

**MODEL: 2009 & 2010 Vulcan® 1700 Voyager®, Voyager® ABS, Nomad™, Nomad™ 2T, Classic, Classic LT (VN1700A9FA/FAL, VN1700AAF/FL, VN1700B9FA/FAL, VN1700BAF/FL, VN1700C9F/FA/FAL/FL, VN1700CAF/FL, VN1700E9F/FA/FAL/FL, VN1700EAF/FL, VN1700G9F/FL, VN1700GAF/FL)**

**TITLE: ELECTRONIC CONTROL UNIT REPLACEMENT**

## RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.**

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**Eligibility**  
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**Eligible Units**

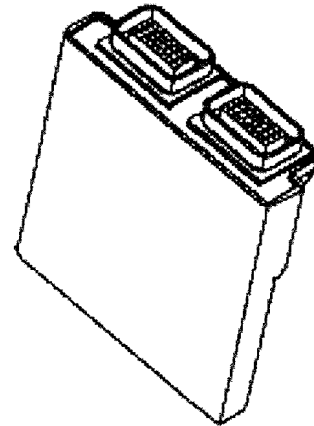
Model	Vehicle Identification Number Eligibility
VN1700A9FA/FAL	Check VIP in K-Dealer
VN1700AAF/FL	
VN1700B9FA/FAL	
VN1700BAF/FL	
VN1700C9F/FA/FAL/FL	
VN1700CAF/FL	
VN1700E9F/FA/FAL/FL	
VN1700EAF/FL	
VN1700G9F/FL	
VN1700GAF/FL	

**Verify eligibility using VIP in K-Dealer before starting the repair.**

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

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**Subject**  
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On some eligible units, the vehicle may stall under deceleration due to an improper setting of the Electronic Control Unit (ECU). This could create the potential for a crash, resulting in injury or death.



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**Kawasaki Action**  
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**Initiate Campaign**

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of replacing the Electronic Control Unit (ECU).

**Notify Registered Owners:**

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 5 of this bulletin.



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**Dealer Action**  
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**Repair Eligible Units:**

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

**IMPORTANT NOTE:**

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

**Document Completed Repairs:**

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

**NOTE:**

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

**Submit Product Registration:**

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

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**Repair Procedure**  
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Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

**Service Manual**

Model	Part Number
VN1700A9FA/FAL VN1700AAF/FL VN1700B9FA/FAL VN1700BAF/FL	99924-1413-01/02
VN1700C9F/FA/FAL/FL VN1700CAF/FL	99924-1414-01/02
VN1700E9F/FA/FAL/FL VN1700EAF/FL VN1700G9F/FL VN1700GAF/FL	99924-1415-01/02

**CAUTION**

- o *Never drop the ECU, especially on a hard surface. Such a shock to the ECU can damage it.*
- Remove and replace the ECU as outlined in the service manual.

**Parts Information**

The ECU must be replaced on all eligible units.

**NOTE:**

- o Use VIP in K-Dealer to identify affected units in your dealership inventory to order repair kits for unsold units

**IMPORTANT NOTE:**

- o Repair parts for new units in dealership inventory and customer owned units are different. Order repair parts according to the following tables.

**UNITS IN DEALERSHIP INVENTORY**

VN1700 MODEL ECU REMOVED FROM	KIT PART NUMBER OF REPLACEMENT ECU	REMARKS
A9FA/A9FAL/B9FA/ B9FAL/C9F/C9FA/ C9FAL/C9FL AAF/AAFL/BAF/ BAFL/CAF/CAFL	99999-0316	New, Unused, Replacement ECU
E9F/E9FA/E9FAL/ E9FL/G9F/G9FL EAF/EAFL/GAF/GAFL	99999-0318	

**IMPORTANT NOTE:**

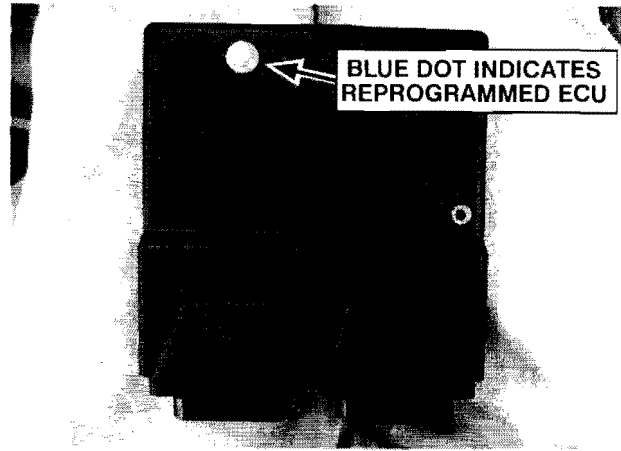
- o Use KIT, P/N 99999-0321 or 99999-0323 for all customer owned units. If these kits are out of stock, you may receive P/N 99999-0316 or 99999-0318. If this happens, it is acceptable to use the new ECU on a customer unit.

**CUSTOMER UNITS**

VN1700 MODEL ECU REMOVED FROM	KIT PART NUMBER OF REPLACEMENT ECU	REMARKS
A9FA/A9FAL/B9FA/ B9FAL/C9F/C9FA/ C9FAL/C9FL AAF/AAFL/BAF/ BAFL/CAF/CAFL	99999-0321	Blue dot on Replacement ECU indicates previously used and reprogrammed by the manufacturer under direction of Kawasaki
E9F/E9FA/E9FAL/ E9FL/G9F/G9FL EAF/EAFL/ GAF/GAFL	99999-0323	

**Parts Ordering Assistance:**

Contact the Product Support Hotline at 1-800-854-3800 if you need assistance determining the correct kit part number to order for this repair.



**Return the old ECU:**

- Pack the old ECU in the cardboard box that the replacement ECU came in and seal it with adhesive tape.
- Return the ECU to Kawasaki, along with a copy of the warranty claim to the following address:

Kawasaki Motors Corp., U.S.A.  
ATTN: Warranty Administration  
9950 Jeronimo Road  
Irvine, CA 92618

**Warranty Information**

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation.

Refer to the following service bulletins for important new features in K-Dealer making it quicker and easier to identify units eligible for repair campaigns (1) retailed by your dealership, and (2) those new units in your dealership requiring presale repair.

WTY 08-05 Repair Campaign Eligibility Check—New Feature of K-Dealer

WTY 08-06 Repair Campaign System—Dealer Report Changes

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

## WARRANTY INFORMATION

	Replace ECU A9FA/A9FAL/B9FA/B9FAL/ C9F/C9FA/C9FAL/C9FL	Replace ECU /E9F/E9FA/E9FAL E9FL/G9F/G9FL	Replace ECU AAF/AAFL/BAF/ BAFL/CAF/CAFL	Replace ECU EAF/EAFL/ GAF/GAFL
Job Code	22360	22361	22362	22363
Flat Rate Time	0.3 hr.	0.3 hr.	0.3 hr.	0.3 hr.
Failure Date	Same as Repair Date	Same as Repair Date	Same as Repair Date	Same as Repair Date
Claim Type	3	3	3	3
Problem Part Number	21175-0176	21175-0217	21175-0314	21175-0316
Description	ECU	ECU	ECU	ECU
Qty	0	0	0	0
Additional Parts	99999-0316 (New)  -OR-  99999-0321 (Reprogrammed)  Qty=1	99999-0318 (New)  -OR-  99999-0323 (Reprogrammed)  Qty=1	99999-0316 (New)  -OR-  99999-0321 (Reprogrammed)  Qty=1	99999-0318 (New)  -OR-  99999-0323 (Reprogrammed)  Qty - 1

### ----- Repair Verification -----

The replacement ECU will serve as repair verification.

#### **NOTE:**

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*