

## Service Bulletin

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CAMPAIGN

SUBJECT: SAFETY CAMPAIGN NOTICE No. SB Power Steering Belt Tensioner Second Owner Notification

MODEL: Certain 2005 Grand Vitara XL-7 All 2006 Suzuki Grand Vitara and Grand Vitara XL-7

On June 14, 2010, American Suzuki Motor Corporation notified owners that the outer ring on the pulley that is used to adjust the tension of the power steering pump drive belt may break. If this happens, the driver may hear an abnormal noise when turning the steering wheel. In the worst case, the power steering pump drive belt can come off requiring the driver to use increased steering effort, which could result in a crash.

During the month of November 2011, ASMC will begin to re-notify approximately 16,000 owners of those affected vehicles that have yet to have the SB recall completed.

ASMC is requesting that Suzuki dealers inspect and replace the power steering tensioner pulley if it has not been previously replaced with a countermeasure part. This service will be performed at no cost to the owner for parts and labor.

If an affected vehicle is currently in your Service Department or is brought in for other service in the future, use this opportunity to complete this important Safety Recall. Be sure to inform the customer of the recall completion.

Please refer to Technical Service Bulletin Grand Vitara~XL-7, Engine, TSB No: TS 28 06140 for complete inspection and repair instructions.

Please ensure that your parts department has an adequate supply of recall parts to accommodate demand at your location.

PART NUMBER	DESCRIPTION	<u>QUANTITY</u>	DEALER NET
49160-77E01-RX0	Pulley, Belt Tension	1	\$108.17

Note: Dealer net price is current as of 10/31/11. Price could be subject to change in the future.

If you have questions, please contact your Suzuki District Service Manager or the Warranty Assistance Helpline at (714) 996-7042.

AMERICAN SUZUKI MOTOR CORPORATION

## IMPORTANT SAFETY RECALL NOTICE-SECOND NOTIFICATION

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2005 Suzuki Grand Vitara XL-7 and all 2006 Suzuki Grand Vitara and Grand Vitara XL-7 vehicles. According to our records, you own one of the vehicles affected by this recall. The recall code is SB.

The outer ring on the pulley that is used to adjust the tension of the power steering pump drive belt may break. If this happens, you may hear an abnormal noise when turning the steering wheel. In the worst case, the power steering pump drive belt can come off; requiring the driver to use increased steering effort, which could result in a crash.

Your Suzuki dealer will inspect and replace the power steering tension adjuster pulley on your vehicle, unless it has been previously replaced with an improved part. This service will be performed at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at *http://www.suzukiauto.com*. The online dealer locator includes driving instructions and maps. Recall instructions and parts have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to *http://www.safercar.gov.* 

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We sincerely regret any inconvenience this Important Safety Recall may cause, but we are certain you understand our interest in your safety and your continued satisfaction with your Suzuki vehicle.

Sincerely, AMERICAN SUZUKI MOTOR CORPORATION