



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2011

MR. BARRY A MITCHELL
DIRECTOR CUSTOMER SERVICE/WARRANTY
GREAT DANE TRAILERS
LATHROP AVENUE
P.O. BOX 67
SAVANNAH, GA 31402

NVS-215dgl
11V-093

SUBJECT: SIDE DOOR RAMP BRACKET

DEAR MR. MITCHELL:

This letter serves to acknowledge Great Dane Trailers' notification to the National Highway Traffic Safety Administration (NHTSA), of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
GREAT DANE/TRAILER/2009-2012

NHTSA Campaign Number: 11V-093

Mfg's Report Date: February 9, 2011

Components: STRUCTURE BODY DOOR

Potential Number of Units Affected: 320

Summary:

GREAT DANE IS RECALLING CERTAIN 2009 THROUGH 2012 REFRIGERATED SEMI-TRAILERS BUILT WITH A PARTICULAR DESIGN SIDE DOOR RAMP BRACKET INSTALLATION. IF THE BRACKET CLIP FASTENER FAILS, THE RAMP COULD BECOME DISENGAGED FROM THE TRAILER.

Consequence:

THE RAMP COULD FALL RESULTING IN SERIOUS INJURY.

Remedy:

DEALERS WILL INSPECT AND MAKE THE NECESSARY REPAIRS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2011. OWNERS MAY CONTACT GREAT DANE CUSTOMER SERVICE AT 1-877-369-3493.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6. The chronology of principal events in your defect report does not satisfy the requirements of 49 CFR 573.6. Please provide a chronology that meets the minimum requirements of 573.6(c)(6) including, but not limited to, a summary of the complaints and field information referenced, with dates of receipt, as well as the date when the production process modification was made.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

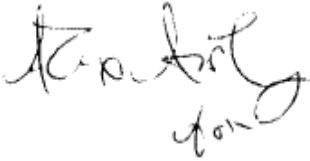
Please provide us with the beginning and ending dates for the build date range vehicles affected by this recall.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long, sweeping underline.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement