



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 13, 2011

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215kjs
11E-036

SUBJECT: ACCESSORY STAINLESS STEEL EXHAUST TIPS

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s (Volkswagen) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/EXHAUST TIP/9999
VOLKSWAGEN/JETTA/2011-2012

NHTSA Campaign Number: 11E-036 **Mfg's Report Date:** September 7, 2011

Components: ENGINE AND ENGINE COOLING: EXHAUST SYSTEM

Potential Number of Units Affected: 3,505

Summary:

VOLKSWAGEN IS RECALLING CERTAIN STAINLESS STEEL EXHAUST TIPS, PART NUMBER 1K0 071 910 U, SOLD AS ACCESSORY EQUIPMENT FOR USE ON MODEL YEAR 2011-2012 JETTA SEDAN VEHICLES MANUFACTURED FROM MARCH 18, 2010, THROUGH AUGUST 22, 2011. THESE EXHAUST TIPS MAY EXTEND BEYOND THE ORIGINAL LENGTH OF THE FACTORY-INSTALLED EXHAUST PIPES. IT IS POSSIBLE FOR INADVERTENT CONTACT TO OCCUR WITH A PERSON'S LEG.

Consequence:

IF THE TAILPIPE EXTENSION IS HOT DURING INADVERTENT CONTACT, A BURN COULD OCCUR.

Remedy:

DEALERS WILL INSPECT AND REPLACE THE STAINLESS STEEL EXHAUST TIPS AS NECESSARY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2011. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN'S SAFETY RECALL NUMBER IS 26G9/V4. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard", with a large, sweeping flourish at the end.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement