



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 4, 2011

GARY DUNCAN
VICE PRESIDENT, ENGINEERING
COACHMEN MOTOR WORKS LLC
51165 GREEN FIELD PARKWAY BLDG. B
MIDDLEBURY, IN 46540

NVS-215dgl
11V-066

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

DEAR MR. DUNCAN:

This letter serves to acknowledge Coachmen Motor Works, LLC (formerly known as Coachmen Recreational Vehicle Company, LLC's (Coachmen) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/CHAPARRAL/2007-2008
COACHMEN/SANTARA/2004-2005
COACHMEN/SOMERSET/2004-2006
COACHMEN/SPORTSCOACH ELITE/2004-2006
COACHMEN/WYOMING/2007-2008

NHTSA Campaign Number: 11V-066

Mfg's Report Date: January 4, 2011

Components: EQUIPMENT RECREATIONAL VEHICLE

Potential Number of Units Affected: 740

Summary:

COACHMEN IS RECALLING CERTAIN MODEL YEAR 2007-2008 CHAPARRAL, MODEL YEAR 2004-2006 SOMERSET, MODEL YEAR 2007-2008 WYOMING, MODEL YEAR 2004-2005 SANTARA, AND MODEL YEAR 2004-2006 SPORTSCOACH ELITE MOTOR HOMES AND FIFTH WHEEL TRAILERS MANUFACTURED FROM OCTOBER 2003, THROUGH SEPTEMBER 2007. THESE VEHICLES ARE EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

Consequence:

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

Remedy:

COACHMEN IS WORKING WITH DIMPLEX TO IDENTIFY AND NOTIFY ANY AFFECTED OWNERS. DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539 OR COACHMEN MOTOR WORKS CUSTOMER SERVICE AT 1-866-953-5555.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "Kelly Schuber" followed by a horizontal line and the letters "for".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement