



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 25, 2011

MR. JOE RESIL  
REGULATORY COMPLIANCE MANAGER  
ENTEGR A COACH  
903 SOUTH MAIN STREET P.O. BOX 460  
MIDDLEBURY, IN 46540

NVS-215dgl  
11V-019

SUBJECT: HEADLIGHT POSITION/FMVSS 108

DEAR MR. RESIL:

This letter serves to acknowledge Entegra Coach's (Entegra) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGR A/ASPIRE/2010-2011  
ENTEGR A/INSIGNIA/2010-2011

**NHTSA Campaign Number:** 11V-019

**Mfg's Report Date:** January 20, 2011

**Components:** EXTERIOR LIGHTING HEADLIGHTS

**Potential Number of Units Affected:** 82

**Summary:**

ENTEGR A IS RECALLING CERTAIN MODEL YEAR 2010 AND 2011 ASPIRE CLASS A MOTORHOMES MANUFACTURED FROM APRIL 22, 2009, THROUGH DECEMBER 23, 2010 FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT." THE POSITION OF THE HIGH BEAM AND LOW-BEAM HEADLAMPS ARE TRANSPOSED FROM THEIR PROPER POSITION.

**Consequence:**

IMPROPER HEIGHT ON THE HEADLIGHTS MAY NOT FULLY ILLUMINATE THE ROAD SURFACE OR MAY INHIBIT THE ABILITY OF MOTORISTS TO SEE VEHICLES WHICH CAN INCREASE THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL DISCONNECT AND MOVE THE HEADLAMPS SO THAT THEY ARE IN THEIR PROPER POSITION. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2011. OWNERS MAY CONTACT ENTEGRA AT 1-800-945-4787.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement