

July 6, 2010

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Re: Recall No. 10V-303 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated June 28, 2010.

- 9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: Copies of the first issued service bulletin and customer letter are attached. The service bulletin was released to dealers on EDD on July 1, 2010, mailed to dealers on July 6, 2010, and the customer letter began mailing on July 2, 2010 .

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A.


Roger F. Hagie
Director Public and Government Affairs

Enclosure

MODEL: 2010 Z1000 (ZR1000DAF/L)
TITLE: Z1000 LEFT FRONT BRAKE HOSE INSPECTION

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

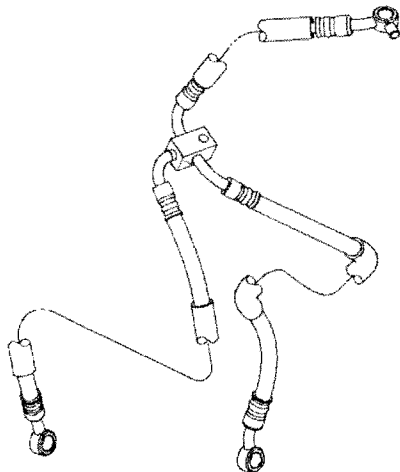
Model	Vehicle Identification Number Eligibility
ZR1000DAF/L	Check VIP in K-Dealer

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On eligible units, under severe riding conditions the left front brake hose may contact the front brake rotor during extremely heavy application of the front brake. This can cause brake fluid to leak creating the potential for a crash resulting in injury or death.



Kawasaki Action

Initiat. Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of inspecting the front brake hose and replacing it if required. Additionally, the front brake hose will be positioned to prevent contact with the brake rotor.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on pages 5 and 6 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

IMPORTANT NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

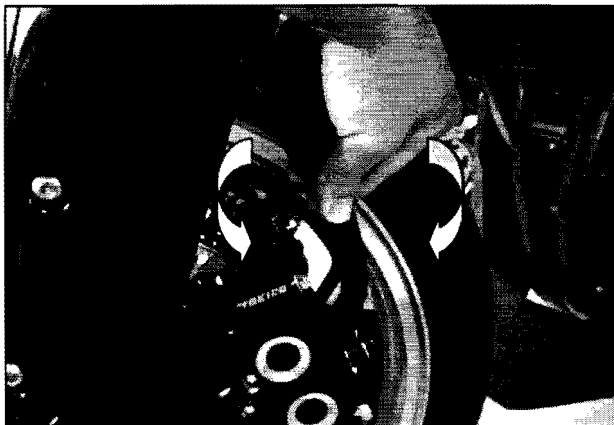
Repair Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

Service Manual

Model	Part Number
ZR1000DAF/L	99924-1436-01

- Inspect the entire circumference of the left front brake hose between the caliper and the fender for damage caused by the brake rotor.



- ★ If the left front brake hose is damaged, replace it as outlined in the "Periodic Maintenance" chapter of service manual 99924-1436-01.

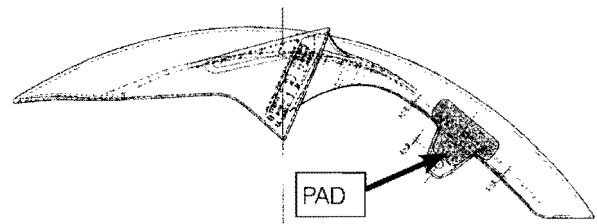
NOTE:

- o *Do not remove the fender mounted hose clamp.*

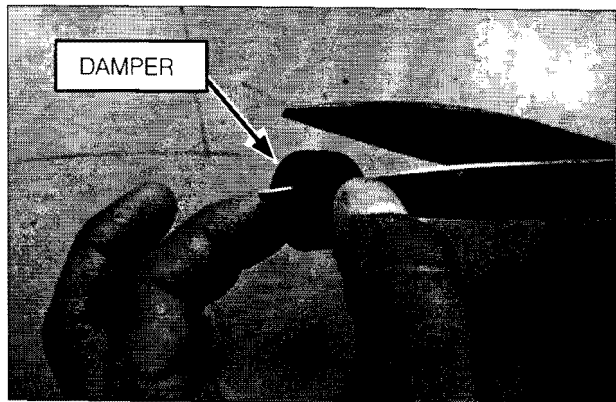
- Clean the right and left sides of the front fender directly above the brake hose clamp prior to applying the clear wear pads included in the repair kit. Do not use any chemical that will damage the paint or leave any residue



- Apply clear wear pads to right and left sides of front fender as shown in the illustration.



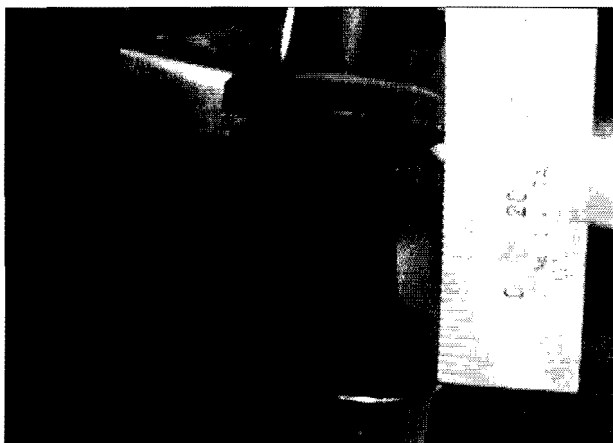
- Cut the damper found in the repair kit as shown in the photo.



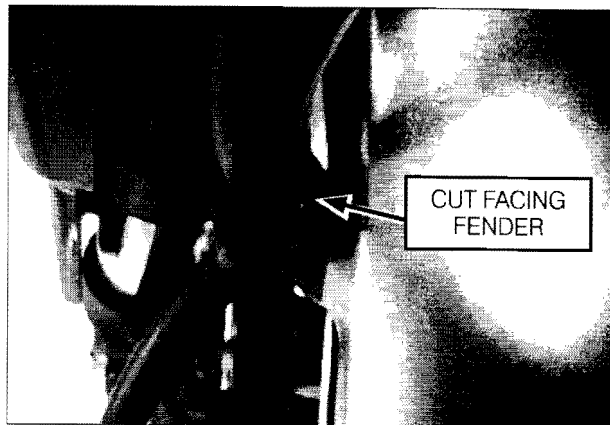
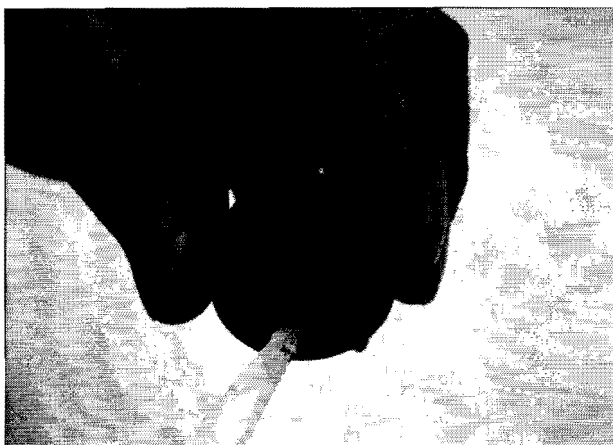
- Clean the brake hose from where it exits the top of the hose clamp to 50mm above the clamp.



- Support the motorcycle so that the forks can remain completely extended.
- Temporarily install the damper on the brake hose above the hose clamp so the bottom of the damper is 20mm ± 5mm above the top of the fender mounted hose clamp.



- Use a piece of tape to mark this location then remove the damper.
- Apply fast drying cyanoacrylate adhesive (Super Glue®) or equivalent to the inside of the damper and quickly and carefully install it with the cut edge facing in towards the fender with the damper positioned 20mm ± 5mm above the hose clamp.



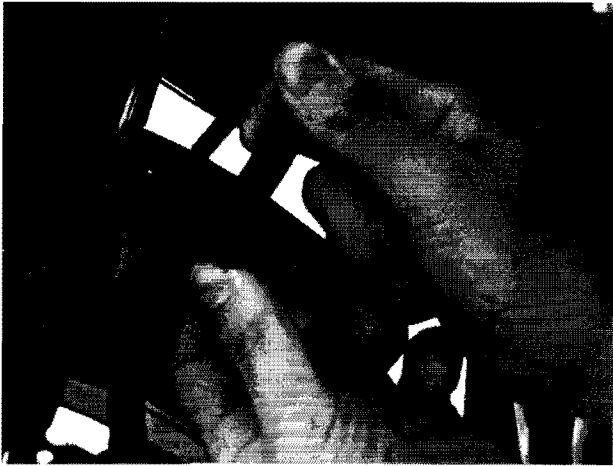
- Secure the damper further with the band supplied in the repair kit making sure the head of the zip tie is facing to the rear of the vehicle.



- Clip the unused portion of the band flush with the head of the band.



- Verify that the damper is secure and does not slip along the brake hose.



NOTE:

- o If the fender mounted hose clamp is broken or dislodged during this repair, you must replace it with p/n 92037-1827.

Parts Information

The damper kit must be installed on all eligible units. Replace the left front brake hose only if it has been damaged by the brake rotor.

Damper Kit, P/N 99999-0312

KIT CONTENTS	QTY
DAMPER	1
PAD	2
BAND	1

NOTE:

- o Use VIP in K-Dealer to identify affected units in your dealership inventory to order repair kits for unsold units

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS in the field and during initial assembly and preparation.

Refer to the following service bulletins for important new features in K-Dealer making it quicker and easier to identify units eligible for repair campaigns (1) retailed by your dealership, and (2) those new units in your dealership requiring presale repair.

WTY 08-05 Repair Campaign Eligibility Check -- New Feature of K-Dealer

WTY 08-06 Repair Campaign System -- Dealer Report Changes

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

	Inspect and Install Damper	Inspect, Replace Brake Hose, Install Damper
Job Code	22354	22355
Flat Rate Time	0.2 hr	1.0 hr
Failure Date	Same as Repair Date	Same as Repair Date
Claim Type	3	3
Part Number	99999-0312	99999-0312
Description	Kit, Damper	Kit, Damper
Qty	1	1
Additional Parts	N/A	Washer, seal, Qty=6, p/n 49091-0001 Hose, brake, Qty=1, p/n 43095-0490

Repair Verification

The installed damper will serve as repair verification.

NOTE:

- o Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.