

**RECALL BULLETIN:**  
10520FRV

**YEAR(S) AFFECTED:**  
2009, 2010

**PRODUCT(S) AFFECTED:**  
Encounter,  
Jamboree,  
Tioga,  
Jamboree Sport, Tioga Ranger,  
manufactured 4/23/2009 through 3/17/2010

**MODEL(S) AFFECTED:**  
Encounter Model 32BH,  
Jamboree, Tioga, Jamboree Sport, Tioga Ranger,  
Model 31N

**SUBJECT:**  
Inspection/Correction of Propane Line Protection

**KEYWORDS:**  
Propane, LP, Gas

**ISSUE DATE:**  
June 2010

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The purpose of this Bulletin is to inform all Fleetwood dealers about the need to inspect, and if necessary, install a protective covering for propane lines where they pass through the floor. A list of affected Encounter, Jamboree, Tioga, Jamboree Sport and Tioga Ranger products appears at the end of this document.

**CONDITION:**

The propane lines, routed through a hole in the floor, may become damaged by sharp edges if unprotected.

**INSPECTION:**

Follow the steps below to inspect the propane lines where they pass through the floor from the underside of the motor home.

1. Park the motor home on level pavement. Place the transmission into PARK and set the parking brake. Turn off the ignition and remove the ignition key. Maintain control of keys until all repairs are complete.
2. Locate the point at which the propane lines pass through the main floor from the underside of the motor home. The opening(s) can be found forward of the rear wheels and near the rear wall of the road side slide-out room, approximately two feet inward from the sidewall.

**NOTE:** A flashlight may be helpful in performing the inspection.

- a. If the propane lines are protected with wire loom and do not make any contact with metal or wood edges, no further action is necessary and this bulletin is complete.
- b. If the propane lines are not protected as described in Step 2(a) above, proceed to the Correction, Step 3.

**CORRECTION:**

Follow the steps below to install protection for the propane lines.

3. Install a piece of split auto loom (approx. 8") over each of the propane lines, making sure that at least 3" extends on each side of the hole in the floor. Use 1/2" diameter auto loom on the copper line, and 3/4" diameter auto loom on each of the two rubber lines.
4. Using UL-approved electrical tape, wrap three times around the auto loom near its end; continue wrapping the tape onto the propane line and wrap an additional three times around its circumference.
5. Center the loom bundle in the hole, then use Sika sealant to fill all openings or gaps in the hole(s) where the propane lines pass through floor. Allow sealant to cure before moving the motor home.
6. Verify that all utilities are protected from rough edges at floor openings and that all holes and gaps are sealed. Correct as necessary.

*This bulletin is supplied for technical information only and is not an authorization for repairs.*

Federal law (section 154 of the national traffic and motor vehicle safety act of 1966) requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component Manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

**PARTS:**

**Obtain all parts locally:**

**Part Description**

**Qty.**

Sikaflex 221 Polyurethane Sealant

1 tube

UL-Approved Electrical Tape

1 roll

Auto Loom, Nylon, 3/4" Split

2 pieces, each approx. 8"

Auto Loom, Nylon, 1/2" Split

1 piece, approx. 8"

**TOOLS:**

Flashlight

Utility knife

Caulk gun

**WARRANTY LABOR ALLOWANCE:**

*Recall 10520FRV, Propane Line Protection: Encounter 32BH; Jamboree/Tioga/Sport/Ranger 31N*

Flat Rate Codes:

6001-11

0.10 Hrs. Inspected/Not Defective

6001-12

0.50 Hrs. Inspected/Defective/Repaired

If you have any questions concerning this Bulletin, contact  
Fleetwood RV Dealer Technical Support at:  
1-800-816-9825

Fleetwood Service Literature is available at:  
[www.fleetwoodrvdealers.com](http://www.fleetwoodrvdealers.com)

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