

SERVICE PROCEDURE

**G-10507
JUNE 2010**

**SUBJECT: SAFETY RECALL
SEAT BACK REINFORCEMENT ROD on certain CE
and RE model buses built 2/22/10 thru 3/16/10 with
passenger flip seat feature code 48UAH or 48UAU.**

DEFECT DESCRIPTION

The weld that retains the reinforcement rod inside the flip seat back frame tube may fail allowing the rod to fall out of the frame. Without the reinforcement rod the strength of the seat may be reduced possibly increasing the risk of property damage, personal injury, or death in the event of a crash.

MODELS INVOLVED

This Safety Recall involves certain CE and RE model buses built 2/22/10 thru 3/16/10 with passenger flip seat feature code 48UAH or 48UAU.

PARTS INFORMATION

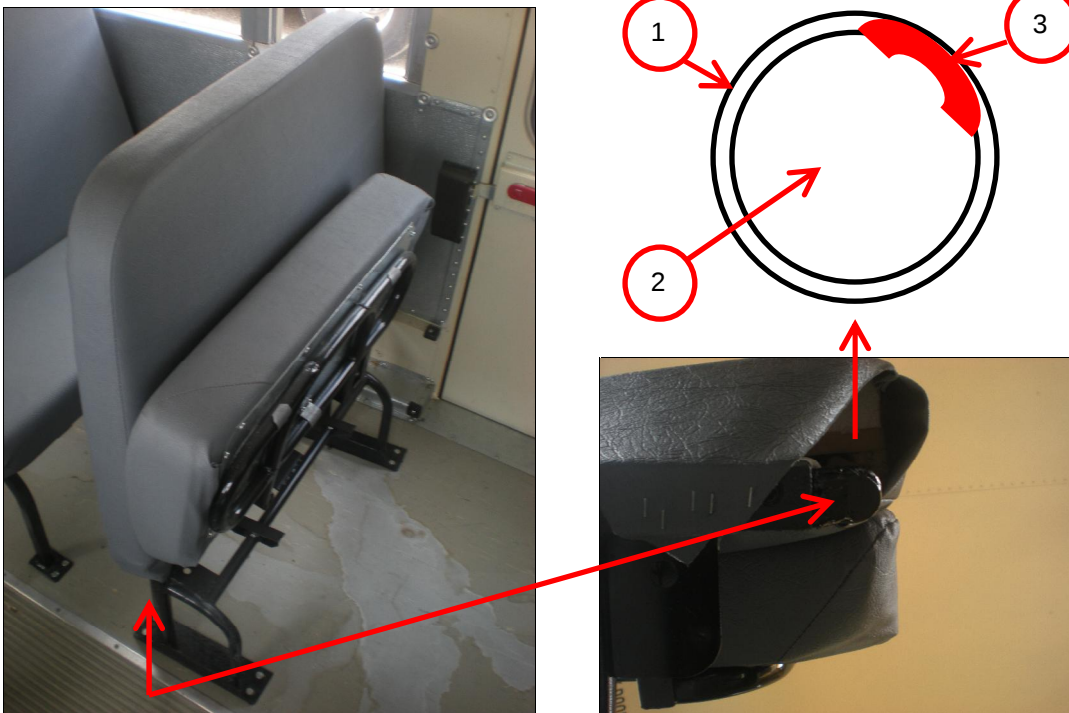
Part Number	Part Description	Quantity
6090711C1	Autoflip Seat Frame Assembly	1 Per Seat Requiring Repair

SERVICE PROCEDURE

WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN SERIOUS EYE INJURY.

1. Overview: This procedure will involve the inspection of the reinforcement rod retaining welds and, if necessary, replacement of the seat frame.
2. Inspect the two reinforcement rod retaining welds on each flip seat on the bus.
 - a. Lie on the bus floor and look straight up at the corner of the flip seat back frame tube. The bottom of the reinforcement rod is not covered with upholstery but is recessed so a flashlight is needed for the inspection.
 - b. Inspect the length and width of the weld that retains the reinforcement rod in the flip seat back frame tube. At a minimum, the weld needs to be 1/16" wide and 1/2" long.



1. **Seat back frame tube.**
 2. **Reinforcement rod.**
 3. **Retaining weld. Minimum 1/16" wide x 1/2" long.**
 - c. Repeat the inspection procedure on the other reinforcement rod retaining weld located on the opposite side of the seat back.
3. If both welds are of sufficient length and width, no repair is required and service procedure is complete. If either weld is not sufficient, the seat frame will need to be replaced.

4. To replace the seat frame:
 - a. Remove the flip seat assembly from the bus by removing the floor mounting fasteners.
 - b. Remove the flip seat bottom subassembly from the seat and install it on the new frame.
 - c. Remove the seat back upholstery and foam from the frame and install it on the new frame.
 - d. Install the new flip seat assembly into the bus. Torque fasteners to 19-20 lb-ft.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-10507-1	Inspect Only (Bus with 1 or 2 flip seats) – No Repairs Necessary	0.3
A40-10507-2	Inspect & Repair – Bus Requiring 1 Flip Seat To Be Repaired	1.1
A40-10507-3	Inspect & Repair – Bus Requiring 2 Flip Seats To Be Repaired	1.9

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE
INTERNATIONAL
Campaign No. _____
VIN _____
Eng.# _____
COMPLETED
Service Location Code # _____
DO NOT REMOVE

ADMINISTRATIVE/DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—	NOUN Leave blank	C (CAUSE) Enter either 1, 2, 3. (see below)	WARRANTY (Warranty Code) Enter 40.	TYPE PART Enter P for type part causing failure.	PAD Enter 100
		1. Inspected (No repair required).			
		2. Inspected and repaired.			
		3. Defective part from parts stock.			

UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

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EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC