



Campaign Service

BULLETIN

IMPORTANT SERVICE INFORMATION FOR:

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:
SB10-11-S002A

ISSUE DATE:
AUGUST 2011

GROUP:
BODY

Regional Safety Recall 10V-436



LV

Corrosion Affecting the Forward Rear Suspension Lower Link Brackets

This bulletin supersedes bulletin SB10-11-S002. This updated bulletin provides additional important information and updated service procedures. Please discard bulletin SB10-11-S002.

AFFECTED VEHICLES

- 1998 – 2002 Model Year Isuzu Rodeo (UE)
- 2002 Model Year – Isuzu Axiom (UP)

SERVICE INFORMATION

CONDITION

Isuzu Motors America, LLC has announced a Safety Recall on 1998-2002 Rodeos and 2002 Axioms originally or currently registered in the following states: Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, Kentucky, and the District of Columbia (the "Salt Belt States"). This recall applies to the forward rear suspension link bracket area of the subject vehicles. The subject Isuzu vehicles that have experienced sustained exposure to highly corrosive materials used in some jurisdictions for road deicing purposes may experience excessive corrosion in the vicinity of the forward mounting point bracket for the left or right rear suspension lower link prior to the time that such corrosion would normally be expected. In certain extreme cases, excessive corrosion in this vicinity may result in a lower link bracket becoming detached from the frame, which can affect vehicle handling and potentially cause a crash.

CORRECTION

The repair involves an inspection process, followed by one of 4 available repair procedures, depending on the extent of corrosion damage to the lower link bracket area. Isuzu expects the vast majority of vehicles will only require a process in which the affected area is cleaned and coated with a specific sealer and/or rust treatment. In some cases, it may also be necessary to install additional support brackets to the affected area.

SERVICE FACILITY RESPONSIBILITY

Whenever a subject vehicle is presented to the Service Facility for service work, the Service Facility must take the necessary steps to ensure that this campaign has been completed prior to releasing the vehicle. Service Facilities are to inspect all eligible vehicles per the procedure attached. For vehicles in which there is little or no corrosion evident, the Service Facility should treat the affected area as noted in this bulletin (Conditions One and Two). For vehicles in which corrosion has damaged the area around either of the forward mounting point brackets of the rear suspension lower link or affected their connection to the frame, Service Facilities should treat the affected area and install the appropriate reinforcement brackets, as further explained in this bulletin (Conditions Three and Four).

For subject vehicles **up to 10 years old as of September 22, 2010**, all Service Facilities should provide this inspection and the appropriate repair **free of charge**.

For subject vehicles **over 10 years old as of September 22 2010**, all Service Facilities should provide this inspection and repair **free of charge until December 13, 2011, which is one year from the date of the first owner notification letter**.

It is the Service Facility's responsibility to validate the eligibility of each specific vehicle by using the Isuzu Communications System (ICS), isuzuone.com, or by calling the Dealer Support Line at 1-800-533-0244 (option 2).

Service Facilities will also be provided an Affected Vehicle Campaign Report (AWS123) via the Isuzu Communications System. (ICS) This report contains VIN and detailed owner information obtained from state motor vehicle registration records. The use of such motor vehicle registration data for any other purpose is not allowed and improper use may violate State and Federal laws.

If any Service, Parts, or Warranty personnel at your Facility have questions or do not understand the requirements of this Regional Safety Recall, they are encouraged to contact one of our National Operation Managers at our Dealer Support line (1-800-533-0244, Option 2).

OWNER NOTIFICATION

Isuzu Motors America, LLC will be notifying owners of subject vehicles that were originally registered OR are currently registered in the Salt Belt States of this safety recall. Sample letters for owners of vehicles that were up to 10 years old as of September 22, 2010 and for owners of vehicles that were over 10 years old as of September 22, 2010 are attached to this bulletin below.

VEHICLES INVOLVED

1998-2002 Rodeos and 2002 Axioms originally or currently registered in the following states: Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, Kentucky, and the District of Columbia.

PARTS INFORMATION

An initial supply of parts likely to be necessary for most vehicles was sent to each Service Facility. This initial shipment was calculated to provide the Facility with the minimum parts necessary to begin repairs and was based on vehicles assigned and the geographical location of the facility. Subsequent parts required to complete this campaign are to be obtained from American Isuzu Parts Distribution Network (AIPDN). Please refer to your “involved vehicles listing” before ordering parts. Normal orders should be placed on a Daily Order. In an emergency situation, parts should be ordered on a VOR (Vehicle Off Road) Order.

IMPORTANT NOTICE: Not all of the initial parts shipments will include the bracket kits since most of the subject vehicles are expected to be in Conditions One or Two, which do not require brackets. Should you need those kits, it will be necessary for an order to be placed with AIPDN.

Part Number	Description	Application	Qty
2-9005D-100-0	Noxudol 300	All	As Required
2-9005D-000-0	Noxudol 700	All	As Required
8-97175-885-0	Hole Plug	All	As Required
8-98181-806-0	SERVICE KIT ; Type-A1	1998-2000	As Required
8-98181-813-0	SERVICE KIT ; Type-A2	2001-2002	As Required
8-98181-814-0	SERVICE KIT ; Type-B	All	As Required
2-90028-700-0	Campaign Label	All	As Required
2-90SVA-003-0	Photo Card	All	As Required

SERVICE PROCEDURE

REQUIRED TOOLS:

Below are the tools that will be required to complete all procedures in this bulletin. Tools marked with an asterisk“*” will be or have been provided by Isuzu. All others may be substituted with equivalents.

IMPORTANT NOTICE: The tools indicated by an asterisk * will be or have been provided at no charge to the Service Facilities in the area covered by this Regional Campaign. If your facility is outside the defined area for this campaign, and an inspection reveals the need for a Category Three or Four repair procedure, please contact the Dealer Support Line immediately for assistance (1-800-533-0244 Option 2). **REPLACEMENTS FOR LOST OR BROKEN TOOLS WILL BE CHARGED TO THE SERVICE FACILITIES OPEN PARTS ACCOUNT.**

Tools required for all repairs:

- Wire Brush
- Scraper
- 12-16oz. Hammer
- 3/16” X 9” Flat Punch
- Air blow gun

Tools required for Conditions
Three and Four repairs:

- Reciprocating saw and blades(14TPI or greater)
- Ratcheting Straps (2)
- 3/8" and 1/2" drill motor
- 1/4" Drill Bit
- 9 inch "C" clamps (2)
- *1/4" drill bit guide or equivalent (optional method SnapOn E1521 with 3/16" drill bit)
- *33/64 Silver/Deming Drill HSS 118 Degree (Grainger P/N 2BT43)
- *Pop Nut Installer w/regulator
- 4"x4"x7" wood blocks (2) and 4"x4"x10.25" wood blocks (2)

TOOL PHOTOS:

	
<p>Reciprocating Saw 14 TPI blade</p>	<p>* Pop Nut Installer w/ regulator</p>
	
<p>* 1/4" drill bit guide</p>	<p>* 33/64" Drill Bit Grainger P/N 2BT43</p>

INSPECTION:

1. Raise the vehicle. When placing the lift points, be sure to keep the rear lifting points at least 300mm (12 inches) ahead of the rear lower trailing link front mounting bracket. This spacing is necessary for inspection and repair accessibility.
2. Visually inspect the Rear Lower Trailing Link Front Mounting Bracket inspection area. Use the Visual Comparison Photo (P/N 2-90SVA-003-0) or Figure 1 for reference. If most of the frame coating is still in place and very little surface rust is present, apply Noxudol 300 (Go to "Condition One: Apply Noxudol 300" in this bulletin). If most frame coating is missing and excessive rust is present go to the next step.

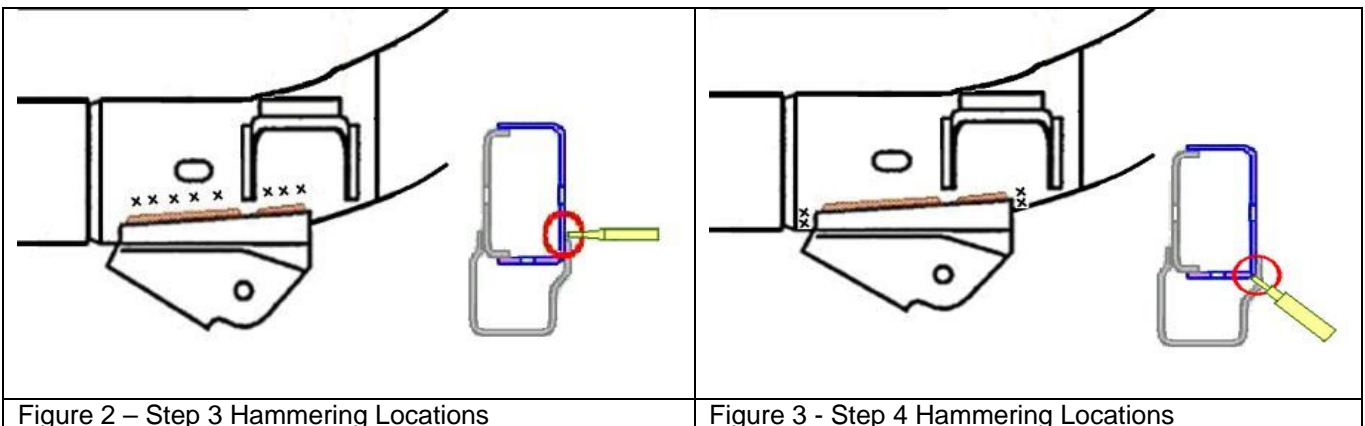


Figure 1

Note: If the vehicle is equipped with side steps/running boards, it is necessary to remove them in order to complete the following steps.

3. Using a 3/16 flat punch and a 12-16 oz. hammer, hammer on the locations identified with an "X" in Figure 2. Swing the hammer 10 to 12 inches to be sure enough force is applied to the punch. If no hole is created, apply Noxudol 700 and Noxudol 300 (Go to "Condition Two: Apply Noxudol 700 and Noxudol 300" in this bulletin). If, however, the flat punch creates a hole in any one location, go to the next step.
4. Using a 3/16 flat punch and a 12-16 oz. hammer, hammer on the locations identified with an "X" in Figure 3.
 - a. If no hole is created, continue to "Condition Three: Reinforcement Bracket Type "A" Installation" in this bulletin.
 - b. If the flat punch creates a hole in any one location, continue to "Condition Four: Reinforcement Bracket Type "B" Installation" in this bulletin.

IMPORTANT NOTICE: If there are questions at any point during the Inspection or Repair procedure, please contact one of our National Operations Managers by calling the Dealer Support line. (1-800-533-0244, Option 2.) Please have your dealer code and repair order information available when you call.



Condition One: Apply Noxudol 300

1. Using a wire brush and scraper remove any loose coating material and rust from the outside frame and rear lower trailing link front mounting bracket area on both driver and passenger sides in the location shown in Figure 4.
2. Using a dry rag remove any remaining dust or debris. If the application area is wet, use a blow gun to remove any water.

CAUTION: Noxudol propellant is highly flammable. Keep away from sources of ignition ~ no smoking. Keep at temperature not exceeding +50°C.

IMPORTANT: Wear hand and eye protection to avoid direct contact. Application should be performed in an area with adequate ventilation. See manufacturer's information for more details.

3. Spray one coat of Noxudol 300 onto both driver and passenger side shown in Figures 4 and 5. Be careful not to overspray onto the exhaust system or body painted areas. See Figure 4.
4. Apply the campaign label (see "Applying the Campaign Label" on page 20 of this bulletin).

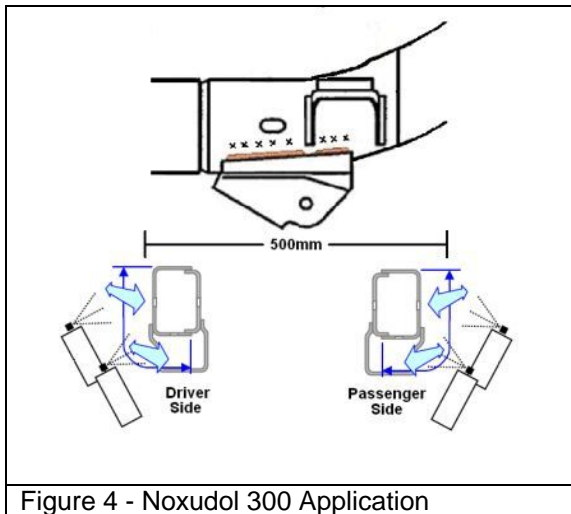


Figure 4 - Noxudol 300 Application



Figure 5 - Noxudol 300 Applied

Condition Two: Apply Noxudol 700 and Noxudol 300

1. Remove the side frame hole plug from the driver and passenger side frame rails. See Figure 6. Save these plugs. They may be reinstalled at step 13.
2. Using a hammer, knock on the outside of the frame rail in the area indicated in Figure 4 to loosen any rust on the inside of the frame.
3. Using a blow gun, through the side frame hole, blow any rust debris to the front end and to the rear end of the frame away from the area indicated in Figure 4.
4. Using a wire brush and scraper remove any loose coating material and rust from the outside frame and rear lower trailing link front mounting bracket area on both driver and passenger sides.
5. Using a dry rag remove any remaining dust or debris. If the application area is wet, use a blow gun to remove any water.
6. Locate the long spray nozzle for Noxudol 700 and place a mark (tape or pen) 300mm (12 inches) and 200mm (7 inches) from the spray end of the nozzle. This mark indicates how far you will insert the long nozzle for some of the following steps. See Figure 7. Install the long spray nozzle onto a can of Noxudol 700.



Figure 6 – frame hole plug



Figure 7 – Noxudol with long and short spray nozzles

NOTE: During these next steps place a drain pan below the frame's drain hole. Excess Noxudol 700 will run out of the frame's drain hole. This should be expected and considered normal.

CAUTION: Noxudol propellant is highly flammable. Keep away from sources of ignition ~ no smoking. Keep at temperature not exceeding +50°C.

IMPORTANT: Wear hand and eye protection to avoid direct contact. Application should be performed in an area with adequate ventilation. See manufacturer's information for details.

7. Insert the long spray nozzle with NOXUDOL 700 into the drain hole located on the bottom of frame up to the 300mm (12 inches) mark. Then spray NOXUDOL 700 while drawing out the nozzle. Spray two times. See Figures 8 and 9.



Figure 8 - Drain Hole



Figure 9 - Nozzle path 300mm

8. Insert the long spray nozzle with NOXUDOL 700 into the side frame hole toward the front of the vehicle up to the 300mm (12 inches) mark. Then spray NOXUDOL 700 while drawing out the nozzle. Spray four times. See Figure 10.
9. Insert long spray nozzle with NOXUDOL 700 into the side frame hole toward the rear of the vehicle up to the 200m (7 inches) mark. Then spray NOXUDOL 700 while drawing out the nozzle. Spray four times. See Figure 11.



Figure 10 - Frame Hole toward front 300mm



Figure 11 - Frame Hole toward rear 300mm

10. Insert long spray nozzle with NOXUDOL 700 through the side frame hole up and down. See Figures 12 and 13. Then spray NOXUDOL 700 with drawing out the nozzle. Spray two times in each direction.
11. Switch from the long spray nozzle to the short spray valve shown in Figure 7 and spray one coat of Noxudol 700 onto the outside of both driver and passenger side in the area indicated in Figure 4. Be careful not to overspray onto the exhaust system or body painted areas.
12. Using the short spray nozzle, spray Noxudol 300 onto both driver and passenger side as indicated in Figures 4 and 5. Be careful not to overspray onto the exhaust system or body painted areas.



Figure 12 - Frame Hole down



Figure 13 - Frame Hole up

13. Install the side frame hole plug. If the plug's locking tabs were damaged during removal or are missing, replace it (P/N 8-97175-885-0).
14. Apply the campaign label (see "Applying the Campaign Label" on page 20 of this bulletin).

Condition Three: Reinforcement Bracket Type “A” Installation

1. Remove the Rear Trailing Link Front Mount mounting nut from both driver and passenger side. See Figure 15.
2. Remove lower half of body mount # 4 from both driver and passenger side. See Figures 15 and 16.
3. Using a ratcheting strap, lash up the rear axle. Start by attaching one end of the strap to the upper link mount. Then route the strap around the rear axle, taking care not to cover any brake piping, and continue forward under the vehicle, attaching the other end of the strap to the transmission mount cross member. Apply enough forward tension on the rear axle to allow the lower link mounting bolt to be moved by hand (see Figure 14).



Figure 14
Ratchet strap installed -

4. Using a hammer, knock on the outside of the frame rail to loosen any rust on the inside of the frame.
5. Using a wire brush and scraper remove any loose coating material, welding splatter and rust from the outside frame and rear lower trailing link front mounting bracket area on both driver and passenger sides.
6. Temporarily install both Type “A” reinforcement brackets using the original lower link mounting nut, “C” clamp and new stud and nut. See Figures 15 and 16

IMPORTANT: For details on installation variations depending on model years, please see Figures 26, 27, and 28 provided on step 19.

When placing the “C” clamp on the passenger side; be sure not to contact the brake lines on the inside of the frame rail.

Note: It will be necessary to remove the fuel tank protector mounting bolt on the driver side for 2001 and 2002 model year vehicles. Save the bolt for reuse. It will be required for final installation of the reinforcement bracket on the driver side.

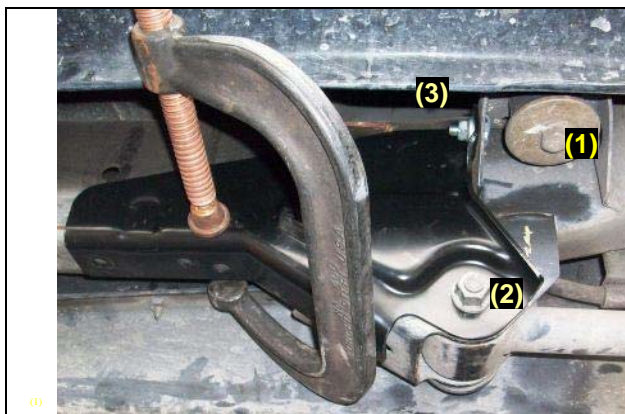


Figure 15: Driver side temporary installation (1998-

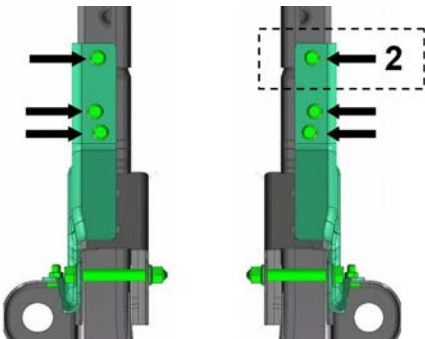




Figure 16: Driver side temporary installation (2000


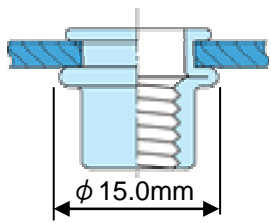
2000 models) <ol style="list-style-type: none"> 1. # 4 body mount. 2. Trailing link mounting nut. 3. Stud and nut 	– 2002MY only <ol style="list-style-type: none"> 1. # 4 body mount lower half removed. 2. Weld nut already in frame for some 2000MY vehicles and all 2001 through 2002MY vehicles 3. Stud and nut
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7. Using the 1/4" drill bit guide or equivalent, drill 1/4" pilot holes for 6 new Pop-nut locations (See Note and Figures 17, 18 and 19 for reference).

NOTE: Some 2000MY vehicles' frames already have a nut welded into the driver side frame at location 2 in Figures 16 and Figure 17. For 2001 and 2002MY vehicles this location is for the fuel tank protector. DO NOT DRILL THIS LOCATION IF A WELDED NUT IS PRESENT

		
<p>Figure 17 Drilling Locations [2. This location has welded nut on some models –</p>	<p>Figure 18 Drill guide and bracket</p>	<p>Figure 19 1/4" holes</p>

8. Remove both Type "A" reinforcement brackets. Save the body mount stud and nut for final installation. Discard the original rear trailing link front mount mounting nut. A new one is provided in the kit for installation.
9. Drill final holes for Pop-nuts using a 33/64" drill bit. Some 2000MY vehicles' frames already have a nut welded into the driver side frame at location 2 in Figure 16. For 2001 and 2002MY vehicles this location is for the fuel tank protector. **DO NOT DRILL THIS LOCATION IF A WELDED NUT IS PRESENT**
10. Using a blow gun through the side frame hole, blow any rust debris away from this area up and down the inside frame rail.
11. Install Pop-nuts. (See tool manual for additional details.)
 - a. Before installing the Pop-nuts, be sure the pressure regulator is adjusted between 72.5 and 87 psi (0.5-0.6MPa / 5-6bar) and, using the provided test pieces, test install at least one Pop-nut in the test plate to be sure the nut is seating properly. Measure the installed Pop-nut to confirm it has expanded to at least 15 mm. See Figures 20 and 21.
 - b. When Installing Pop-nuts on the vehicle, be sure they are completely seated against the frame before pulling the trigger. See Figure 22.
 - c. After pulling trigger, continue to hold it down until the mandrel reverses direction. Once reversed pull back slightly and the mandrel will unthread from the Pop-nut. See Pop-nut Installer manual for details.

	
<p>Figure 20 Pop-nut test plate and extra Pop-nuts</p>	<p>Figure 21 Pop-nut on test plate</p>

(provided in kit)	
	
Figure 22 Pop-nut Installer ready for use.	Figure 23 Passenger side Pop-nuts installed.

12. Using the 3/4" round labels provided in the service kit, mask off the Pop-nuts. Use tape to mask off other related bracket mounting locations highlighted in Figure 24. This is required to inhibit Noxudol chemicals from coating the bracket mounting surfaces.

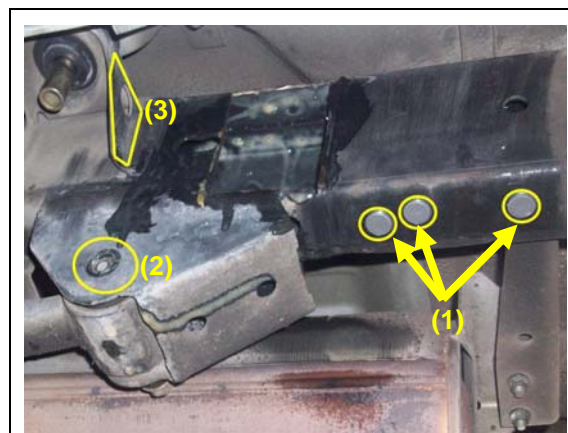


Figure 24
Masking Locations for Bracket Type "A"
 1. 3/4" round labels.
 2. Mask over mounting bolt/nut location.
 3. Mask both sides at #4 body mount for stud and nut location.

13. Follow steps 6 through 12 in the section of this bulletin entitled "Condition Two: Apply Noxudol 700 and Noxudol 300 "
 14. Remove all masking.
 15. Remove the passenger side lower link mounting bolt.

Note: In 2000MY through 2002MY vehicles the mounting bolt cannot be removed due to interference with the exhaust silencer. For these models, use a reciprocating saw to cut off the lower link mounting bolt head. Push the remaining section of bolt back out through the mount.

16. Install the passenger side reinforcement bracket using the new hardware provided in the kit.
 17. Torque bolts in the sequence and to the specifications shown in Figure 25.

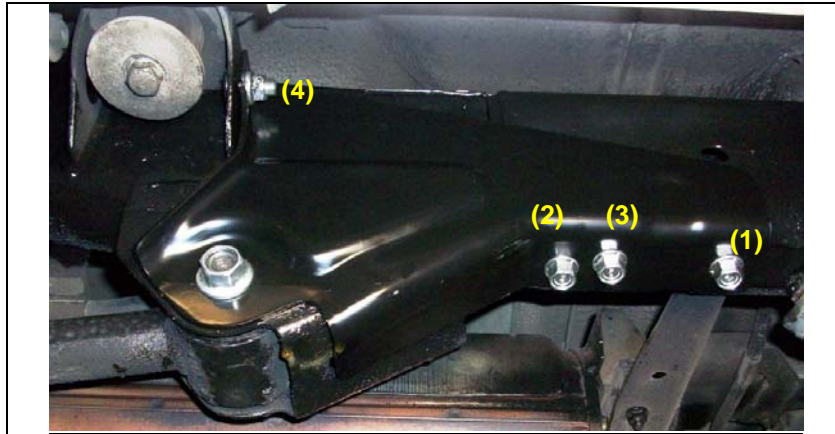


Figure 25
 1. ~ 3. Bracket bolts torque to 25-30Nm (18-22 lbf ft.)
 4. Body mount stud and nut torque to 50 – 55Nm (37-41 lbf ft.)

18. Using a reciprocating saw, remove the driver side rear trailing link front mount mounting bolt. Push the bolt back toward the fuel tank as far as possible. Insert the saw between the head of the mounting bolt and the mounting bracket. Cut away the bolt head. Push the remaining section of bolt back out through the mount.
19. Install the driver side reinforcement bracket using the new hardware provided in the bracket kit. The required parts will vary depending on vehicle model year and frame design. Use Figures 26, 27 and 28 for reference to correctly install the driver side bracket.

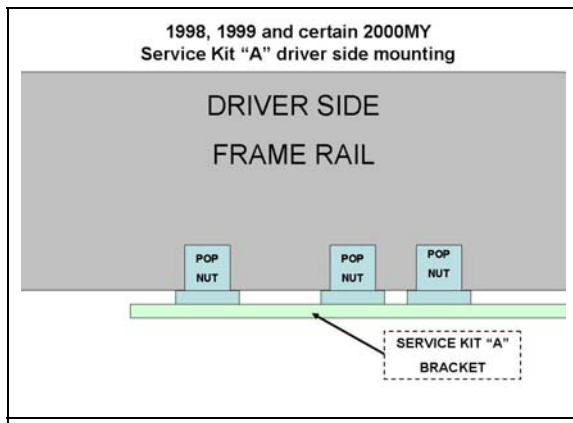


Figure 26

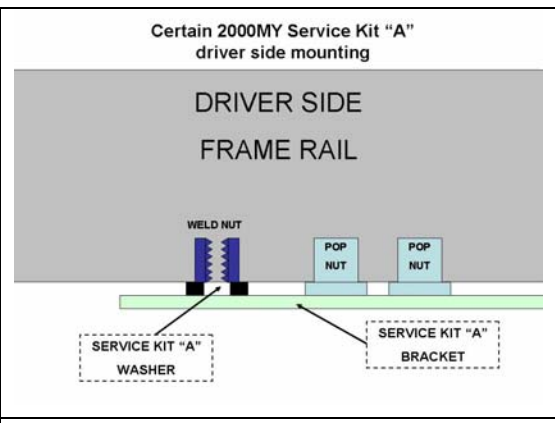


Figure 27

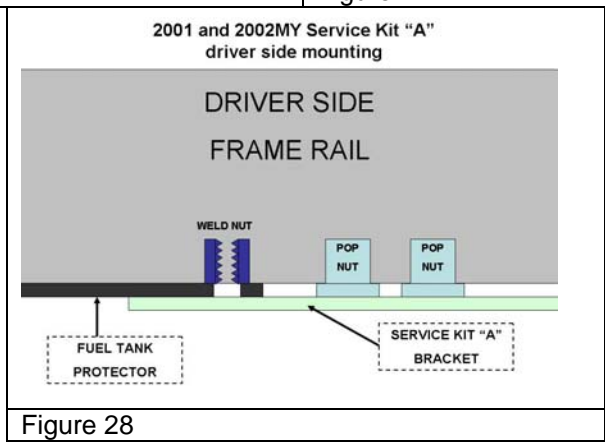


Figure 28

20. Torque bolts in the sequence and to the specifications shown in Figure 29.

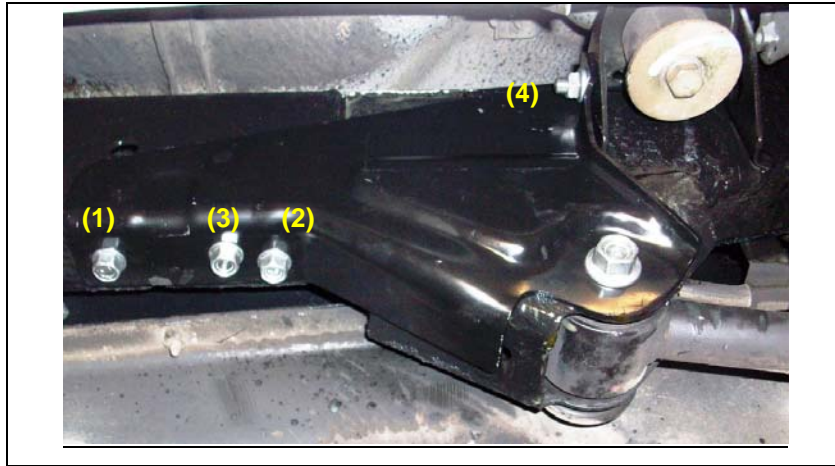


Figure 29
 1. ~ 3. Bracket bolts torque to 25-30Nm (18-22 lbf ft.)
 4. Body mount stud and nut torque to 50 – 55Nm (37-41 lbf ft.)

21. Lower the vehicle to the ground and Torque both rear trailing link front mount mounting bolts to specification. Torque to 165 to 180 Nm (122-133 lbf ft.).
22. Apply the campaign label (see “Applying the Campaign Label” on page 20 of this bulletin).

Condition Four: Reinforcement Bracket Type “B” Installation

Note: Prior to this repair procedure, it is strongly recommended that the technician thoroughly inspect the subject vehicle, including the entire underside and note any damage and/or modifications. If issues are noted that may affect the completion of this repair, please review immediately with your Service Manager or contact a National Operations Manager at 1-800-533-0244 (Option 2) prior to attempting the repair.

Caution: This repair procedure includes removing and reinstalling the fuel tank, fuel lines, and vent lines. Gasoline and gasoline fumes are highly volatile. Proper care should be taken during removal, storage, and reinstallation of these components. Please ensure that this repair is completed in a well vented area, away from any ignition sources.

This Reinforcement Type “B” bracket must be installed on both the driver and the passenger side of the vehicle; it is not intended for installation on one side only.

This procedure will outline all necessary steps to cut away the original rear trailing link front mounts and install replacement Bracket Type “B”. Follow the below steps carefully paying close attention to all notes and important statements. **Not following this procedure carefully could result in permanent frame damage making the vehicle unreparable.**

1. Remove the fuel tank assembly per the service manual. New clamps are provided in kit.
 - i. Disconnect fuel line at fuel filter supply and return hoses.
 - ii. Disconnect fuel tank at locations 2, 3 and 4 shown in Figure 30.

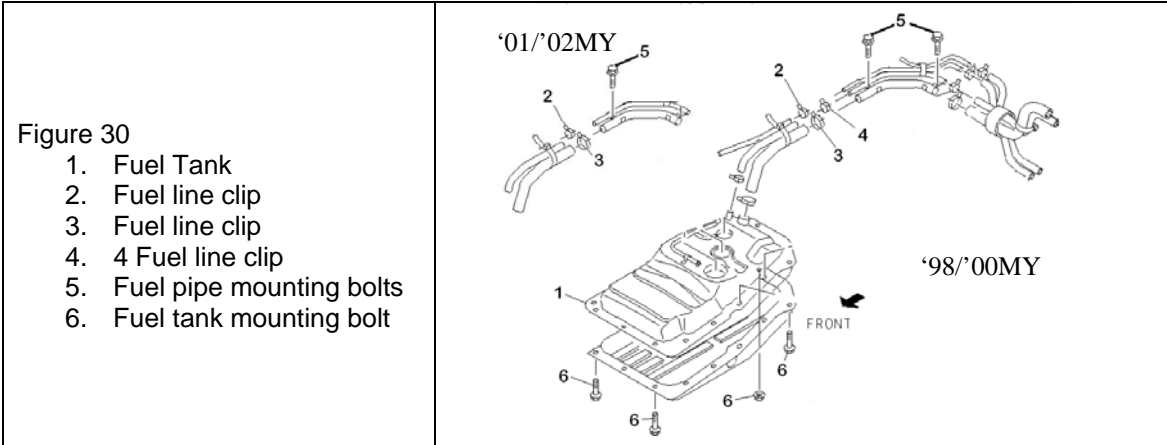
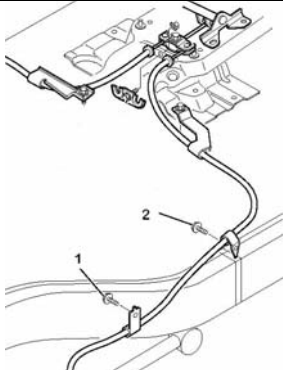
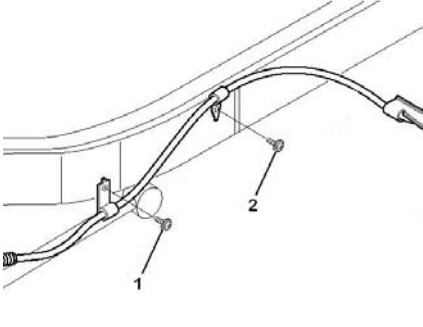



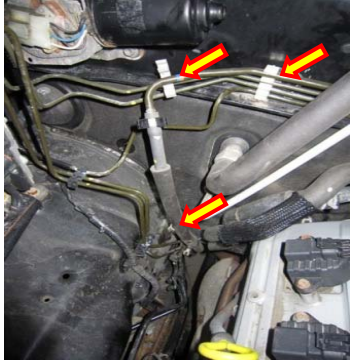


Figure 30
 1. Fuel Tank
 2. Fuel line clip
 3. Fuel line clip
 4. 4 Fuel line clip
 5. Fuel pipe mounting bolts
 6. Fuel tank mounting bolt

2. Inspect the -interior frame rail at the mounting points for the “B” bracket. If perforation is evident at these mounting points, please review immediately with your service manager or contact a National Operations Manager at 1-800-533-0244 (option 2) prior to attempting the repair.
3. Remove the following components per the service manual.
 - a. Rear Bumper Assembly (UE only)
 - b. Rear Bumper Fascia and Fascia support bracket (UP only)
 - i. 2 nuts front flange
 - ii. 2 nuts rear flange
 - iii. 4 nuts rubber mount
 - c. Exhaust silencer. New gaskets provided in kit.
 - d. Linear EGR valve. New gasket provided in kit.
 - e. Front Grill (UE only)
 - f. Running Boards or Side Steps (UE only If equipped)
 - g. Rocker Protector Cover (UP only)
 - h. Undermount spare tire (if equipped)
4. Remove/disconnect the following components per the service manual:
 - a. Parking brake cable passenger side mounting bolts (2 points). See Figure 31.
 - b. Parking brake cable driver side mounting bolts (2 points). See Figure 32.
 - c. Wiring harness clips from frame driver side (6 points). See Figure 33.
 - d. Brake piping clips passenger side clips (4 clips). See Figure 34.
 - e. ABS speed sensor harness driver and passenger side (4 points). See Figure 35
 - f. Brake pipe retaining clip driver and passenger side (2 points). See Figure 35.
 - g. Canister pipe (3 points). See Figure 36.
 - h. Active suspension connector front R and L (if equipped).

		
<p>Figure 31 Parking brake cable Pass.</p>	<p>Figure 32 Parking brake cable Dr.</p>	<p>Figure 33 Wire Harness</p>
		
<p>Figure 34 Brake Piping</p>	<p>Figure 35 ABS harness and pipe</p>	<p>Figure 36 Canister Pipe</p>

5. Remove body mount mounting nuts and bolt (mounts #1, #2, #4 and #5 use nuts/ mount #3 uses a bolt) for body mounts #1 through #5. See Figure 37.

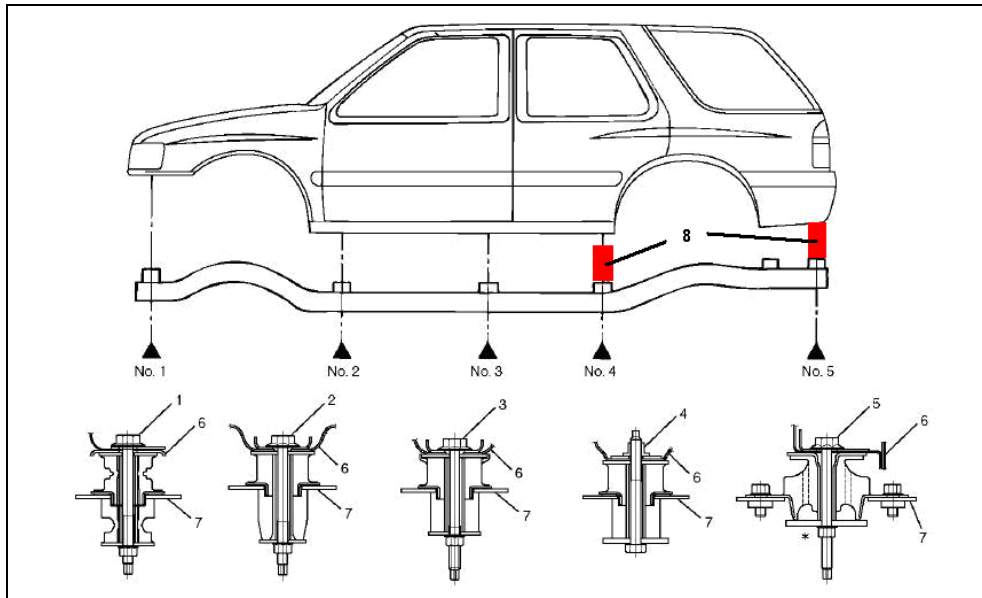


Figure 37
 1 – 5. Body Mounts
 6. Body Side Mounting Bracket
 7. Frame Side Mounting Bracket
 8. Wooden block support locations (body mount#5 and #4 right and left sides)

6. Using ratcheting straps, lash up the rear axle at the driver and passenger side. Start by placing one end of the strap above the axle at the driver side inside frame rail, route the other end of the strap down, underneath, the rear axle and then back up above the outside of the driver side frame rail. Connect both ends of the strap together and remove any slack. Repeat this process for the passenger side.
7. Lower the vehicle to the ground. Raise the rear of the body off of the frame and support.
8. Remove the 2 mounting bolts from the top of body mount number #5 (Right and Left sides) and remove the body mount.
9. Remove the top of body mount number #4.

CAUTION: Failure to install the wooden blocks as directed below can create a dangerous situation in which the rear section of the frame rail may break off, collapse to the ground and cause serious personal injury to the technician during the repair as well as permanent frame damage, making the vehicle unrepairable.

10. Using wooden blocks, support the body off of the frame at body mount #5 and #4. Body mount #5 should be 10.25 inches (260 mm) above the frame and body mount #4 should be at least 6.9 inches (175 mm) to allow access for the following steps. See Figures 38 and 39.



Figure 38
 Wood block installed at #5 body mount



Figure 39
 Wood block installed at #4 body mount

11. Remove the rear lower link front mounting bolts, on driver and passenger side. Discard mounting bolts and nuts. New hardware is provided in the bracket kit.

12. Raise the vehicle into the air.
13. Remove the rear trailing link front mount. See Figure 40 for reference.
 - a. Using a cutting wheel cut just below or through the weld to remove the bracket.
 - b. Use a disk grinder to remove any excess material and smooth out the frame.

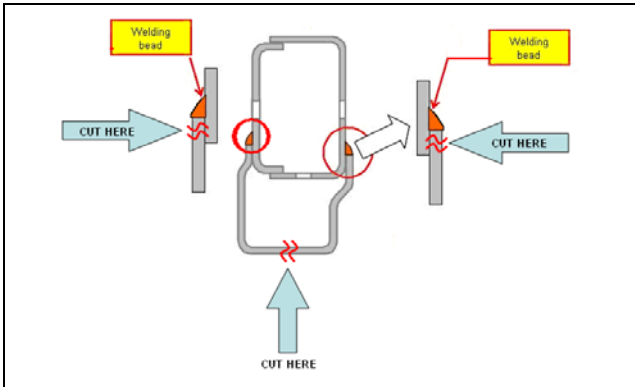


Figure 40
Rear trailing link removal

Figure 41
Passenger side bracket before removal

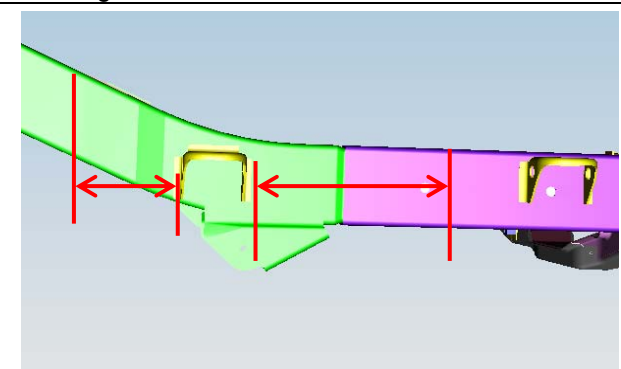


Figure 42
Frame after bracket removal

Figure 43
Frame rail cleaning area

14. Remove the frame plug from the driver and passenger side frame rails as shown in Figure 6. Discard the plug.
15. Using a hammer, knock on the outside of the frame rail to loosen any rust on the inside of the frame.
16. Using a wire brush and scraper remove any loose coating material and rust from the entire outside frame rail. Clean the area 10 inches forward and rearward the bracket location.
17. Using "C" clamps and the provided stud and nut (P/N 8-98174-543-0 and 8-97245-646-0), temporarily install both right and left Type "B" brackets as shown in Figure 44.
 - a. Start by securing the bracket to the frame using the stud and nut at the upper link bracket.
 - b. Push the bracket up firmly against the frame and clamp into place with the "C" clamps. Be sure the clamps compress the bracket against the frame so there is not possibility of movement while marking the frame.



Figure 44
Type "B" bracket temporary installation.

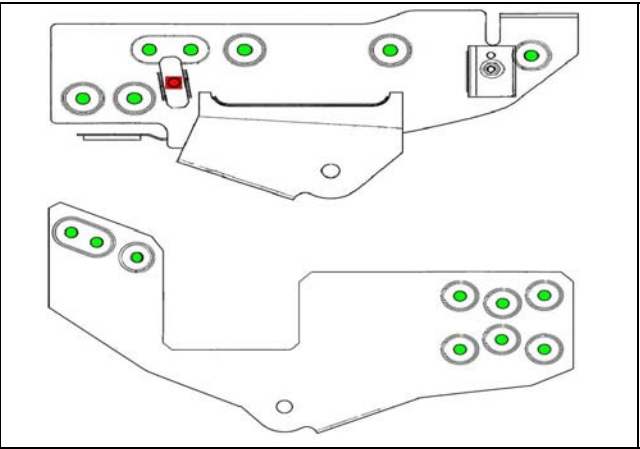


Figure 45
16 Green dots for Pop-nut locations
Red square is required clearance

18. Using the 1/4" drill bit guide or equivalent, drill 1/4" pilot holes for each bracket mounting point into the frame rail, 16 holes for each bracket. See Figure 45.

Important: *be sure the bracket does not move during the procedure.*

19. Using a 1/4" drill bit, drill a hole in the frame through the passenger side Type "B" bracket brake clip mounting hole. See Figure 45.

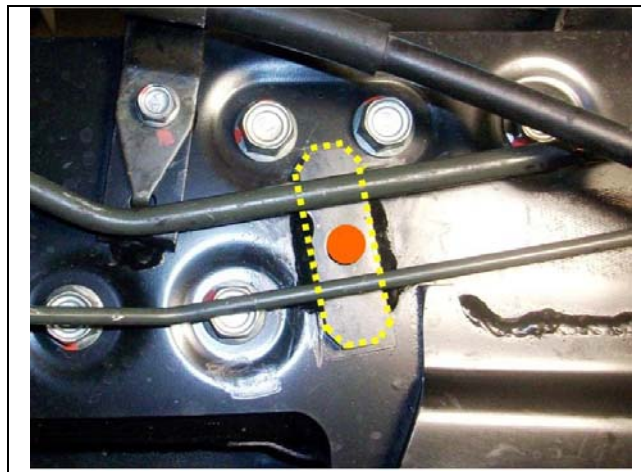


Figure 46

20. Remove both Type "B" brackets.

21. Locate the 1/4" hole drilled in step 17. Use the 33/64" drill bit and final drill this location. Mark this location with tape or chalk. This hole is required to provide clearance for the passenger side brake pipe clip. See Figure 45.

Important: *Do not install a Pop-nut in this location. This hole is required clearance for the passenger side brake pipe clip.*

22. Use the 33/64" drill to final drill all of the mounting holes.

23. Test fit a Pop-nut into each hole to be sure drilling is complete.

Important: *Do not attempt to round out (open the hole by pivoting the drill bit) the hole if the Pop-nut does not fit. Doing so will create an uneven seating surface for the Pop-nut. If the nut does not fit after drilling, your drill is worn out and needs to be sharpened or replaced.*

24. Using a blow gun through the frame hole, blow any rust debris away from this area up and down the inside frame rail.

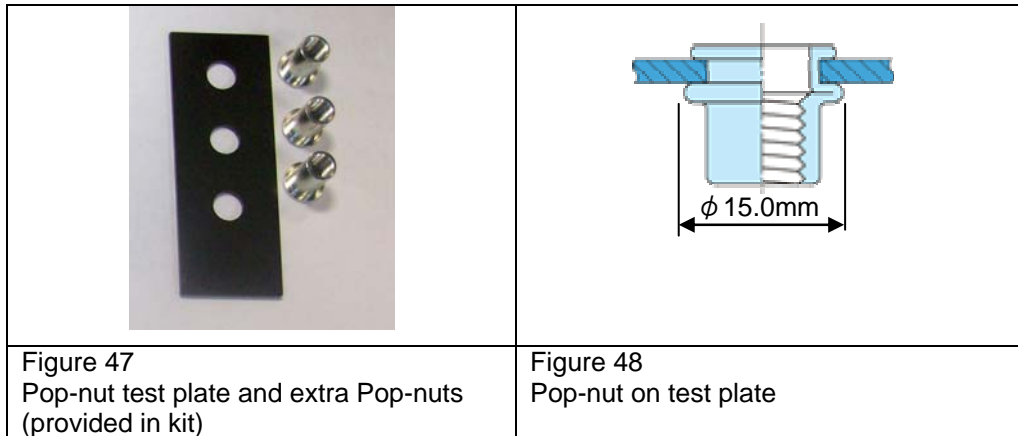
25. Install Pop-nuts.

- a. Before installing the Pop-nuts (P/N 8-98174-539-0), be sure the pressure regulator is adjusted between 72.5 and 87 psi (0.5-0.6MPa / 5-6bar) and, using the provided test pieces, test install

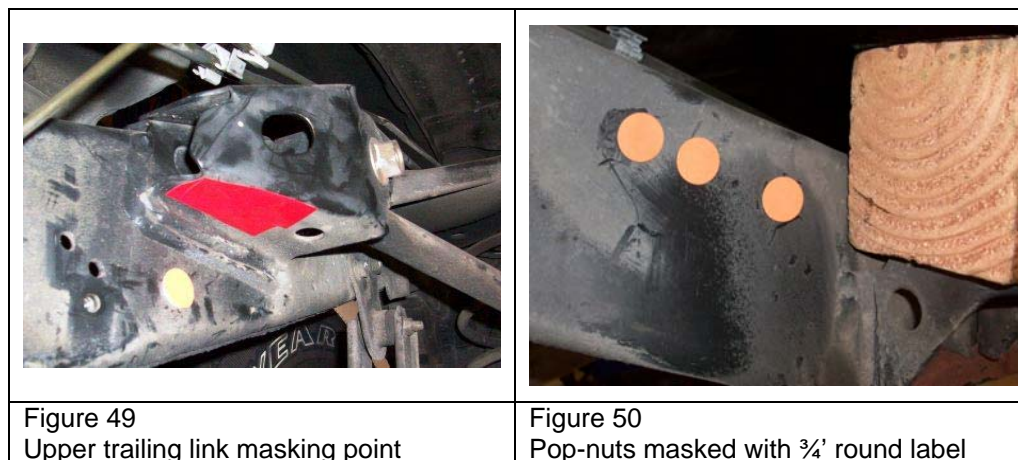
one to three Pop-nuts into the test plate to be sure the Pop-nuts are seating properly. See Figure 47 and 48.

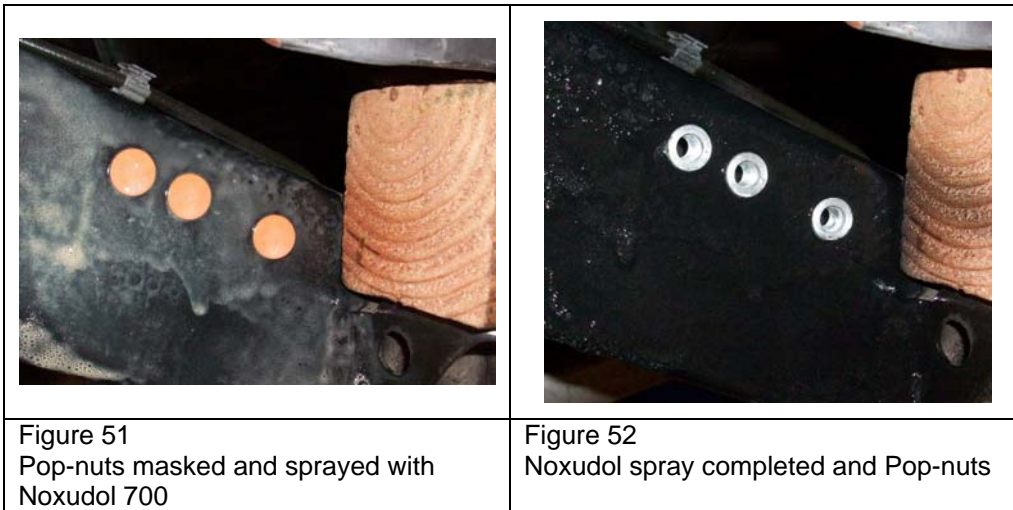
NOTE: Air pressure regulator adjustment is critical. Excessive air pressure will result in tool damage while low pressure may result in incorrect Pop-nut installation.

- b. When Installing Pop-nuts, be sure the Pop-nuts are completely seated against the frame before pulling the trigger. See Figure 22.
- c. After pulling trigger, continue to hold it down until the mandrel reverses direction. Once reversed pull back slightly and the mandrel will unthread from the Pop-nut. See Pop-nut Installer manual for details.



26. Temporarily install both right and left Type “B” brackets again. Confirm all bolts can be properly started in each Pop-nut.
27. Remove both Type “B” brackets.
28. Using ¾” round labels, mask off the Pop-nuts. Using tape, mask off other related bracket mounting locations (see Figures 49 and 50). This is required to inhibit Noxudol chemicals from coating the bracket mounting surfaces.
29. Follow steps 6 through 10 in the section of this bulletin entitled “Condition Two: Apply Noxudol 700 and Noxudol 300.”
30. Change to the spray valve and spray 1 light coat of Noxudol 700 onto inner and outer frame rail of both driver and passenger side. Wipe away any drips from the bottom of the frame rail. See Figure 51.
31. Change to the spray valve and spray one coat of Noxudol 300 one onto inner and outer frame rail of both driver and passenger side. See Figure 52.
32. Remove tape and labels from the masked areas called out in step 26.





- 33. Install both Type “B” brackets using the stud and nut from step 15 together with 32 new mounting bolts (P/N 8-98174-544-0) provided in the bracket kit.
- 34. Torque bolts according to the sequence and specifications shown in Figure 53.

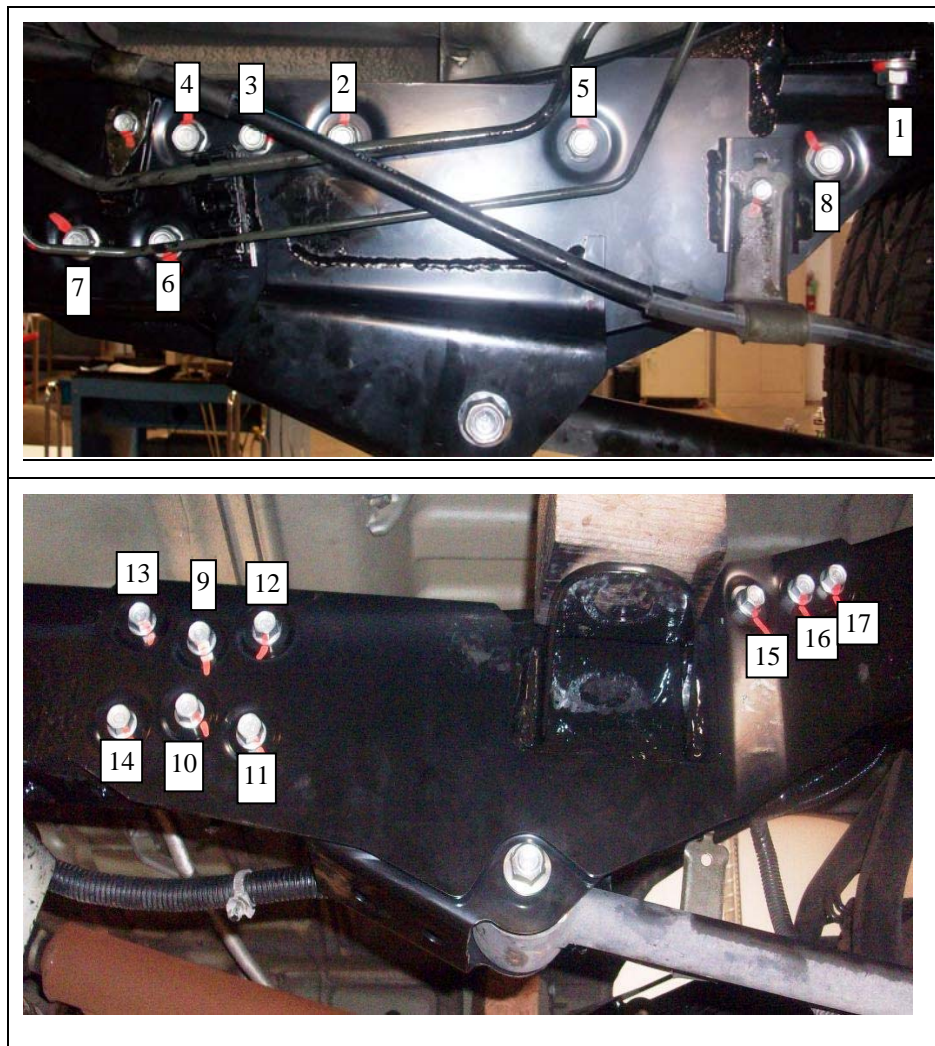
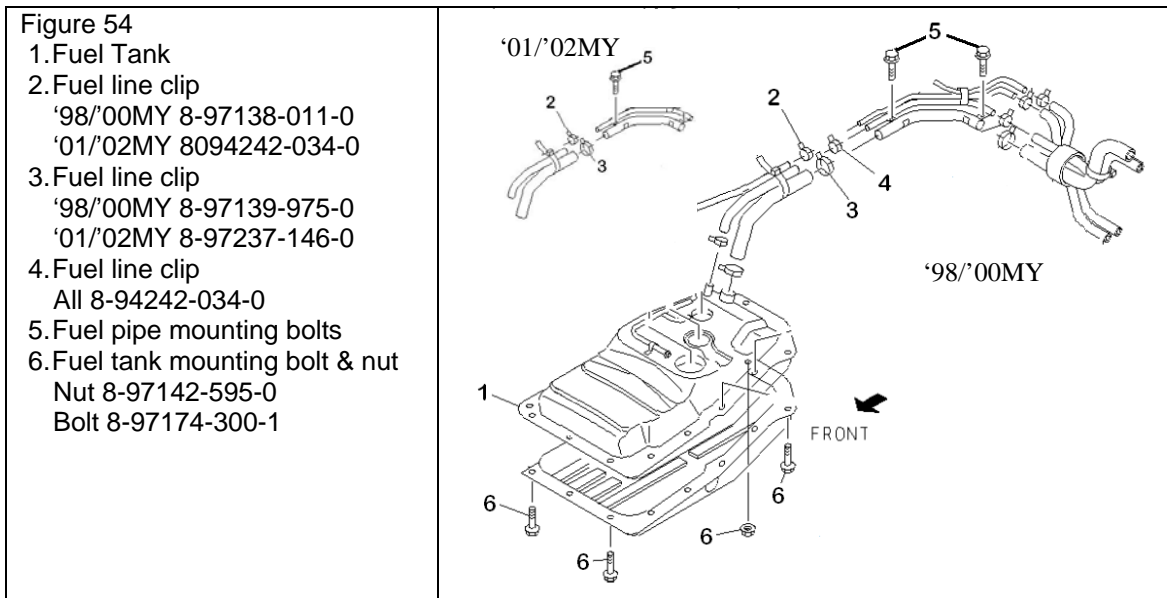


Figure 53
 1. Body mount stud and nut torque to 50 to 55Nm (37-40 lbf ft.)
 2. ~ 17. Bracket bolts torque to 25 – 30Nm (18-22 lbf ft.)

- 35. Install both rear trailing links (new bolt (P/N 0-29261-400-0 and nut P/N 8-98181-530-0 provided in the kit) and secure but do not apply the final torque. Final torque must be applied with the vehicle resting on the ground.

36. Remove both ratcheting straps installed in Step 5.
37. Lower the vehicle to the ground.
38. Raise the body up enough to remove the wooden blocks supports.
39. Install #5 body mounts and torque bolts to specification. Torque: 50 N•m (37 lb ft)
40. Spray Noxudol 300 around the #4 body mount location.
41. Lower the Body down onto the frame and torque body mounts to specification. Torque: 50 N•m (37 lb ft)
42. Torque the both rear trailing link front mount mounting bolts to specification. Torque to 165 to 180 Nm (122-133 lbf ft.).
43. Raise the vehicle into the air and secure the following components:
 - a. Parking brake cable passenger side (2 points).
 - i. New Bolt (2) P/N 0-28050-612-0 Torque: 6.5 to 8.5Nm (57 to 75 lbf in.)
 - b. Parking brake cable driver side (2 points).
 - i. New Bolt (2) P/N 0-28050-612-0 Torque: 6.5 to 8.5Nm (57 to 75 lbf in.)
 - c. Wiring harness from frame driver side (6 points).
 - i. 3 points on included on new bracket
 - ii. 3 points new frame clips P/N 9-97209-720-0
 - d. Brake piping passenger side clips (4 clips).
 - i. 3 clips frame rail
 1. V6 P/N 8-97125-111-1
 2. 4cyl P/N 8-97236-077-0
 - ii. 1 clip for new bracket position P/N 9-98153-939-1
 - e. ABS harness and piping right front fender well.
 - f. Canister pipe (3 points).
44. Re-Install the fuel tank assembly per service manual:
 - i. Install fuel supply line at fuel filter using new clamp (P/N 8-97148-892-1).
 - ii. Install fuel return line at fuel filter using new clamp (P/N 8-94238-572-0).
 - iii. Install fuel tank. Install new parts at locations 2, 3, 4 and 6 shown in Figure 54.



45. Install the following components per the service manual.
 - a. Rear Bumper Assembly (UE only)
 - b. Rear Bumper Fascia and Fascia support bracket (UP only)
 - i. 2 nuts front flange
 - ii. 2 nuts rear flange
 - iii. 4 nuts rubber mount
 - c. Exhaust silencer. Replace gaskets (P/N 8-97148-757-1).
 - d. Linear EGR valve. Replace gasket (For V6 (P/N 8-97104-317-2), for 4cyl. (8-90467-547-0).
 - e. Front Grill (UE only)

- f. Running Boards or Side Steps (UE only, if equipped)
- g. Rocker Protector Cover (UP only)
- h. Undermount spare tire (if equipped)

46. Apply the campaign label (next step).

APPLYING THE CAMPAIGN LABEL

1. Using a ball-point pen, fill in a campaign label (Part No. 2-90028-700-0) with Campaign Number 10V-436, Isuzu dealer code, and repair date.

Affix the campaign label onto the driver's side B-pillar.



CLAIM INFORMATION

IMPORTANT NOTICE: If there are questions at any point during this Inspection or Repair, Please contact one of our National Operation Managers at our Dealer Support line. (1-800-533-0244, Option 2.) Please have your dealer code and repair order information available when you call.

If there are any claim processing questions, please send your inquiry to warranty@isza.com or contact one of our National Operations Managers at the Dealer Support Line. (1-800-533-0244, Option 2.)

Submit a Campaign Claim with the information indicated below:

Operation	Oper. No.	Task	Special Instr.	Time	Failed P/N	Trouble Code	Sublet Code*	Sublet Allow
Regional Campaign 10V-436	119995	Inspect and complete Condition One Repair		0.3	2-900028-700-0	07	NX	5.50
	119996	Inspect and complete Condition Two Repair	Add 1.0 if equipped with running boards	0.4	2-900028-700-0	07	NX	27.83
	119997	Inspect and complete Condition Three Repair	Add 1.0 if equipped with running boards	1.4	8-98181-806-0 or 8-98181-813-0	07	NX	27.83
	119998	Inspect and complete Condition Four Repair	Add 1.0 if equipped with running boards	10.0	8-98181-814-0	0.7	NX	50.16

NOTES:

- Noxudol packaging includes enough product to complete multiple vehicles. Sublet NX has been created for these labor operations only and include normal markup. Do not enter the Noxudol part number into the parts field for this claim. This will result in a chargeback.
- For any other parts or sublet codes, normal claims submission requirements apply.
- Labor Time includes 0.1 hours administrative time allowance.

Refer to the Isuzu ICS Claims Processing Manual for details on Campaign Claim Submission.

OWNER NOTIFICATION SAMPLE – ORIGINAL NOTIFICATION

**OWNER NOTIFICATION LETTER
VEHICLES MORE THAN 10 YEARS OLD**

DATE

Dear XXXXXXXX:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Isuzu Motors Limited (“Isuzu”) has decided that a defect which relates to motor vehicle safety exists in certain model year (MY) 1998-2002 Rodeo vehicles and certain MY 2002 Axiom vehicles originally or currently registered in the following states (the “Salt Belt”): Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, the District of Columbia, West Virginia, Ohio, Indiana, Kentucky, Michigan, Illinois, Wisconsin, Minnesota, Iowa, and Missouri.

WHAT IS THE CONDITION?

Certain Isuzu vehicles that have experienced sustained exposure to highly corrosive materials used in some jurisdictions for road deicing purposes may experience excessive corrosion in the vicinity of the forward mounting point bracket for the left or right rear suspension lower link prior to the time that such corrosion would normally be expected. In certain extreme cases, excessive corrosion in this vicinity may result in a lower link bracket becoming detached from the frame, which can affect vehicle handling and potentially cause a crash.

WHAT WE WILL DO

An Isuzu service facility will inspect the left and right forward mounting point bracket areas of the rear suspension lower link of your vehicle to determine if corrosion is present in those areas. For vehicles in which little or no corrosion is observed in those areas, the service facility will treat the areas with an anti-corrosion compound to reduce the likelihood of additional corrosion in those areas in the future. In the relatively rare case in which corrosion has damaged the area around either or both of the forward mounting point brackets of the rear suspension lower link and affected their connection to the vehicle’s frame, one of two different types of reinforcement brackets will be installed, depending upon the extent of the corrosion. In the unlikely event that the reinforcement bracket remedy would not be effective, Isuzu will provide an alternative remedy. This service will be performed for you at **no charge**, subject to the limitations set out in the following paragraph.

Please note that because your vehicle was originally purchased more than ten years before September 22, 2010, which is the date on which Isuzu advised the National Highway Traffic Safety Administration of this recall, Isuzu is not required by the Act to provide a remedy at no charge. However, as a courtesy, if you present your vehicle to an Isuzu service facility no later than twelve (12) months from the date of this letter, Isuzu will voluntarily provide this remedy at no charge. If you wish to obtain the remedy after the expiration of this one-year period, you will need to pay for the necessary parts and labor. The current Manufacturer’s Suggested Retail Price (“MSRP”) of the anti-corrosion compound is between approximately \$27.00 and approximately \$54.00, depending on how many cans of the compound are required. However, if your vehicle requires reinforcement brackets, the MSRP of the bracket kits plus the required anti-corrosion compound is currently approximately \$210.00 or approximately \$407.00, depending on which type of bracket is required. Labor charges will be in addition to the cost of the required parts.

For the majority of vehicles, the inspection and the application of the anti-corrosion compound will be all that is necessary, and that work will take approximately ninety minutes. If, however, the corrosion in the area(s) specified above is so extensive that it is necessary to install new reinforcement brackets, the repairs will take approximately three hours or ten hours, depending on which type of bracket is used. Of course, depending upon the service facility’s work schedule and/or the need to have the necessary parts delivered to the service facility, it may be necessary for you to make your vehicle available for a longer period of time.

WHAT YOU SHOULD DO

Please call the Isuzu Special Assistance Center at 1-877-460-0706 or visit our website at www.isuzu.com to identify the Isuzu service facility that is closest to you. Then, you should contact the service facility to arrange an appointment to bring your vehicle in to have the inspection and the remedy work performed. Please present this letter or refer to Safety Recall No. 10V-436.

Please note that the brackets, and the tools needed to install them, may not be available until the middle of January 2011. Therefore, if the inspection reveals that the corrosion has progressed to the point where your vehicle needs new brackets, you may need to bring your vehicle back to the service facility after parts become available. In that event, Isuzu or the service facility will contact you when parts are available to arrange for an appointment to perform the repair.

If your vehicle is not drivable, please call the Isuzu Special Assistance Center at 1-877-460-0706 so we can arrange to have the vehicle transported to an Isuzu service facility to be inspected and to receive an appropriate remedy, after the needed parts and tools become available. That transportation will be provided at **no charge**.

REIMBURSEMENT

If you have already paid for repairs to address the condition covered by this recall, you may be eligible to have those costs reimbursed. The enclosed form explains the terms under which reimbursement may be available and how to request reimbursement. Among other things, you will need to provide the original paid receipt or invoice verifying the repair and the costs of that repair.

If you have any questions regarding this matter you can visit our website at www.isuzu.com or contact our Special Assistance Center at 1-877-460-0706.

If you have any problems obtaining the needed repair or believe that this repair has not been made within a reasonable time, you may contact:

National Owner Relations Department
Isuzu Motors America, LLC
1400 S. Douglass Road
Suite 100
Anaheim, CA 92806

If you still are not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you.

Sincerely,

ISUZU MOTORS AMERICA, LLC

IMPORTANT: *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*

**OWNER NOTIFICATION LETTER
VEHICLES LESS THAN 10 YEARS OLD**

DATE

Dear XXXXXXXX:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Isuzu Motors Limited (“Isuzu”) has decided that a defect which relates to motor vehicle safety exists in certain model year (MY) 1998-2002 Rodeo vehicles and certain MY 2002 Axiom vehicles originally or currently registered in the following states (the “Salt Belt”): Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, the District of Columbia, West Virginia, Ohio, Indiana, Kentucky, Michigan, Illinois, Wisconsin, Minnesota, Iowa, and Missouri.

WHAT IS THE CONDITION?

Certain Isuzu vehicles that have experienced sustained exposure to highly corrosive materials used in some jurisdictions for road deicing purposes may experience excessive corrosion in the vicinity of the forward mounting point bracket for the left or right rear suspension lower link prior to the time that such corrosion would normally be expected. In certain extreme cases, excessive corrosion in this vicinity may result in a lower link bracket becoming detached from the frame, which can affect vehicle handling and potentially cause a crash.

WHAT WE WILL DO

An Isuzu service facility will inspect the left and right forward mounting point bracket areas of the rear suspension lower link of your vehicle to determine if corrosion is present in those areas. For vehicles in which little or no corrosion is observed in those areas, the service facility will treat the areas with an anti-corrosion compound to reduce the likelihood of additional corrosion in those areas in the future. In the relatively rare case in which corrosion has damaged the area around either or both of the forward mounting point brackets of the rear suspension lower link and affected their connection to the vehicle’s frame, one of two different types of reinforcement brackets will be installed, depending upon the extent of the corrosion. In the unlikely event that the reinforcement bracket remedy would not be effective, Isuzu will provide an alternative remedy. This service will be performed for you at **no charge**.

For the majority of vehicles, the inspection and the application of the anti-corrosion compound will be all that is necessary, and that work will take approximately ninety minutes. If, however, the corrosion in the area(s) specified above is so extensive that it is necessary to install new reinforcement brackets, the repairs will take approximately three hours or ten hours, depending on which type of bracket is used. Of course, depending upon the service facility’s work schedule and/or the need to have the necessary parts delivered to the service facility, it may be necessary for you to make your vehicle available for a longer period of time.

WHAT YOU SHOULD DO

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

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OWNER NOTIFICATION SAMPLE – SECOND NOTIFICATION

**OWNER SECOND NOTIFICATION LETTER
VEHICLES MORE THAN 10 YEARS OLD**

“URGENT SAFETY RECALL - SECOND NOTICE”

Dear XXXXXXXX:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Isuzu Motors Limited has decided that a defect which relates to motor vehicle safety exists in certain model year (MY) 1998-2002 Rodeo vehicles and certain MY 2002 Axiom vehicles originally or currently registered in the following states (the “Salt Belt”): Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, the District of Columbia, West Virginia, Ohio, Indiana, Kentucky, Michigan, Illinois, Wisconsin, Minnesota, Iowa, and Missouri. According to our records, your vehicle has not yet received the remedy for this defect. Therefore, we urge you to bring your vehicle to one of our service facilities for an inspection and an appropriate repair.

WHAT IS THE CONDITION?

Certain Isuzu vehicles that have experienced sustained exposure to highly corrosive materials used in some jurisdictions for road deicing purposes may experience excessive corrosion in the vicinity of the forward mounting point bracket for the left or right rear suspension lower link prior to the time that such corrosion would normally be expected. In certain extreme cases, excessive corrosion in this vicinity may result in a lower link bracket becoming detached from the frame, which can affect vehicle handling and potentially cause a crash.

WHAT WE WILL DO

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Please note that because your vehicle was originally purchased more than ten years before September 22, 2010, which is the date on which Isuzu advised the National Highway Traffic Safety Administration of this recall, Isuzu is not required to provide a remedy at no charge. However, as a courtesy, if you present your vehicle to an Isuzu service facility no later than twelve (12) months from the date of the first owner notification letter, which was mailed on December 13, 2010, Isuzu will voluntarily provide this remedy at no charge. If you wish to obtain the remedy after the expiration of this one-year period, you will need to pay for the necessary parts and labor. The current Manufacturer’s Suggested Retail Price (“MSRP”) of the anti-corrosion compound is between approximately \$27.00 and approximately \$54.00, depending on how many cans of the compound are required. However, if your vehicle requires reinforcement brackets, the MSRP of the bracket kits plus the required anti-corrosion compound is currently approximately \$210.00 or approximately \$407.00, depending on which type of bracket is required. Labor charges will be in addition to the cost of the required parts.

For the majority of vehicles, the inspection and the application of the anti-corrosion compound will be all that is necessary, and that work will take approximately ninety minutes. If, however, the corrosion in the area(s) specified above is so extensive that it is necessary to install new reinforcement brackets, the repairs will take approximately three hours or ten hours, depending on which type of bracket is used. Of course, depending upon the service facility’s work schedule and/or the need to have the necessary parts delivered to the service facility, it may be necessary for you to make your vehicle available for a longer period of time.

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If your vehicle is not drivable due to the conditions noted in this letter, please call the Isuzu Special Assistance Center at 1-877-460-0706 so we can arrange to have the vehicle transported to an Isuzu service facility to be inspected and to receive an appropriate remedy. That transportation will be provided at **no charge**.

REIMBURSEMENT

If you have already paid for repairs to address the condition covered by this recall, you may be eligible to have those costs reimbursed. The enclosed form explains the terms under which reimbursement may be available and how to request reimbursement. Among other things, you will need to provide the original paid receipt or invoice verifying the repair and the costs of that repair.

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**OWNER SECOND NOTIFICATION LETTER
VEHICLES LESS THAN 10 YEARS OLD**

“URGENT SAFETY RECALL - SECOND NOTICE”

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For the majority of vehicles, the inspection and the application of the anti-corrosion compound will be all that is necessary, and that work will take approximately ninety minutes. If, however, the corrosion in the area(s) specified above is so extensive that it is necessary to install new reinforcement brackets, the repairs will take approximately three hours or ten hours, depending on which type of bracket is used. Of course, depending upon the service facility’s work schedule and/or the need to have the necessary parts delivered to the service facility, it may be necessary for you to make your vehicle available for a longer period of time.

WHAT YOU SHOULD DO

Please call the Isuzu Special Assistance Center at 1-877-460-0706 or visit our website at www.isuzu.com to identify the Isuzu service facility that is closest to you. Then, you should contact the service facility to arrange an appointment to bring your vehicle in to have the inspection and the remedy work performed. Please present this letter or refer to Safety Recall No. 10V-436.

If your vehicle is not drivable due to the conditions noted in this letter, please call the Isuzu Special Assistance Center at 1-877-460-0706 so we can arrange to have the vehicle transported to an Isuzu service facility to be inspected and to receive an appropriate remedy. That transportation will be provided at **no charge**.

REIMBURSEMENT

If you have already paid for repairs to address the condition covered by this recall, you may be eligible to have those costs reimbursed. The enclosed form explains the terms under which reimbursement may be available and how to request reimbursement. Among other things, you will need to provide the original paid receipt or invoice verifying the repair and the costs of that repair.

If you have any questions regarding this matter you can visit our website at www.isuzu.com or contact our Special Assistance Center at 1-877-460-0706.

If you have any problems obtaining the needed repair or believe that this repair has not been made within a reasonable time, you may contact:

National Owner Relations Department
Isuzu Motors America, LLC
1400 S. Douglass Road
Suite 100
Anaheim, CA 92806

If you still are not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you.

Sincerely,

ISUZU MOTORS AMERICA, LLC

IMPORTANT: *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*