

# ***SERVICE PROCEDURE***

**G-10510  
JULY 2010**

**SUBJECT: SAFETY RECALL  
WHEELCHAIR LIFT on certain BE and CE model  
buses built 4/22/09 thru 5/14/09 with Ricon  
Corporation wheelchair lifts having IC Bus feature  
codes 49DEU, 49DEP, or 49DET.**

Navistar declared this recall due to a safety recall that Ricon Corporation is performing on certain of its L-model S and K series wheelchair lifts.

This recall applies only to the following VINS.

4DRBUSKP4AA194252    4DRAPSKK8AB204511    4DRAPSKKXAB204512  
4DRAPSKK1AB204513    4DRBUAAP6AB204849    4DRBUSKP0AB209470  
4DRBUAAP7AB209736

The final remedy will involve the installation of updated platform control software. In the interim, owners will be able to order a training DVD to ensure proper operation of the lift until the final remedy is available. The interim notification letter instructed owners to call Daniel Mata of Ricon Corporation at 818-267-3000 ext 3374 to order your training DVD.

Note: only an authorized Ricon dealer will be able to install the updated platform control software when available; therefore, Navistar will not be reimbursing any labor claims.

The recall will show on ISIS for the VIN, however, it will be marked complete without an associated warranty claim when the information is mailed to the owner. Questions about this may be submitted through the Feedback function, subject Recalls on ISIS.

Customers that contact you for assistance in completing the repair, finding an authorized Ricon dealer, obtaining a training DVD, or any question related to the recall should be referred to Ricon Customer Service at 1-800-322-2884. They can reference Ricon's recall number 09E-061. The assistance, repair and/or training DVD will be provided by Ricon free of charge.

## **DEFECT DESCRIPTION**

It is possible for the wheelchair lift platform to tilt out of level position during normal operation. A tilted wheelchair platform may cause sudden and unexpected movement of the wheelchair possibly resulting in property damage, personal injury, or death.

## **MODELS INVOLVED**

This Safety Recall involves certain BE and CE model buses built 4/22/09 thru 5/14/09 with Ricon Corporation wheelchair lifts having IC Bus feature codes 49DEU, 49DEP, or 49DET.

## **PARTS INFORMATION**

There are no repair parts for this recall.

## **SERVICE PROCEDURE**

There is no Navistar service procedure for this recall.

## **LABOR INFORMATION**

There is no Navistar labor reimbursement for this recall.