



Customer Service Notice

Date: September 15, 2010

Units Affected: See attached list

GM 4500/5500 Series Diesel Chassis Clutch Pump Hose Inspection and Update

Altec has been made aware of a potential hydraulic hose routing condition in the engine compartment on the above referenced chassis that could result in damage to the hoses, as well as to some wiring harnesses. This routing condition, if not addressed, could result in a burst hydraulic hose, shorted wiring, or potentially a fire.

Altec requires an inspection and a product update be performed on any unit on the attached list equipped with a diesel engine and a fanbelt-driven hydraulic pump. This inspection must occur within 30 days of the receipt of this CSN. The product update adds a bracket to secure the hydraulic hoses in the proper routing orientation. The product update must be performed within 60 days of the receipt of this CSN or at the next service interval, whichever comes first.

Use the following procedure to perform the inspection.

1. Position the chassis on a level surface where there is adequate light to see well in the engine compartment. Shut off the engine and chock the wheels.
2. Raise the chassis hood and identify the fanbelt-driven hydraulic pump.
3. Review all hydraulic hoses connected to the hydraulic pump for evidence of wear or damage (refer to Figures 1 and 2). Installations of aerial device components can differ from chassis to chassis causing the routing of hoses or wiring to be in different places in the

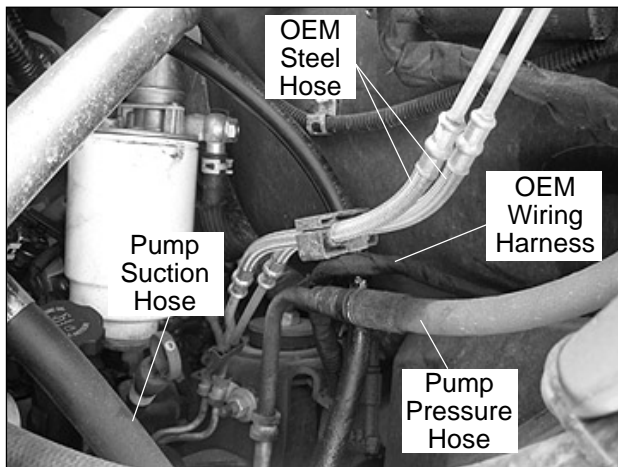


Figure 1 — Inspection Area, Example 1

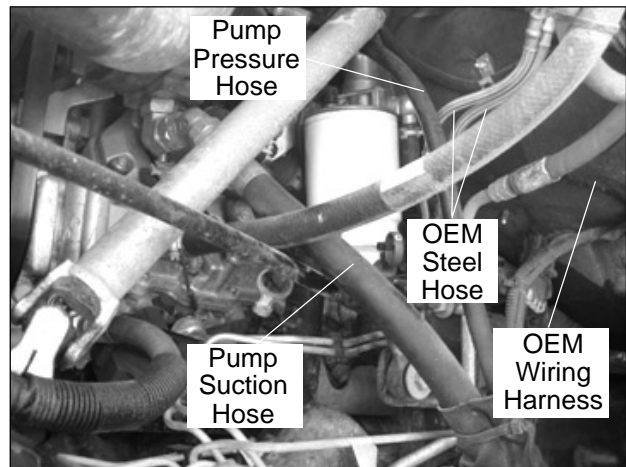


Figure 2 — Inspection Area, Example 2

engine area. Pay particular attention around any chassis hoses or components, such as the chassis power steering hoses, that might cause damage to the pump hoses over time. Inspect the wiring for the unit in the chassis engine compartment and any chassis wiring for damage where they may have been in contact with the hydraulic hoses.

4. Repair any significant wear or replace the hoses or wiring immediately. Contact Altec if you would like to have assistance with this repair.

5. Install the hose routing bracket to make sure the pump pressure and suction hoses are routed away from anything that might damage them (Refer to Figure 3).

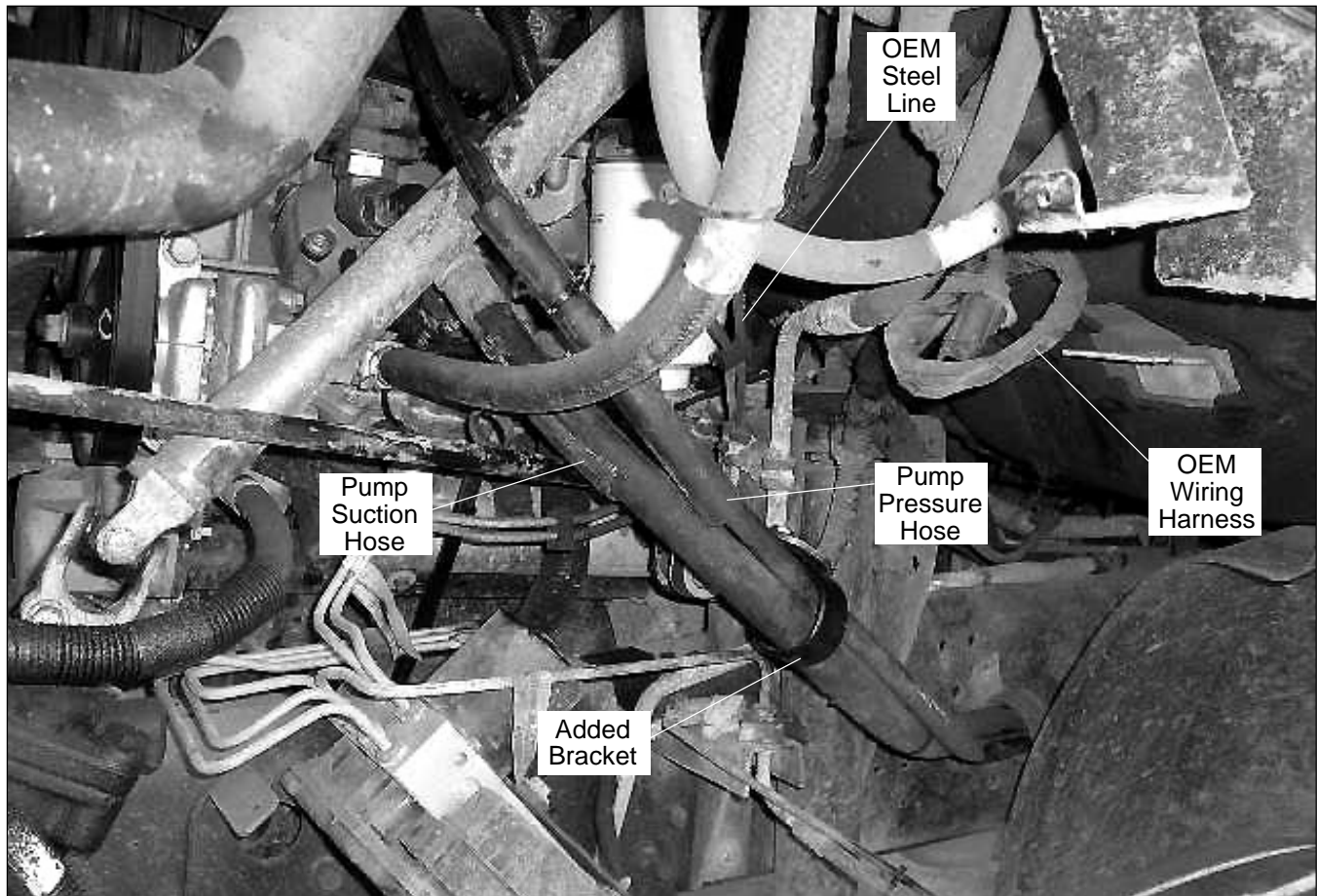


Figure 3 — Bracket Installation

Call 1-877-GO ALTEC (1-877-462-5832) to order the Hose Bracket Kit (part number 970256881) or to schedule the work to be done by an Altec service technician. Installation of the Hose Bracket Kit can be done by the customer. This repair is covered under the Altec Warranty System. A warranty claim must be submitted for reimbursement for the cost of the parts and for labor. Transportation charges may apply if the service work is done at the customer location.

Serial Numbers Of Units Affected:

AT200A 0706BV12755
0507BV13504 through 0507BV13513

AT235 0706BX2809
1106BX2944
0507BX3077 through 0507BX3081

AT235P 0807BX3167
0108BX3330 through 0108BX3331
0608BX3566
0808BX3583 through 0808BX3586
0908BX3605
0409BX3751
0210BX3933

AT37-G 0605DE5879 through 0605DE5880
0406DE6990
1008DE10148 through 1008DE10149
1008DE10157