



SUZUKI MOTOR OF AMERICA, INC.

THIRD NOTIFICATION – ACTION REQUIRED

IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)

XXXXXXXXXXXXXXXXXXXX

November 9, 2018

Dear Suzuki Owner:

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2005 Suzuki Grand Vitara XL-7, and all 2006 Suzuki Grand Vitara and Grand Vitara XL-7 vehicles. According to our records, you own one of the vehicles affected by this recall, and your vehicle has not yet been repaired.

What is the problem?

The outer ring on the pulley that is used to adjust the tension of the power steering pump drive belt may break. If this happens, you may hear an abnormal noise when turning the steering wheel. The power steering pump drive belt can come off, resulting in a sudden loss of power steering assist, which could result in a crash.

What is Suzuki Motor of America, Inc. doing to solve the problem?

Your Suzuki Service Provider will inspect and replace the power steering tensioner pulley on your vehicle, unless it has been previously replaced with an improved part. Parts are available now and repair instructions have been sent to your Suzuki Service Provider.

This service will take less than one hour to complete and will be performed at no cost to you for parts and labor.

What you should do:

- Before taking your vehicle to your Suzuki Service Provider, contact them to set up an appointment for the recall repair.
• We suggest that you bring this letter and the enclosed card to your Suzuki Service Provider to help them process your warranty claim.

What to do if you receive this notice in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the vehicle described in this notice, please complete and return the attached Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

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3251 E. Imperial Highway, P.O. Box 1100, Brea, CA 92822-1100 • Phone (714) 996-7040

Form fields for Name, Address, City, State, Zip, and Signature/Date.

Form fields for Vehicle, SB, and return address information.

VEHICLE STATUS

NAME/ADDRESS CORRECTION

If you no longer own the vehicle below, or if the name or address shown are incorrect, please fill out this card and mail it - no postage is necessary. Do not mail card if you own the vehicle and address are shown correctly in the box below. Thank you for your assistance.

IMPORTANT



Who to contact if you experience problems:

Your Suzuki Service Provider can provide you the fastest response to your questions or concerns about this safety recall campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling. The VIN for your vehicle is listed at the top of this notice.

If you need to locate your nearest Suzuki Service Provider, please visit www.suzuki.com, click on **Automotive**, followed by the **Service Provider** tab at the top of the web page.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki vehicle.

Sincerely,

Suzuki Motor of America, Inc.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



WARRANTY / SERVICE DEPT.
SUZUKI MOTOR OF AMERICA, INC
PO BOX 1100
BREA, CA 92822-9988

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 107 BREA, CA