



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 11, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
11V-089

SUBJECT: REAR AXLE CROSS PIN FRACTURE

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/CTS/2009-2010

NHTSA Campaign Number: 11V-007

Mfg's Report Date: February 11, 2010

Components: SUSPENSION REAR

Potential Number of Units Affected: 44,147

Summary:

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2009-2010 CADILLAC CTS VEHICLES. SOME OF THESE VEHICLES HAVE A CONDITION IN WHICH A WAX COATING ON THE REAR SUSPENSION TOE LINK JAM NUTS MAY ALLOW THE NUT(S) TO LOOSEN. IF A NUT SUFFICIENTLY LOOSENS, THE TOE LINK COULD SEPARATE AND THE REAR WHEEL WOULD BE ABLE TO TURN INBOARD OR OUTBOARD. OWNERS MAY HEAR A METALLIC CLANKING NOISE COMING FROM THE REAR OF THE VEHICLE THAT MAY WARN OF A LOOSENING NUT.

Consequence:

THE DRIVER MAY EXPERIENCE SUDDEN CHANGES WITH VEHICLE HANDLING AND MAY NOT BE ABLE TO CONTROL THE VEHICLE INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL CLEAN ALL WAX RESIDUE FROM THE REAR SUSPENSION TOE LINK AND INSTALL TWO NEW JAM NUTS. IF NECESSARY THE REAR SUSPENSION TOE LINK MAY BE REPLACED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339 AND AT THE OWNER CENTER AT WWW.GMOWNERCENTER.COM.

Notes:

GM'S SAFETY RECALL NO. 11029. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

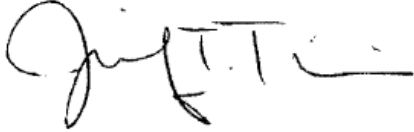
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement