



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 13, 2011

MR. GEORGE M. DANIELS
VICE PRESIDENT, SERVICE OPERATIONS
HINO MOTORS SALES U.S.A., INC.
41180 BRIDGE STREET
NOVI, MI 48375

NVS-215dgl
11V-011

SUBJECT: AUTOMATIC MECHANICAL TRANSMISSION/PARK FEATURE

DEAR MR. DANIELS:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HINO/NE8J/2011
HINO/NJ8J/2011

Mfg's Report Date: January 6, 2011

NHTSA Campaign Number: 11V-011

Components: POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 23

Summary:

HINO IS RECALLING CERTAIN MODEL YEAR 2011 NE8J AND NJ8J TRUCKS MANUFACTURED FROM JUNE 1, 2010, THROUGH DECEMBER 10, 2010, AND EQUIPPED WITH CERTAIN EATON TRANSMISSIONS WITH PARK FEATURE. THE REVERSE IDLER SHAFT MAY CONTACT THE PARK FEATURE AND THE TWO COMPONENTS MAY BIND, PREVENTING THE PARK FEATURE FROM ENGAGING.

Consequence:

IF A BRAKE IS NOT USED OR IS DEFECTIVE AND THE PARK PAWL DOES NOT ENGAGE, THE VEHICLE MAY BE ABLE TO MOVE AND POTENTIALLY CAUSE INJURY TO THE OPERATOR OR PERSONS IN THE VICINITY OF THE MOVING VEHICLE OR DAMAGE PROPERTY.

Remedy:

HINO WILL NOTIFY OWNERS AND REPAIR ALL VEHICLES THAT CONTAIN THIS CONDITION FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT HINO AT 248-699-9330.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement