1200 New Jersey Avenue SE Washington, DC 20590



June 27, 2011

MR. TOM MCINERNEY QUALITY & ENVIRONMENTAL MANAGER ZF SERVICES NORTH AMERICA, LLC 777 HICKORY HILL DRIVE VERNON HILLS, IL 60061 NVS-215kjs 11E-024

Subject: SERVICE EQUIPMENT/CLUTCH KIT ASSEMBLIES

Dear MR. MCINERNEY:

This letter serves to acknowledge ZF Services North America, LLC (ZF Services) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the equipment listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/G35/2003-2006 NISSAN/350Z/2003-2006 Mfg's Report Date: June 21, 2011

ZF/CLUTCH KIT/9999

NHTSA Campaign Number: 11E-024

Components: POWER TRAIN:CLUTCH ASSEMBLY

Potential Number of Units Affected: 199

Summary:

ZF SERVICES IS RECALLING CERTAIN CLUTCH KIT ASSEMBLIES, PART NUMBER SX: K70358-01, SHIPPED TO WHOLESALERS AS SERVICE PARTS BETWEEN SEPTEMBER 1, 2010, AND MARCH 8, 2011. THESE SERVICE PARTS ARE INTENDED FOR USE ON MODEL YEAR 2003-2006 NISSAN 350Z AND INFINITY G35 VEHICLES. THE SX: K70358-01 CLUTCH KIT CONTAINS AN OVERSIZED CLUTCH DISC.

Consequence:

AN OVERSIZED CLUTCH DISC COULD CAUSE THE VEHICLE TO MOVE UNINTENTIONALLY ON THE INITIAL START-UP, IF THE DRIVER DOES NOT FOLLOW THE INSTALLATION INSTRUCTIONS AND FAILS TO USE THE SERVICE BRAKES WHILE THE HAND BRAKE IS NOT APPLIED. UNINTENTIONAL MOVEMENT OF THE VEHICLE COULD RESULT IN A CRASH OR POSSIBLE INJURY TO PERSONS OUTSIDE THE VEHICLE.

Remedy:

ZF SERVICES WILL NOTIFY WHOLESALERS TO RETURN ANY AFFECTED CLUTCH KIT ASSEMBLIES STILL IN INVENTORY FOR FREE REPLACEMENT KITS. THIS CONDITION WILL CORRECT ITSELF AFTER THE FIRST START-UP AND USAGE OF THE CLUTCH KIT. HOWEVER, IF AN OWNER IS NOT SATISFIED WITH ITS PERFORMANCE, ZF SERVICES WILL REIMBURSE THE OWNER FOR THE COST OF THE REPLACEMENT CLUTCH KIT AND A REASONABLE AMOUNT FOR ITS INSTALLATION. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT ZF SERVICES AT 1-800-321-0784 EXT. 6748.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

Please provide the following additional information and be reminded of the following requirements:

We have received ZF Services' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at <u>Kelly.Schuler@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

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Jennifer Timian Chief, Recall Management Division Office of Defects Investigation Enforcement

cc: Steven Sealander