

SERVICE PROCEDURE

**G-10509
JULY 2010**

**SUBJECT: SAFETY RECALL
WHEELCHAIR LIFT on certain BE, CE, RE, and FE
model buses built 12/10/07 thru 1/12/10 with Ricon
Corporation wheelchair lifts having IC Bus feature
codes 49BRS, 49DEK, 49DEP, 49DEU, 49DET, or
49GHG.**

Navistar declared this recall due to a safety recall that Ricon Corporation is performing on certain of its S, K, and F9TF series wheelchair lifts.

The remedy for the defect involves installing a warning label on the hand rail adjacent to the belt buckle. Vehicle owners were instructed in the owner notification letter to call Daniel Mata of Ricon Corporation at 818-267-3000 ext 3374 to order the label and a training DVD.

Ricon is expecting the customer to review the training DVD and install the warning label; therefore, Navistar will not be reimbursing any labor claims. Questions should be directed to Ricon Customer Service at 1-800-322-2884.

The recall will show on ISIS for the VIN, however, it will be marked complete without an associated warranty claim when the information is mailed to the owner. Questions about this may be submitted through the Feedback function, subject Recalls on ISIS.

Customers that contact you for further instructions or additional labels or DVDs should be referred to Ricon Corporation Customer Service at 1-800-322-2884. They should reference Ricon's recall number 09E-060. Assistance, labels and/or DVDs will be provided by Ricon free of charge.

DEFECT DESCRIPTION

It is possible for the wheelchair lift to operate even if the restraint belt buckle is not fully latched. Operation without a fully latched restraint belt buckle may allow sudden and unexpected movement of the wheelchair possibly resulting in property damage, personal injury, or death.

MODELS INVOLVED

This Safety Recall involves certain BE, CE, RE, and FE model buses built 12/10/07 thru 1/12/10 with Ricon Corporation wheelchair lifts having IC Bus feature codes 49BRS, 49DEK, 49DEP, 49DEU, 49DET, or 49GHG.

PARTS INFORMATION

Parts for this recall include a warning label and a DVD based training aid.

Vehicle owners were instructed in the owner notification letter to call Daniel Mata of Ricon Corporation at 818-267-3000 ext 3374 to order the label and a training DVD.

Parts can also be obtained free of charge directly from Ricon Corporation Customer Service at 1-800-322-2884. Reference Ricon's recall number 09E-060.

SERVICE PROCEDURE

There is no Navistar service procedure for this recall.

Ricon Customer Service at should be contacted at 1-800-322-2884 with any questions about the affixing of the warning label on the hand rail adjacent to the belt buckle.

LABOR INFORMATION

There is no Navistar labor reimbursement for this recall.