



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 25, 2011

MR. KEITH TAKASAWA
DIRECTOR, PRODUCT DEVELOPMENT
THINK NORTH AMERICA, INC.
22226 GARRISON STREET
DEARBORN, MI 48124

NVS-215dgl
11V-104

SUBJECT: TRANSMISSION PARK MECHANISM ADJUSTMENT

DEAR MR. TAKASAWA:

This letter serves to acknowledge THINK North America, Inc.'s (THINK) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
THINK/THINK CITY/2011

NHTSA Campaign Number: 11V-104

Mfg's Report Date: February 15, 2011

Components: POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: FLOOR SHIFT

Potential Number of Units Affected: 23

Summary:

THINK NORTH AMERICA IS RECALLING CERTAIN MODEL YEAR 2011 THINK CITY VEHICLES. THE LINKAGE CONNECTING THE GEAR SHIFT SELECTOR LEVER AND THE TRANSMISSION PARK MECHANISM MAY BE IMPROPERLY ADJUSTED, RESULTING IN LACK OF ENGAGEMENT OF THE PARK PAWL OF THE TRANSMISSION. THIS COULD RESULT IN THE VEHICLE FAILING TO HOLD WHEN THE GEAR SHIFT SELECTOR LEVER IS PLACED IN THE PARK POSITION.

Consequence:

THE VEHICLE COULD FAIL TO HOLD IN PARK POSITION AND COULD ROLL FREELY INCREASING THE RISK OF A CRASH OR INJURY TO A PERSON IN THE PATH OF THE MOVING VEHICLE.

Remedy:

DEALERS WILL INSPECT AND MAKE THE NECESSARY ADJUSTMENTS AND REPAIRS TO THE VEHICLES FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT THINK'S AUTHORIZED TOLL FREE SERVICE LINE AT 855-698-4465.

Notes:

THINK'S SAFETY RECALL NO. 11-104. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please note that you are expected to notify your owners of this safety defect no later than 60 days from the date of the filing of your defect information report.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement