



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 2, 2011

MR. R. L. VAN LAAR
COMPLIANCE MANAGER
NAVISTAR INC.
3033 WAYNE TRACE
FORT WAYNE, IN 46806

NVS-215dgl
11V-105

SUBJECT: CRACKING OF THE WIPER ARM

DEAR MR. LAAR:

This letter serves to acknowledge Navistar Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MONACO/RIPTIDE/2011

NHTSA Campaign Number: 11V-105

Mfg's Report Date: February 14, 2011

Components: VISIBILITY WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 52

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2011 RIPTIDE RECREATIONAL VEHICLES. THE POROUS METAL CASTINGS MAY CAUSE CRACKING OF THE WIPER ARM AT THE MOUNTING TO THE PIVOT SHAFT. MATERIAL CRACKING AT THE PIVOT SHAFT COULD RESULT IN THE WIPER ARM BEING DISABLED WITHOUT WARNING WHICH COULD LEAD TO REDUCED DRIVER VISIBILITY.

Consequence:

DECREASED DRIVERS VISIBILITY MAY INCREASE THE RISK OF A CRASH POSSIBLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

Remedy:

DEALERS WILL REPLACE THE DRIVERS AND PASSENGERS SIDE WIPER ARMS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MARCH 14, 2011. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR SAFETY RECALL NO. 11503. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

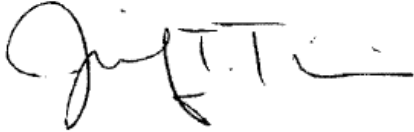
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement