



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 11, 2011

MICHAEL A. HANNA
WARRANTY MANAGER
COACH AND EQUIPMENT MANUFACTURING CORP.
130 HORIZON PARK DRIVE
PENN YAN, NY 14527

NVS-215dgl
11V-088

SUBJECT: EVAPORATOR ASSEMBLIES/POSSIBLE FIRE

DEAR MR. HANNA:

This letter serves to acknowledge Coach and Equipment Manufacturing Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACH AND EQUIPMENT/PHOENIX/2006-2010

NHTSA Campaign Number: 11V-088

Mfg's Report Date: February 4, 2011

Components: EQUIPMENT ELECTRICAL AIR CONDITIONER

Potential Number of Units Affected: 2500

Summary:

COACH AND EQUIPMENT IS RECALLING CERTAIN MODEL YEAR 2006-2010 BUSES EQUIPPED WITH CARRIER GENV EM-1 EVAPORATOR UNITS. DUE TO TIME, TEMPERATURE, AND/OR VIBRATION, THE FUSE MAY LOOSEN IN THE FUSE HOLDER RESULTING IN HIGH RESISTANCE AND ARCING.

Consequence:

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT, AND MAY BE ACCOMPANIED BY FLAME, SMOKE AND POTENTIAL FIRE.

Remedy:

COACH AND EQUIPMENT WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE FEBRUARY 28, 2011. OWNERS MAY CONTACT CARRIER HOTLINE AT 1-800-793-4741 OR COACH AND EQUIPMENT AT 315-536-2321, EXTENSION 1212.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Carrier will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Trans Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" being more prominent and the last name "Timian" following in a similar style.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement