



TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #120 – Model 32H Dinette Seat Belt Anchorages

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided a noncompliance with Federal Motor Vehicle Safety Standard No. 210 exists with the dinette area seat belts. In a collision, stress can cause the attachment to tear and allow the anchor to separate from the body of the vehicle. The safety belt may not protect an occupant in the event of a vehicle crash. These motor homes were manufactured from May 10, 2007 through August 4, 2010.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to instructions contained in this campaign.

INSTRUCTION TO PERFORM CAMPAIGN # 120

Affected Models:

2008 Model F32H Winnebago Voyage and Itasca Sunrise
2009 Model J32H Winnebago Adventurer
2009 Model K32H Itasca Suncruiser
2010 and 2011 Model J32H Winnebago Adventurer and Itasca Suncruiser
These motor homes were manufactured between May 10, 2007 through August 4, 2010.

Repair Procedure:

Refer to instruction sheet for installation of seat belt anchorage reinforcement plates.

Parts Information:

To minimize any inconvenience to your customers, we strongly encourage you to promptly order part kits for the vehicles on the attached list. This will ensure you have adequate inventory for your customers. Order the following Part Kit from Winnebago Industries® using the WIN NET system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

Dealer Number: 7690

Quantity	Part Description	Winnebago Part Number
1	Recall #120 (Model 32H Plate Kit)	RC7690-11-720

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	OPERATION NUMBER	TIME ALLOWANCE
Install additional seat belt anchorage plates	24200101	1.2 hr

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosures



**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided a noncompliance with Federal Motor Vehicle Safety Standard No. 210 exists with the dinette area seat belts. In a collision, stress can cause the attachment to tear and allow the anchor to separate from the body of the vehicle. The safety belt may not protect an occupant in the event of a vehicle crash. These motor homes were manufactured from May 10, 2007 through August 4, 2010.

WHAT WE WILL DO

Winnebago Industries, Inc. will remedy this noncompliance by adding additional seat belt anchorage reinforcement plates.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Owner Relations by e-mail at or@winnebagoind.com or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at 1-641-585-6939 or 1-800-537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by e-mail at or@winnebagoind.com or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at 1-641-585-6939 or 1-800-537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosure



INSTRUCTIONS TO PERFORM CAMPAIGN 120

Models Affected:

- 2008 Model F32H Winnebago Voyage® and Itasca Sunrise® motor homes.
- 2009 Model J32H Winnebago Adventurer® motor homes.
- 2009 Model K32H Itasca Suncruiser® motor homes.
- 2010/2011 Model J32H Winnebago Adventurer® and Itasca Suncruiser® motor homes.

These motor homes were manufactured from May 10, 2007 through August 4, 2010.

Tools Required:

- Impact Air Wrench or Ratchet
- Screw Gun
- Angled Screw Gun
- 3/4" Deep Socket
- 1/2" Deep Socket
- 1/2" Wrench
- 3/8" Wrench

Kit Includes:

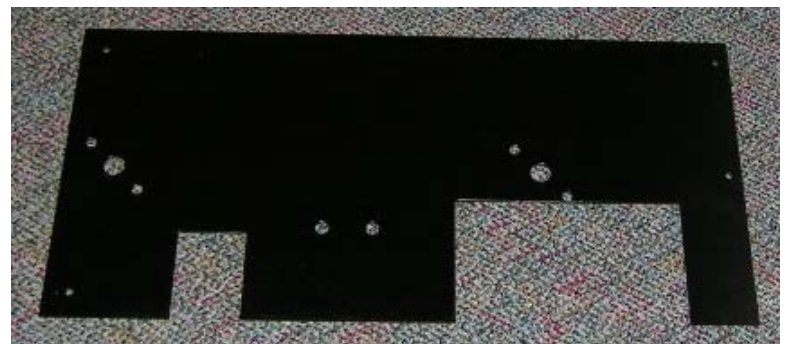
- (2) Anchorage Reinforcement Plate – A
- (1) Anchorage Reinforcement Plate – B
- Instructions

Procedure:

Install three separate anchorage reinforcement plates.



Anchorage Reinforcement Plate A



Anchorage Reinforcement Plate B

NOTE: *Throughout this repair procedure, you will remove nuts, bolts, and screws and set them aside to be reinstalled.*

NOTE: Eliminate all power sources to the coach. Ensure shoreline is unplugged and the chassis and house batteries (located beneath the entrance step) are disconnected as shown in the following steps.

1. Unfasten entrance step retainer and lift step cover upward and remove to access chassis and house batteries.
2. Using a 3/8" wrench, disconnect the negative chassis battery cable. See Photo A.



3. Using a 1/2" socket, disconnect the negative house battery cable. See Photo B.



4. Remove forward dinette seat back cushion and lift dinette seat to access seat belt anchorages.

5. Using a $\frac{3}{4}$ " socket, remove nuts from both anchorages and set aside. See Photo C.



6. Outside the coach (in passenger side compartment ahead of entrance door), remove the screws holding the two anchorages with a screw gun. Separate the collars from the anchorages and set aside. See Photos D and E.



7. Take one Anchorage Reinforcement Plate A (from the kit) and insert the two anchorages (that were removed in Step 6) through the bottom of the plate and install collars. See Photo F.



NOTE: Throughout the process, if fitting the reinforcement plate with collars is difficult, remove collars and have an assistant insert them from above the floor.

8. Insert and hold the assembly up through the compartment ceiling, ensuring bolts are accessible from inside the coach. See Photo G.



NOTE: If only one person is available to perform this recall repair procedure, there are pre-drilled holes on the corners of each of the anchorage reinforcement plates to secure the plates in place with screws while the remaining steps are being completed.

9. Align holes in each anchorage with the holes in the reinforcement plate and reinstall screws (that were removed in Step 6). See Photo H.



10. Install both seat belts to the newly installed anchorages. Finger-start nut (that was removed in Step 5) on each anchorage and tighten with $\frac{3}{4}$ " socket. See Photo I.



11. Lower dinette seat and reinstall seat back cushion, ensuring seat belt is accessible and ready for use. See Photo J.



12. Remove opposite dinette seat back cushion (nearest entrance door) and lift dinette seat to access seat belt anchorages.

13. Remove nuts from the four anchorages (3/4" socket) and the two child seat anchor nuts (1/2" socket) and set aside. See Photo K.



14. Outside the coach (in passenger side compartment ahead of entrance door), remove black cover using an angled screw gun. Set screws aside. See Photos L and M.



15. Using a screw gun, remove the electrical outlet assembly from the compartment ceiling and allow to hang loosely. See Photo N.



16. Remove three side panel screws and set aside. See Photo O.

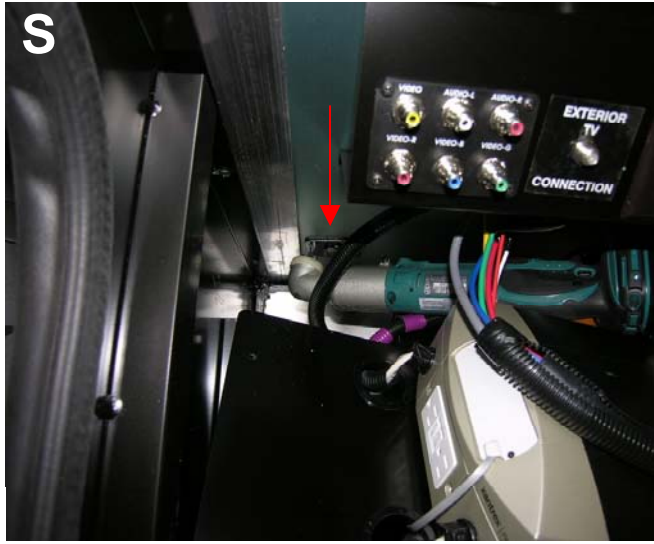
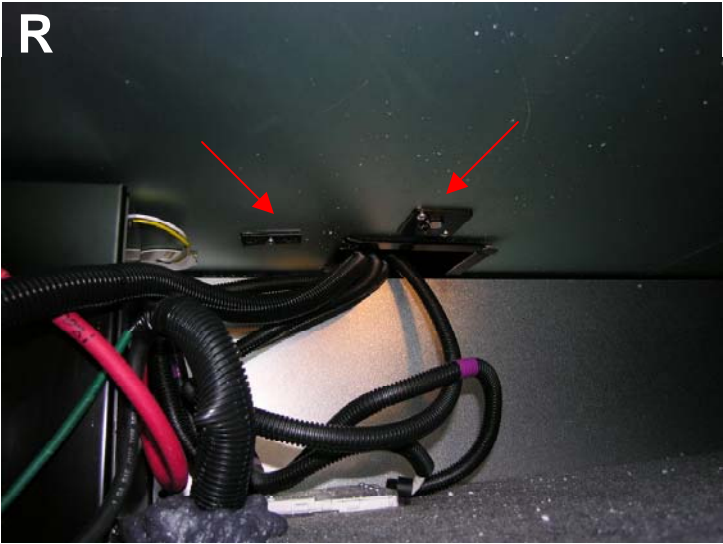


(View shown through compartment door on opposite side of coach)

17. Remove outer faceplate screws and set aside. Partially pull out faceplate to access the four anchorages. See Photos P and Q.



18. Using an angled screw gun, remove the screws holding the four anchorages. Separate the collars from the anchorages and set aside. See Photos R and S.



19. Using a 1/2" wrench, remove the two child seat anchor bolts (with an assistant to hold the bolts above the floor). Separate collars and plate from the bolts and set aside. See Photo T.



20. Take the second Anchorage Reinforcement Plate A (from the kit) and insert the two anchorages (that were removed in Step 18) through the bottom of the plate and install collars. See Photo U.



21. Insert and hold the assembly up through the outboard compartment ceiling, ensuring bolts are accessible from inside the coach.
22. Align holes in the anchorages with the holes in the reinforcement plate and reinstall screws (that were removed in Step 18). See Photo V.



23. Install the two outboard seat belts to the newly installed anchorages. Finger-start nut (that was removed in Step 13) on each anchorage and tighten with $\frac{3}{4}$ " socket. See Photo W.



24. Take Anchorage Reinforcement Plate B (from the kit) and insert the remaining two anchorages (that were removed in Step 18) through the bottom of the plate and install collars. See Photo X.



25. Insert and hold the assembly up through the inboard compartment ceiling, ensuring bolts are accessible from inside the coach.

NOTE: The "notch-out" side of the plate faces the rear of the coach towards the entrance door.

26. Align holes in the anchorages with the holes in the reinforcement plate and reinstall screws (that were removed in Step 18). See Photo Y.



27. Reinstall the two child seat anchor bolts (that were removed in Step 19) through the plate and up through new assembly, ensuring the bolts are accessible from inside the coach. See Photos Z and AA.



28. Install the two collars (that were removed in Step 19) onto the child seat anchor bolts from above the floor.
29. Reinstall the child seat anchor nuts (that were removed in Step 19). Finger-start nut on each child seat anchor bolt and tighten with $\frac{1}{2}$ " socket. See Photo BB.



30. Install the two inboard seat belts to the newly installed anchorages. Finger-start nut (that was removed in Step 13) on each anchorage and tighten with $\frac{3}{4}$ " socket. See Photo CC.



31. Reinforcement Plate installation complete. See Photo DD.



32. Reverse steps to reinstall faceplate, black cover, and electrical outlet assembly.

33. Lower dinette seat and reinstall seat back cushion, ensuring seat belts are accessible and ready for use. See Photo EE.



34. Reconnect negative chassis and house battery cables.