

SERVICE ADVISORY # 10-152**Siemens and Murray Circuit Breaker**

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided the Siemens and Murray one inch plug-in circuit breakers, single pole 15 and 20 amp and double pole 50 amp with a June 2010 date code "0610" or July 2010 date code "0710", may have a non-conforming "spring clip" plug-in assembly that breaks or fails to provide sufficient force to maintain a proper electrical connection in the panel board. Over time, this condition could lead to excessive temperature, arcing or thermal damage at the connection point leading to an increased risk of fire.

Models Included:

2011 Sprinter Travel Trailers and Fifth Wheels Serial Number Range: B1531081 - B1532142

2011 Cougar Travel Trailers and Fifth Wheels Serial Number Range: B2502155 - B2504257

2011 Fuzion Travel Trailers and Fifth Wheels Serial Number Range: BF810264 - BF810679

Parts Required per Unit (pending inspection result):

104803 – Single 20 amp Breaker

146042 – Double 50 amp Breaker

296439 – Single 15 amp Breaker (Sprinter Only)

Tools Required: - #2 Square Screwdriver - Flat Blade Screwdriver

INSTRUCTIONS**ONE: PREPARING THE TRAILER**

Step 1 Locate the trailer on a level, flat and hard surface. Chock the wheels.

Step 2 Disconnect all sources of electrical power including:

- Unplug the Shore Cord and Stow Cord
- Unhook the 7-way Cord from the Tow Vehicle
- Disconnect the Ground Cables on all Batteries
- Shut Off the Generator and Turn Off the Breakers
- Turn Off and Disconnect all 120/240V Aftermarket Equipment such Inverters



**FAILURE TO REMOVE ALL SOURCES OF ELECTRICAL
POWER CAN RESULT IN PERSONAL INJURY.**

TWO: INSPECT THE CIRCUIT BREAKERS

Step 1 Remove the panel cover from the AC side of the power center.

Step 2 To prevent electrical shock use a voltmeter to verify that all circuits in the power center are de-energized.

- Step 3** Remove all single 20 amp and double 50 amp breakers. Sprinter Only – Remove all single 15 amp breakers.
- Step 4** Inspect the breaker for the name “Siemens” or “Murray” and the date code “0610” or “0710” as shown in Figure 1 and replace if so found.

Breaker



Fig.1

- Step 5** If the breakers do not need to be replaced, reinstall them and file a claim for inspection only.
- Step 6** Reinstall the panel cover removed in Step 1.
- Step 7** Turn the generator breakers to the on position.
- Step 8** Reconnect other power sources as required.

WARRANTY REIMBURSEMENT – ONLY ONE CODE CAN BE CLAIMED PER VIN

INSPECTION ONLY (NO REPLACEMENT NEEDED)

Submit the claim on Key Express or on a Keystone Warranty claim form with **Flat Rate Code # 7115242F** and **Service Advisory # 10- 152 along with the date code(s)** noted in the customer complaint section of the form. The amount of time authorized for inspection is 0.3 hours. **Do not use this code if replacement is necessary.**

INSPECTION AND REPLACEMENT (ONE OR MORE BREAKERS REPLACED)

Submit the claim on Key Express or on a Keystone Warranty claim form with **Flat Rate Code # 7115242B** and **Service Advisory # 10- 152 along with the date code(s)** noted in the customer complaint section of the form. The amount of time authorized for this repair is 0.5 hours (includes inspection plus one breaker replacement) plus 0.2 hours per additional breaker replaced. If more than one breaker is replaced, submit a pre-authorization request for the additional time.

PART RETURN

Return any breakers replaced per normal warranty return procedures.

If you have any questions, please call Keystone RV Customer Service:

Fuzion (866) 273-1450

Sprinter (866) 273-1452

Cougar (866) 273-1454