



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 18, 2011

MR. ROB WILKEY
CHIEF ENGINEER
MEDTEC AMBULANCE CORPORATION
2429 LINCOLNWAY EAST
GOSHEN, IN 46526

NVS-215dgl
11V-098

SUBJECT: AMBULANCE ATTENDANT SEAT/FMVSS 210

DEAR MR. WILKEY:

This letter serves to acknowledge Medtec Ambulance Corporation's (Medtec) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 207, "Seating Systems," and Federal Motor Vehicle Safety Standard No. 210, "Seat Belt Assembly Anchorages," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MEDTEC/TYPE II (VAN)/2007-2010

NHTSA Campaign Number: 11V-098

Mfg's Report Date: February 14, 2011

Components: SEAT

Potential Number of Units Affected: 87

Summary:

MEDTEC IS RECALLING CERTAIN MODEL YEAR 2010 AMBULANCE TYPE II VANS FOR NOT COMPLYING WITH FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 207, "SEATING SYSTEMS," AND FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 210, "SEAT BELT ASSEMBLY ANCHORAGES." THE REAR FACING AMBULANCE ATTENDANT SEAT UTILIZES A STEEL FLOOR REINFORCEMENT PLATE ON THE BOTTOM SIDE OF THE ALUMINUM FLOOR SUBSTRUCTURE AND THE REINFORCEMENT PLATE WAS OMITTED IN SOME AMBULANCE BODIES.

Consequence:

IN THE EVENT OF A CRASH, THE SEAT BELT ASSEMBLY ANCHORAGE MAY DISCONNECT FROM THE FLOOR CAUSING THE ASSEMBLY TO FAIL TO RESTRAIN THE SEAT OCCUPANT INCREASING THE RISK OF INJURY TO THAT OCCUPANT.

Remedy:

DEALERS WILL INSTALL THE MISSING REINFORCEMENT PLATE UNDER THE FLOOR SUBSTRUCTURE FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT MEDTEC TOLL-FREE AT 1-866-263-3832.

Notes:

MEDTEC SAFETY RECALL NO. 11.03. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The chronology of principal events in your defect report does not satisfy the requirements of 49 CFR 573.6. Please provide a chronology that meets the minimum requirements of 573.6(c)(6) including, but not limited to, a summary of the complaints and field information referenced, with dates of receipt, as well as the date when the production process modification was made.

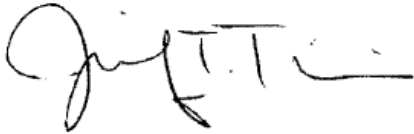
Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that notification to owners and purchasers must occur within a reasonable period of time from the time of your defect decision (e.g., within 60 days).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement