



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 16, 2011

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DR.
GOSHEN, IN 46526

NVS-215dgl
11V-094

SUBJECT: AXLE ASSEMBLY

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/COUGAR/2011
KEYSTONE/LAREDO/2011

NHTSA Campaign Number: 11V-094

Mfg's Report Date: February 4, 2011

Components: POWER TRAIN AXLE ASSEMBLY

Potential Number of Units Affected: 293

Summary:

KEYSTONE IS RECALLING CERTAIN MODEL YEAR 2011 COUGAR AND LAREDO TRAVEL TRAILERS. THE AXLES ARE INSTALLED BACKWARDS CAUSING A SLIGHT REDUCTION IN BRAKING TORQUE AND SHORTENED BRAKE LINING SERVICE LIFE.

Consequence:

OVER TIME DIMINISHED BRAKING CAPACITY COULD LEAD TO AN INCREASED RISK OF PROPERTY DAMAGE AND/OR PERSONAL INJURY.

Remedy:

DEALERS WILL INSPECT THE AXLES TO VERIFY THE BRAKE WIRES ARE ON THE OFF-DOOR SIDE. IF THEY ARE NOT, THE AXLES WILL BE REMOVED AND REVERSED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTING TO BEGIN DURING FEBRUARY 2011. OWNERS MAY CONTACT KEYSTONE CUSTOMER SERVICE AT 1-866-425-4369.

Notes:

KEYSTONE SAFETY RECALL NO. 11-162. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The chronology of principal events in your defect report does not satisfy the requirements of 49 CFR 573.6. Please provide a chronology that meets the minimum requirements of 573.6(c)(6) including, but not limited to, a summary of the complaints and field information referenced, with dates of receipt, as well as the date when the production process modification was made.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

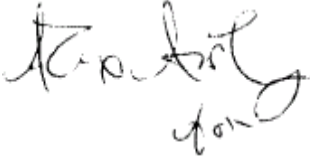
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive, flowing style.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement