



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 13, 2012

MR. STEVEN M. KENNER
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215dgl
12V-009

SUBJECT: AXLES/STEERING ARM BOLTS/MERITOR

DEAR MR. KENNER:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FORD/F-650/2011

Mfg's Report Date: January 4, 2012

NHTSA Campaign Number: 12V-009

Components: POWER TRAIN: AXLE ASSEMBLY

Potential Number of Units Affected: 36

Summary:

FORD IS RECALLING CERTAIN MODEL YEAR 2011 F-650 TRUCKS, MANUFACTURED FROM FEBRUARY 2, 2011, THROUGH FEBRUARY 17, 2011, AND EQUIPPED WITH A MERITOR MFS08 FRONT STEER AXLE. THE BOLTS ATTACHING THE STEERING ARM TO THE STEERING KNUCKLE WERE NOT PROPERLY TIGHTENED. THIS CONDITION CAN RESULT IN THE STEERING ARM LOOSENING OR SEPARATING.

Consequence:

LOSS OF STEERING CONTROL MAY INCREASE THE RISK OF A CRASH.

Remedy:

FORD WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT THE STEERING ARM AND STEERING KNUCKLE, AND REPAIR THE VEHICLES AS NECESSARY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JANUARY 18, 2012. OWNERS MAY CONTACT FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

Notes:

FORD'S SAFETY RECALL NUMBER IS 11S26. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Handwritten signature in black ink, appearing to read "Jen for" followed by a stylized signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement