



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 3, 2011

MR. ROGER ROESZLER  
HARLEY-DAVIDSON MOTOR COMPANY, INC.  
3700 JUNEAU AVENUE  
P.O. BOX 653  
MILWAUKEE, WI 53201

NVS-215kjs  
11V-037

**SUBJECT: ENGINE STALL CONDITION**

**DEAR MR. ROESZLER:**

This letter serves to acknowledge Harley-Davidson Motor Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

H-D/SOFTAIL/2011

**NHTSA Campaign Number:** 11V-037      **Mfg's Report Date:** January 28, 2011

**Components:** ENGINE AND ENGINE COOLING:ENGINE

**Potential Number of Units Affected:** 6,964

**Summary:**

HARLEY-DAVIDSON IS RECALLING CERTAIN MODEL YEAR 2011 SOFTAIL MOTORCYCLES MANUFACTURED FROM JUNE 7, 2010 THROUGH OCTOBER 8, 2010. THE BODY CONTROL MODULES (BCM) INSTALLED ON THESE MOTORCYCLES (PART NUMBERS 69991-11 AND 69993-11) HAVE A CASE THAT MAY NOT HAVE BEEN PROPERLY SEALED DURING PRODUCTION. AN IMPROPER SEAL MAY ALLOW WATER INTRUSION INTO THE BCM WHICH MAY CAUSE ENGINE STALL.

**Consequence:**

AN ENGINE STALL WHILE IN TRAFFIC CAN RESULT IN A CRASH, WHICH COULD LEAD TO INJURY OR DEATH TO THE RIDER.

**Remedy:**

HARLEY-DAVIDSON WILL NOTIFY OWNERS AND DEALERS WILL REPLACE THE BCM FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 21, 2011. OWNERS MAY CONTACT HARLEY-DAVIDSON AT 1-414-343-4056.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

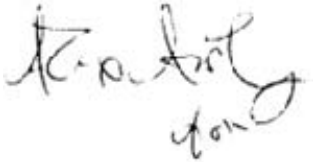
The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign. Sincerely,

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and "T".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement

cc: Chris Grigorian  
Foley & Lardner LLP