



12/10/2010

Advanced Field Action Communication – K25121010

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2008 model year Dodge Grand Caravan and Chrysler Town & Country vehicles.

Some of the above vehicles may experience a water leak at the HVAC drain grommet which can lead to illumination of the airbag warning light and a potential inadvertent airbag deployment.

Chrysler will conduct a voluntary safety recall on all affected vehicles to replace the HVAC drain grommet on all affected vehicles.

Should a customer experience the condition above before the safety recall is available, use standard repair procedures for all involved components.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
Chrysler Group LLC