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November 28, 2011

Dear Altec Owner,

This notice is a follow-up notification to an earlier letter sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. According to Altec records, the affected unit has not been repaired as required by the earlier notification. Please contact Altec so the defect can be remedied.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AT200A, AT235, AT235P, and AT37-G Series aerial devices. This can, under certain conditions, possibly result in a burst hydraulic hose, damaged wiring, or a fire.

Altec will supply a bracket kit and instructions to correct this condition. This repair is covered by Altec's warranty policy.

In order to determine if your unit is affected by CSN 536, compare the serial number of your unit with the list of affected units as described on the CSN. The repair can be performed by the customer or you may contact Altec Industries, Inc. at 1-877-GO-ALTEC (1-877-462-5832), prompt 1, to schedule the repair to be completed at an Altec facility or by an Altec mobile service technician.

After contacting Altec Industries, Inc., if you are still not able to have the safety defect remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Customer Service Notice

Date: September 15, 2010

Units Affected: See attached list

GM 4500/5500 Series Diesel Chassis Clutch Pump Hose Inspection and Update

Altec has been made aware of a potential hydraulic hose routing condition in the engine compartment on the above referenced chassis that could result in damage to the hoses, as well as to some wiring harnesses. This routing condition, if not addressed, could result in a burst hydraulic hose, shorted wiring, or potentially a fire.

Altec requires an inspection and a product update be performed on any unit on the attached list equipped with a diesel engine and a fanbelt-driven hydraulic pump. This inspection must occur within 30 days of the receipt of this CSN. The product update adds a bracket to secure the hydraulic hoses in the proper routing orientation. The product update must be performed within 60 days of the receipt of this CSN or at the next service interval, whichever comes first.

Use the following procedure to perform the inspection.

1. Position the chassis on a level surface where there is adequate light to see well in the engine compartment. Shut off the engine and chock the wheels.
2. Raise the chassis hood and identify the fanbelt-driven hydraulic pump.
3. Review all hydraulic hoses connected to the hydraulic pump for evidence of wear or damage (refer to Figures 1 and 2). Installations of aerial device components can differ from chassis to chassis causing the routing of hoses or wiring to be in different places in the

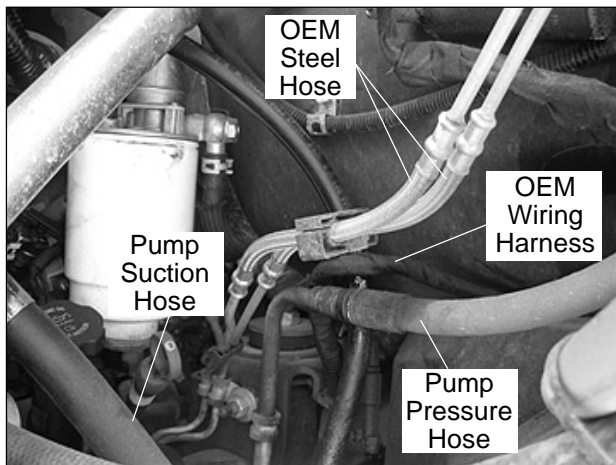


Figure 1 — Inspection Area, Example 1

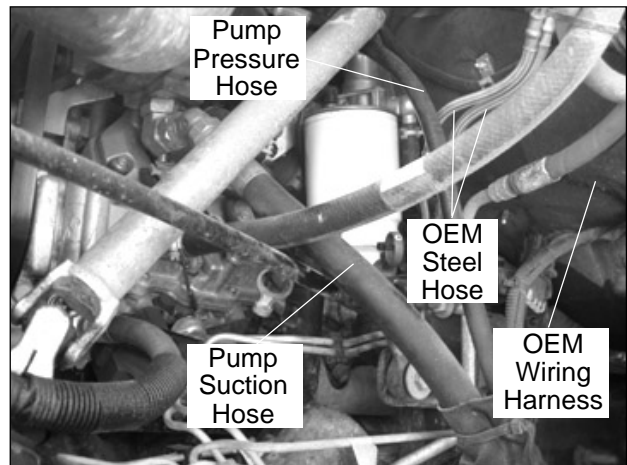


Figure 2 — Inspection Area, Example 2

engine area. Pay particular attention around any chassis hoses or components, such as the chassis power steering hoses, that might cause damage to the pump hoses over time. Inspect the wiring for the unit in the chassis engine compartment and any chassis wiring for damage where they may have been in contact with the hydraulic hoses.

4. Repair any significant wear or replace the hoses or wiring immediately. Contact Altec if you would like to have assistance with this repair.
5. Install the hose routing bracket to make sure the pump pressure and suction hoses are routed away from anything that might damage them (Refer to Figure 3).

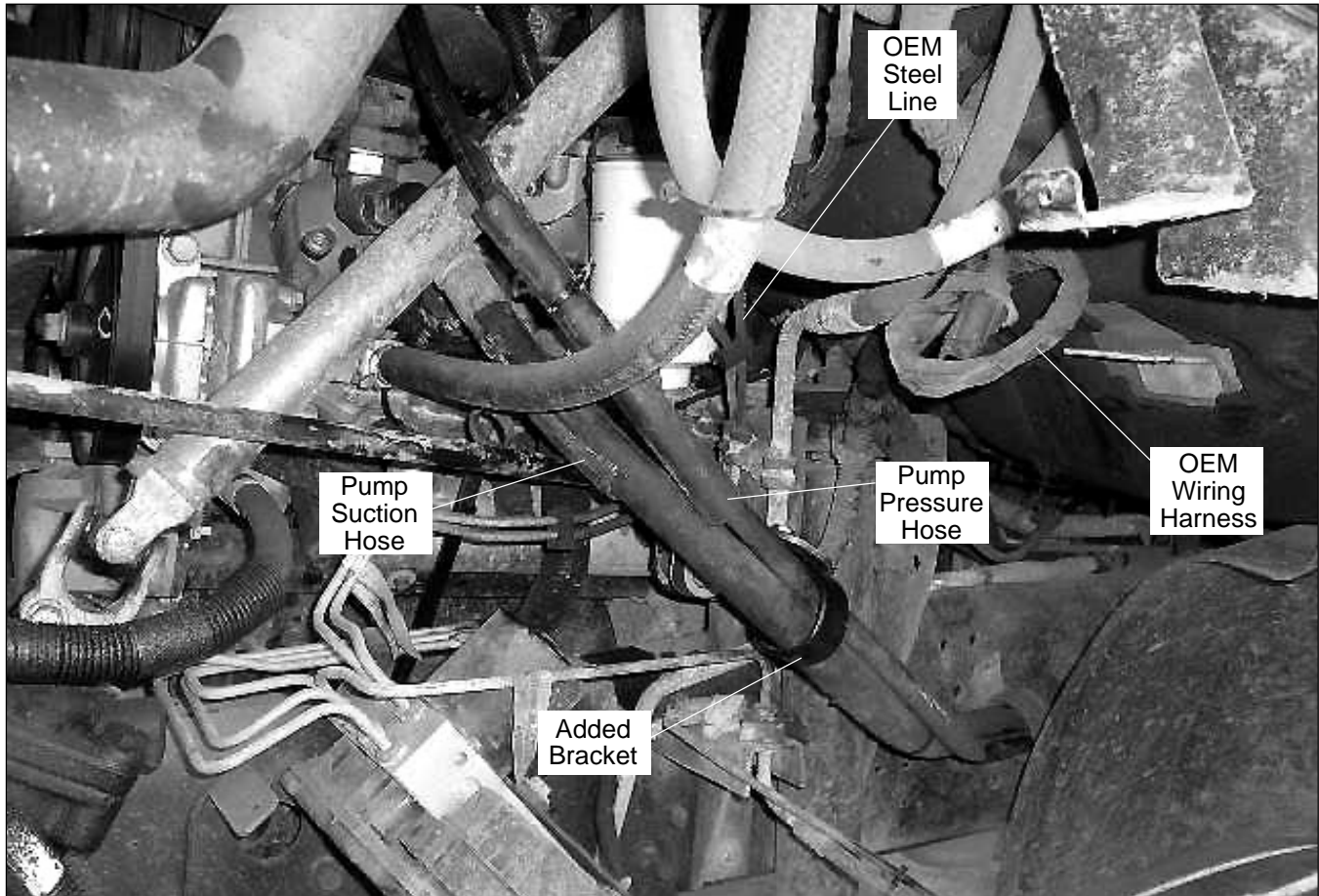


Figure 3 — Bracket Installation

Call 1-877-GO ALTEC (1-877-462-5832) to order the Hose Bracket Kit (part number 970256881) or to schedule the work to be done by an Altec service technician. Installation of the Hose Bracket Kit can be done by the customer. This repair is covered under the Altec Warranty System. A warranty claim must be submitted for reimbursement for the cost of the parts and for labor. Transportation charges may apply if the service work is done at the customer location.

CSN 536 Units Affected:

	<i>Unit Serial Number</i>	<i>Chassis VIN Number</i>	<i>Installation Serial Number (found on body tag)</i>
AT200A	0507BV13505	1GBC4C1917F425982	057-8485976
	0706BV12755	1GDE4C1276F429584	057-6188524
	0507BV13513	1GBC4C1987F426353	057-8485966
AT235	0706BX2809	1GDE5C1296F416090	057-6147181
	1106BX2944	1GE5C1216F431151	057-6891928
	0507BX3080	1GBE4C1967F426196	057-8485918
	0507BX3078	1GBE4C19X7F426170	057-8485916
	0507BX3079	1GBE4C1937F426317	057-8485917
	0507BX3081	1GBC4C1967F425993	057-8485919
AT235P	0608BX3566	1GBE5C1928F412603	057-10555972
	0807BX3167	1GDE5C1968F401935	057-8170859
	0908BX3605	1QDE4C1998F417338	057-11837810
	0210BX3933	1GDE5C1939F406155	057-15724887
	0808BX3584	1GDE4C39X8F417149	057-11402598
	0409BX3751	1GDE4C1939F411228	057-14128399
	0808BX3586	1GDE4C1918F417219	057-11411640
	0808BX3585	1GDE4C1908F417289	057-11411613
AT37-G	0406DE6990	1GBE4C129F423603	057-5645299
	1008DE10157	1GDE4E19X9F400853	057-11232946
	0605DE5879	1GBE4C1275F532494	057-5217040
	0605DE5880	1GBE4C1225F532791	057-5217038
	1008DE10149	1GDE4E1929F401088	057-11232941
	1008DE10148	1GDE4E1929F401026	057-11232939