

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

September 25, 2012

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215, Rm. W45-206)  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 4  
10V-322, 10V-321, FL-582, TRW IGEN 3 Steering Shaft Welds  
Owner Re-notification**

Ms. Lewis:

In accordance with Part 573.6(c)(10) of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a representative copy of the document distributed to owners.

- (c)(3) Owners of Non School Buses 1,515, vehicles were notified September 21, 2012.
- (c)(3) Owners of School Buses 561, vehicles were notified September 21, 2012.
- (c)(10) Copy of Communications sent to Owners and Dealers is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA  
Enclosure

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# Daimler Trucks North America LLC

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September 2012  
FL582A-U  
NHTSA #10V-322  
NHTSA #10V-321 (School Buses)  
REMINDER NOTICE

## Subject: TRW IGEN 3 Steering Shaft Welds

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, and its wholly owned subsidiaries, Sterling Truck Corporation and Freightliner Custom Chassis Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Business Class M2 vehicles, Sterling A/L-Line and Acterra vehicles, and Freightliner Custom Chassis B2 school bus chassis (Thomas Built Buses Saf-T-Liner C2 school buses) manufactured September 9, 2008, through April 20, 2009, with certain TRW steering shafts.

A weld on certain TRW IGEN 3 steering shafts that secures the spline tube to the intermediate tube may be mislocated (i.e., not fully cover the seam created when the tubes are pressed together). An improperly located weld bead has the potential to reduce the ultimate torsional and axial load capacity of the joint below acceptable levels. A failed steering shaft could cause loss of vehicle control and result in a possible vehicle crash.

The welds will be inspected. If the weld is found to be improperly located, the steering shaft will be replaced.

**This is a follow up to a previous communication. Our records indicate that your vehicle has not yet had this Recall performed. Please make arrangement to have this repair done as soon as possible. If it has been completed, please disregard this letter.**

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. To locate a dealer, search online at [www.Daimler-TrucksNorthAmerica@Daimler.com](http://www.Daimler-TrucksNorthAmerica@Daimler.com).

When you contact your dealer, refer to campaign number **FL582A-U**. Once kit(s) are received at the dealership, the Recall will take up to approximately an hour, depending on the work needed, and will be performed at no charge to you. Please note, the need to replace a steering shaft cannot be determined until your vehicle is inspected at the dealership and parts may need to be ordered at that time

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure