



September 2011

2007-2009 Mazda3 and Mazda5 Power Steering Voluntary Safety Recall 6010H

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Since September 2010 three customer notifications were mailed regarding Voluntary Safety Recall 6010H, 2007-2009 Mazda3 and Mazda5 Power Steering.

According to our records, as of September 21, 2011 your vehicle has not had the necessary recall repair completed.

Mazda is concerned about your safety, and we strongly recommend that you make an appointment with any authorized Mazda dealer to have the power steering system repaired as soon as possible.

Certain 2007-2009 Mazda3 and Mazda5 vehicles may have a condition in which a sudden loss of power steering assist could occur at any time while driving the vehicle. If power steering assist is lost, steering is still possible but will require more physical effort, particularly while driving at lower speeds. Unless the driver compensates for the additional effort, the risk of a crash is increased.

Your Mazda dealer will replace the power steering pump and lines. The repair will be performed **free of charge**. The actual repair takes approximately an hour and a half to complete; however, the wait time may be longer depending on scheduling and service workload at your Mazda dealership. Making an appointment provides the dealer the opportunity to reserve the necessary parts for your repair and plan their service activity, thus minimizing your wait time and inconvenience this recall may cause you. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Even though you may not have experienced a loss of power steering assist, **as a preventive measure Mazda advises you to make the necessary arrangements to complete repairs on your vehicle to eliminate the risk of this occurring in the future.**

As a reminder, in case of a power steering assist malfunction:

If power steering assist becomes inoperable, the power steering malfunction indicator light illuminates. Steering is still possible, but requires more physical effort. Should this situation occur, pull safely to the side of the road and turn off the engine. After a short period of time restart the engine. The power steering malfunction indicator light may go out, and power steering assist may return. Should you experience this condition, please contact an authorized Mazda dealer.

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apology for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations