

RECALL BULLETIN:
10625FRV

YEAR(S) AFFECTED:
2010, 2011

PRODUCT(S) AFFECTED:
Encounter,
Storm

MODEL(S) AFFECTED:
28MS

SUBJECT:
Providing
Egress for
Driver's Side
Bedroom
Window

KEYWORDS:
Egress,
Escape, Exit,
Window,
Egress
Window

ISSUE DATE:
July 2010

The purpose of this Bulletin is to inform Fleetwood dealers of the need to inspect, and if necessary, provide an alternate exit/emergency egress window on certain 2010 Encounter and 2011 Storm motor homes. Affected motor home serial numbers are listed in this Bulletin.

CONDITION:

Certain 2010 Encounter and 2011 Storm motor homes were built with an alternate exit/emergency egress window installed on the same sidewall as the entry door. The applicable ANSI/NFPA Fire & Life Safety code requires that the secondary means of escape must be "located on an exterior wall other than the primary means of escape or in the roof."

Note: Read this entire Bulletin before proceeding.

Follow the steps below to inspect, and if necessary, replace the standard driver's side sliding bedroom window with an emergency exit/egress sliding window and apply an emergency exit identification label.

INSPECTION:

1. From inside the motor home, inspect the driver's side bedroom window:
 - (a) If the driver's side sliding window is an emergency exit/egress window, equipped with a red handle and emergency exit identification label ("EXIT" or "SORTIE"), no further repairs are required and this bulletin is complete.
 - (b) If the driver's side sliding window is not an emergency exit/egress window as described in Step 1(a) above, proceed with the CORRECTION steps below to remove and replace the window with an egress window, and apply an emergency exit identification label.

CORRECTION:

2. Determine which of two replacement egress windows to order. A window replacement kit containing compression seal, anti-wick, screws, and emergency exit identification labels, will also need to be ordered. See PARTS list on Page 3.

NOTE: The motor home will be equipped with a single glazed window unless dual glazed window Option 605 was purchased. Contact Fleetwood Dealer Technical Support if assistance is required to determine which window to order.

3. Remove the original sliding window. Discard the original window, compression seals, and screws.

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This bulletin is supplied for technical information only and is not an authorization for repairs.

Federal law (section 154 of the national traffic and motor vehicle safety act of 1966) requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component Manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

4. Using a 1" paint brush, re-seal the beadboard at the window opening with anti-wick (supplied in the replacement egress window installation kit; see PARTS list on Page 3).
5. Install the new emergency egress window using the compression seal and screws supplied in the Recall kit. Apply a 1/8" bead of clear silicone sealant to the exterior upper six inches of the new window frame after installation. See Figure 1.
6. Test the operation of the emergency egress window to ensure it operates properly. Contact Fleetwood Dealer Technical Support if any difficulty opening the egress window is experienced and can not be corrected.
7. Prepare a surface for the installation of a label identifying the new emergency egress window by wiping it with a dry clean cloth. The label must be placed either on the window, or on the interior wall above or below the window, in an area that remains visible and unobscured by shades, blinds, or curtains.

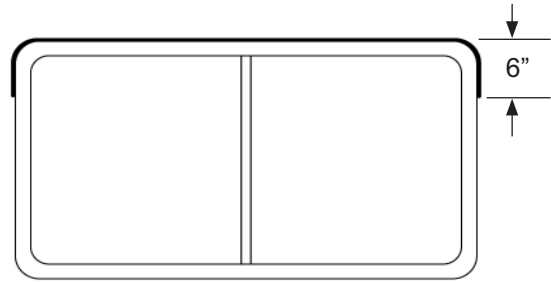


Figure 1

NOTE:

- The EXIT label must be placed within 8" of the openable part of the window.
- For Canadian-owned units, the SORTIE label is to be used and must be installed within 6" of the openable part of the window.
- Both labels referenced above are provided in the Replacement Egress Window Installation Kit; see PARTS list on Page 3.

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TOOLS:

- Power Driver with Bits
- Clean Cloth
- 1" Paint Brush
- Caulk Gun

Warranty Parts Note: Only units originally equipped with the dual-glazed window option (#605) are eligible to be replaced with a dual-glazed window. Warranty claims for units equipped with single-glazed windows will be reimbursed for the cost of a replacement single-glazed window, regardless of which of the two windows (single-glazed or dual-glazed) are ordered by the dealership.

PARTS:

<u>Part Number</u>	<u>Description</u>	<u>Qty.</u>
582730	Recall 10625FRV - Replacement Egress Window Installation Kit <i>Kit contains:</i> <i>Anti-Wick, (approx. 4 ounces)</i> <i>Compression Seal (approx. 28 l.f.)</i> <i>Tek Screws, #8 X 3/4 PPH, black (qty. 30)</i> <i>EXIT Label (qty. 1)</i> <i>CSA Exit Label, "SORTIE" (qty. 1)</i>	1
Order only one (1) window:		1
582727	Egress Window, Single-Glazed, Sliding, 48 x 26, Driver's Side (qty. 1) OR	
582728	* Egress Window, Dual-Glazed, Sliding, 48 x 26, Driver's Side (qty. 1) * <i>Eligible units only (equipped with Option 605)</i>	
Obtain Locally:	Clear Silicone Sealant	As Required

Warranty Labor Allowance:

Use Flat Rate Codes

- Driver's Side Egress Window Inspection/Correction, Encounter, Storm
- 6003 - 11 0.10 hr. Inspected/Not Defective
- 6003 - 12 1.00 hr. Inspected/Defective/Repaired

If you have any questions concerning this bulletin, contact Fleetwood's Dealer support Group at:

1-800-816-9825

Fleetwood Service Literature is available at: <http://www.fleetwoodrvdealers.com>

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Recall 10625FRV Affected Unit Serial Numbers

2010 Encounter

785MA4404758	785MA4405043	785MA4405296	785MA4405309
785MA4404851	785MA4405044	785MA4405297	785MA4405310
785MA4404852	785MA4405092	785MA4405298	785MA4405311
785MA4404853	785MA4405093	785MA4405299	785MA4405312
785MA4405034	785MA4405094	785MA4405300	785MA4405313
785MA4405035	785MA4405095	785MA4405301	785MA4405314
785MA4405036	785MA4405096	785MA4405302	785MA4405739
785MA4405037	785MA4405097	785MA4405303	785MA4405740
785MA4405038	785MA4405148	785MA4405304	785MA4405746
785MA4405039	785MA4405149	785MA4405305	785MA4405747
785MA4405040	785MA4405150	785MA4405306	785MA4405748
785MA4405041	785MA4405151	785MA4405307	785MA4405749
785MA4405042	785MA4405295	785MA4405308	785MA4702112

2011 Storm

785MB4405525	785MB4405535	785MB4405906	785MB4405962
785MB4405526	785MB4405741	785MB4405907	785MB4405963
785MB4405527	785MB4405742	785MB4405955	785MB4406232
785MB4405529	785MB4405743	785MB4405956	785MB4406233
785MB4405530	785MB4405744	785MB4405957	785MB4406234
785MB4405531	785MB4405745	785MB4405958	785MB4406235
785MB4405532	785MB4405903	785MB4405959	785MB4406236
785MB4405533	785MB4405904	785MB4405960	
785MB4405534	785MB4405905	785MB4405961	

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