



May 26, 2010

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590



Dear Mr. Smith:

Reference: NHTSA Identification Number 10V-197

Enclosed are representative copies of communications relating to the 2010 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of May 31, 2010 and to begin owner notification during the week of June 7, 2010. The exact number of manufactured vehicles in the recall is 123.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in blue ink that reads "David D. Dillon".

David D. Dillon
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall K09

cc: K.C. DeMeter



May 2010

Dealer Service Instructions for:

Safety Recall K09

Passenger Door Lock Rod

Models

2010 (PM) Dodge Caliber

NOTE: This recall applies only to the above vehicles built on December 04, 2009 (MDH 120411 through 120417).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

An incorrect passenger front door lock rod on about 120 of the above vehicles may have been installed during manufacturing. This could cause the passenger front door to unlatch when the window is lowered. An unlatched door could increase the risk of an unbelted front seat passenger being ejected from the vehicle.

Repair

The right front door lock rod must be replaced.

Parts Information

<u>Part Number</u>	<u>Description</u>
05160324AB	Rod, Lock

Due to the small number of involved vehicles, no parts will be distributed initially. Dealers should order a lock rod for each vehicle at the time appointments are scheduled to assure that the part is available when the customer arrives.

Special Tools

The following special tool is required to perform this repair:

- C4755 Plastic Trim Stick

Service Procedure

1. Place the passenger front door window in the full up position.
2. Open the passenger front door.
3. Remove the pull cup screw access cover (Figure 1).
4. Remove the pull cup retaining screw.
5. Using plastic trim stick C4755 or equivalent, carefully unsnap the bolster from the door panel (Figure 2).



Figure 1 – Screw Access Cover



Figure 2 – Unsnap Door Panel Bolster

Service Procedure

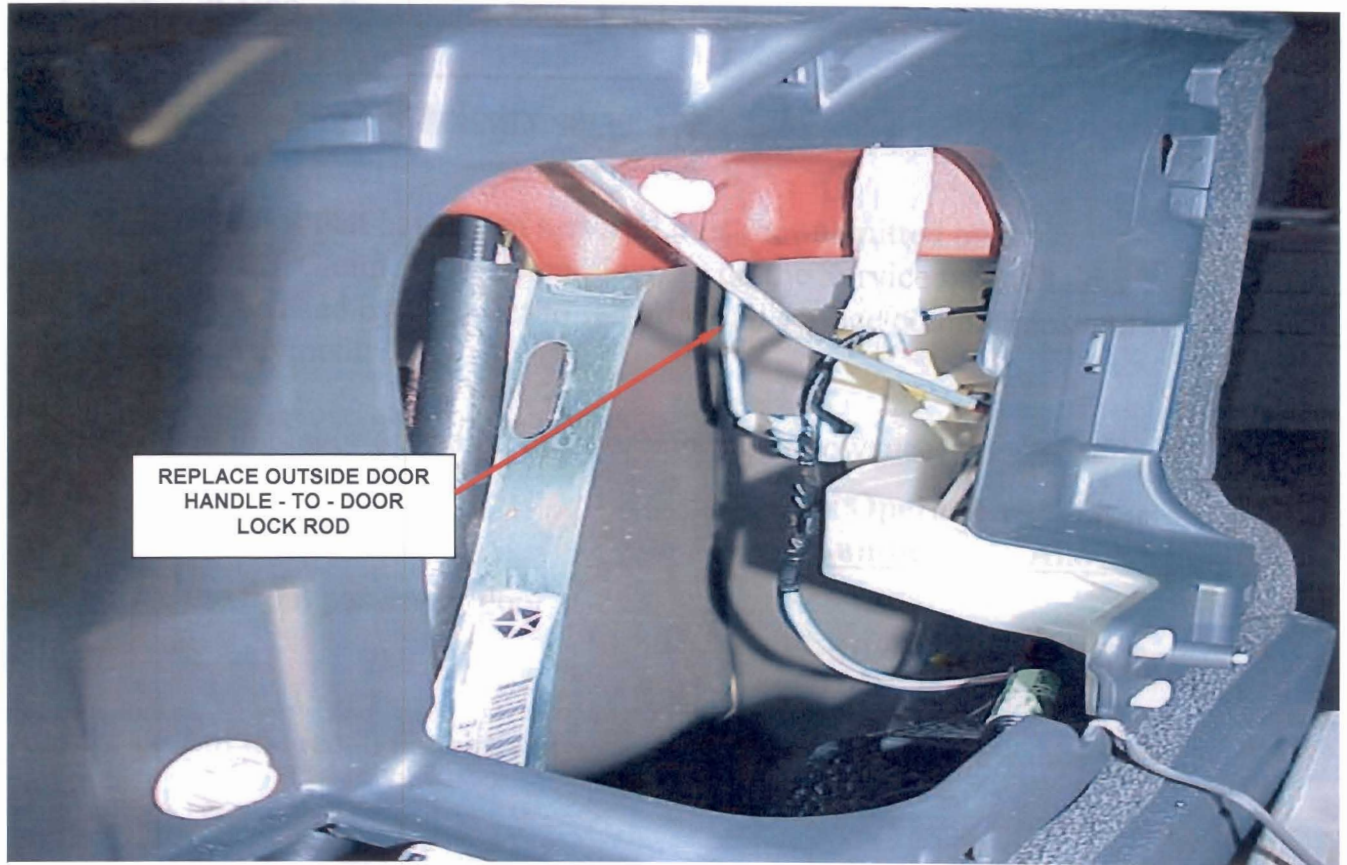


Figure 3 – Replace Door Lock Rod (Correct Rod Shown)

6. Remove and discard the door lock rod that connects the outside door handle to the door latch (Figure 3).
7. Install the new door lock rod (Figure 4).
8. Snap the bolster onto the door panel.
9. Install the pull cup retaining screw.
10. Install the pull cup screw access panel.
11. Verify proper door operation.

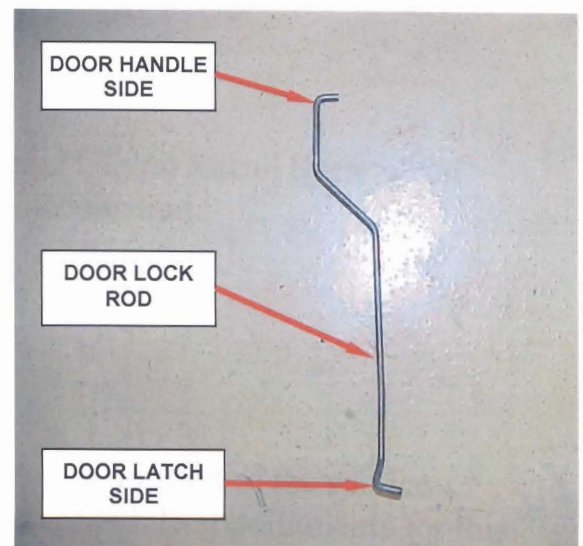


Figure 4 – Lock Rod Orientation

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Replace the front passenger door lock rod	23-K0-91-81	0.2 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler Group LLC