

VOLVO				TITLE:		GROUP: 36	NO: 229
				Recall 229: Driver's Airbag Clockspring Connector Shim Model Year 2010-2011 S80, XC70; 2011 XC60; 2010 V70		ISSUING DEPARTMENT: Warranty	
Service Manager Bulletin						REFERENCE BULLETINS: PB 36-229 RTJ 22855	
				DATE:			
Service Person- nel: read and initial.	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	YEAR	MONTH	DAY	
				2010	10	20	
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- A. **RECALL 229 DESCRIPTION**
- B. **VEHICLES INVOLVED**
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A. RECALL CAMPAIGN 229 DESCRIPTION

Volvo Cars of North America, LLC (Volvo) has decided to conduct a voluntary safety recall on certain model year 2010 - 2011 S80, XC70, 2011 XC60 and 2010 V70 vehicles.

Volvo has identified that there may be an intermittent fault in the driver's airbag clockspring wiring connector for the Supplemental Restraint System (SRS). If this condition occurs, the SRS lamp will be permanently illuminated along with the following message in the Drivers Information Module (DIM) "AIRBAG SYSTEM SERVICE REQUIRED".

If the condition occurs during driving, and if the driver ignores the warning, should an accident occur where the deployment of the driver's airbag is required, the driver's airbag may not deploy as intended or not deploy at all. This poses an unreasonable risk to motor vehicle safety.

The corrective action is to install a metal shim in the driver's airbag clockspring wiring connector.

This recall affects 9,746 vehicles in the U.S and 1,157 in Canada.

B. VEHICLES INVOLVED

NOTE: RETAILERS MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THIS RECALL REPAIR.

"Fixed Right — First Time"



All vehicles should be checked for any other incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs should be completed.

RETAILER VEHICLE CAMPAIGN LIST

The "Incomplete Recall Report" will be posted on VRC² in the Reports Menu under the Service Tab. This report lists all affected vehicles that are on record as retailed/serviced or currently in stock at your facility with incomplete recalls and service campaigns, and is updated monthly.

C. PARTS INFORMATION / PARTS RETURN

Please refer to Parts Bulletin 36-229.

PARTS RETURN

Parts are not required to be returned for repairs done in accordance with this recall.

D. OWNER NOTIFICATION

Owner notification is scheduled to begin in October.

E. VEHICLES IN RETAILER INVENTORY

All vehicles in retailer inventory and qualifying for this recall must be repaired prior to a customer taking possession of the vehicle.

F. RETAILER RESPONSIBILITY

Retailers are to perform this recall on eligible vehicles regardless of mileage/kilometers or vehicle age. The repairs included in Recall 229 are free of charge to the owner. If a customer presents a recall or service campaign letter for a vehicle that is not found via the VRC² inquiry function, please verify that the letter applies to the customer's vehicle and call the Warranty Assistance Desk at 1-800-807-7712 for instructions. If the Warranty Assistance Desk verifies that the vehicle qualifies for the Recall or Service Campaign, please perform the repair and place the recall or service campaign letter in the customer's file. Under no circumstances should a customer be denied the required service without a confirmation from VCNA/VCCC.

G. CAMPAIGN REIMBURSEMENT PROCEDURES (LONG FORM APPLICATION)

Labor reimbursement allowance is effective at time of release and may change in the future.

Claim type: R89140
Cause Code: 02
CSC Code: XW
Main OP: 36591

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Time</u>
36591	Contact Reel/Steering Wheel Module (SWM) Adjust	1	0.5