

DAIMLER

September 12, 2012

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215, Rm. W45-206)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 2
10V-486, 10V-487, FL-594, National Seat Shock
Owner Re-notification**

Ms. Lewis:

In accordance with Part 573.6(c)(10) of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a representative copy of the document distributed to owners.

(c)(3) Non-school Bus Owners of 5, vehicles were notified 8/24/12.
School Bus Owners of 65, vehicles were notified on 8/24/12.

(c)(10) Copy of Communications sent to Owners and Dealers is attached.

Please contact me if you have any questions.

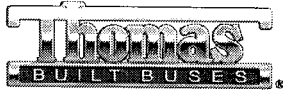
Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA
Enclosure

Daimler Trucks North America LLC
4747 N. Channel Avenue
Portland OR 97217-7699
503-745-6910 Phone
503-745-5544 Fax



August, 2012

Re-notification

Recall 10V-487

FOLLOW-UP TO AN EARLIER COMMUNICATION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2010 and 2011 MVP-EF, HDX and Saf-t-liner C2 model non school buses manufactured between March 17, 2009 and December 7, 2009 equipped with National Seating driver's seats containing a Stabilus Bloc-O-Lift shock.

The defect involves the Stabilus Bloc-O-Lift shock. The mounting tab on the shock was improperly welded which could cause the tab to break off unexpectedly allowing the driver's seat to drop to its lowest height position without warning. Should this occur while the vehicle is in operation, the driver may experience a momentary loss of control possibly resulting in a crash.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of inspecting to determine if the driver's seat contains a Stabilus Bloc-O-Lift shock. Shocks within the suspected date range will be replaced. The inspection will take approximately .1 hours and the repair will take approximately .8 hours. To arrange for repairs, contact your local Thomas Built Buses dealer.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time which is not longer than 60 days after you tender the vehicle for repair, also please contact the Warranty Department at (336)889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you believe that Thomas Built Buses has failed or is unable to remedy the defect without charge longer than 60 days, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. In Canada, if after contacting your dealer and/or Manufacturer Customer Service you have additional question with regards to this recall, you may contact Transport Canada – road Safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure



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