



January 2011

Dealer Service Instructions for:

Safety Recall K33

Power Steering Reservoir Cap

Models

2010-2011 (DC / DM / DJ / D2 / DD / DP) Ram Truck

NOTE: This recall applies only to the above vehicles equipped with a 6.7L Cummins turbo diesel engine (sales code ETJ) built at the Saltillo Assembly Plant ("G" in the 11th VIN Position) through October 05, 2010 (MDH 100520).

IMPORTANT: Many of the vehicles within the above build period have already been inspected or repaired and, therefore, have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The power steering reservoir cap on about 62,000 of the above vehicles may cause excessive vent pressure levels in the power steering/hydraulic brake booster system. This may cause the vehicle to have brake lights that remain illuminated for an extended period of time after the brake pedal has been released. Brake lights that are slow to turn off could increase the risk of a crash.

Repair

The power steering reservoir cap must be replaced.



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Service Procedure

1. Open the hood.
2. Locate the power steering reservoir cap (Figure 1).
3. Using a shop towel, clean the area around the power steering reservoir cap to prevent dirt from entering the reservoir during the cap replacement process.
4. Turn the cap counterclockwise until it reaches the cap stop.
5. Lift the cap from the reservoir and discard the original cap.
6. Place the new cap into the reservoir opening and turn the cap clockwise until it reaches the cap stop.
7. Wipe off any power steering fluid that may have dripped onto the reservoir.
8. Close the hood and return the vehicle to the customer.

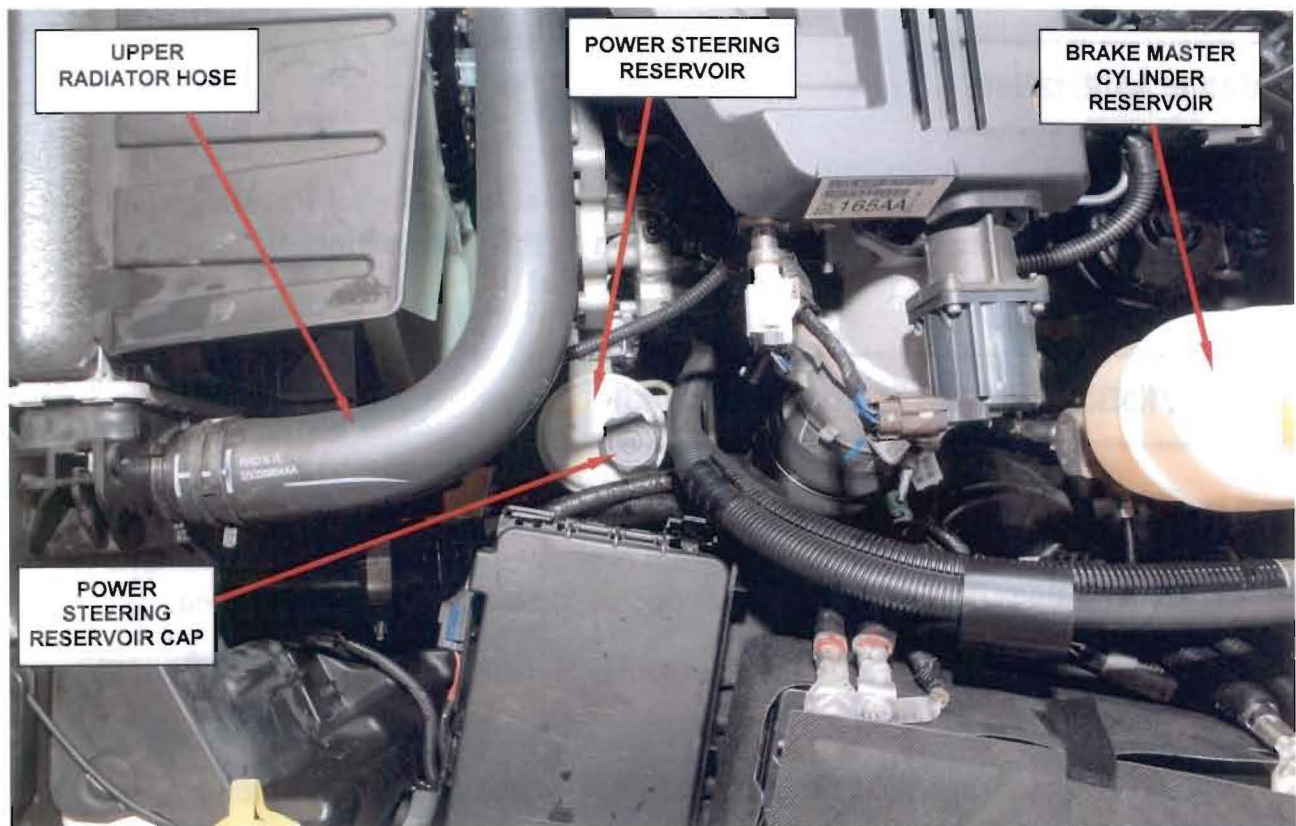


Figure 1 – Power Steering Reservoir Cap Location

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Replace the power steering reservoir cap	19-K3-31-82	0.2 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler Group LLC