FORD/F-150/2011
FORD/F-250/2011
FORD/F-350/2011
FORD/F-450/2011
FORD/F-550/2011
LINCOLN/MKX/2011

NHTSA Campaign Number: 11V-128

Mfg's Report Date: February 21, 2011

Components: ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 8,022

Summary:

FORD IS RECALLING CERTAIN MODEL YEAR 2011 FORD F-150, F-250, F-350, F-450, F-550, EDGE, AND LINCOLN MKX TRUCKS MANUFACTURED FROM OCTOBER 25, 2010, THROUGH NOVEMBER 20, 2010. THESE VEHICLES WERE INSPECTED USING INTEGRATED DIAGNOSTIC SYSTEM (IDS) THAT HAD A CUSTOM SOFTWARE ROUTINE TO READ THE SUSPECT BODY CONTROL MODULE (BCM) SERIAL NUMBER. BASED ON THE SERIAL NUMBER THE BCM WAS EITHER NOT AFFECTED OR REPLACED. THE CUSTOM SOFTWARE ROUTINE WAS NOT READING THE CORRECT SET OF CHARACTERS, AND WAS NOT ABLE TO IDENTIFY A BCM THAT REQUIRED REPLACEMENT AFFECTED BCMS MAY HAVE THE POTENTIAL FOR AN INTERNAL SHORT.

Consequence:

IF AN ELECTRICAL SHORT DEVELOPS, AN OVERHEATING CONDITION MAY OCCUR WHICH COULD RESULT IN A VEHICLE FIRE.

Remedy:

DEALER WILL INSPECT THE BODY CONTROL MODULE AND IF NECESSARY REPLACE IT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT MARCH 7, 2011. OWNERS MAY CONTACT FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

Notes:

FORD'S RECALL CAMPAIGN NUMBER IS 10S14. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

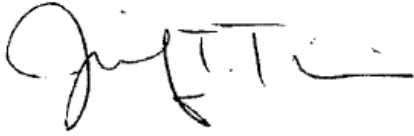
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement