



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 22, 2011

MR. WILL TUCKER
ENGINEER MANAGER
DIAMOND COACH CORPORATION
2300 WEST 4TH
OSWEGO, KS 67356

NVS-215dgl
11V-099

SUBJECT: EVAPORATOR ASSEMBLIES/POSSIBLE FIRE

DEAR MR. TUCKER:

This letter serves to acknowledge Diamond Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DIAMOND COACH/IBD/2006-2010
DIAMOND COACH/PS/2006-2010
DIAMOND COACH/PT/2006-2010
DIAMOND COACH/VIP/2006-2010

NHTSA Campaign Number: 11V-099

Mfg's Report Date: February 14, 2011

Components: EQUIPMENT: ELECTRICAL AIR CONDITIONER

Potential Number of Units Affected: 1320

Summary:

DIAMOND COACH IS RECALLING CERTAIN MODEL YEAR 2006-2010 BUSES MANUFACTURED FROM JANUARY 1, 2006 THROUGH DECEMBER 31, 2010, AND EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS. DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

Consequence:

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND MAY BE ACCOMPANIED BY FLAME, SMOKE AND POTENTIAL FIRE.

Remedy:

DIAMOND COACH WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT CARRIER HOTLINE AT 1-800-793-4741.

Notes:

DIAMOND COACH RECALL NO. CAR-11-1. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577, with the exception that the NHTSA's hotline information is incorrect. Please correct that information to provide, "...the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>."

Please provide the following additional information and be reminded of the following requirements:


You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Carrier will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Trans Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement